

HEALTH AND WELLBEING BOARD AGENDA

Friday, 20 January 2017 at 10.00 am in the Whickham Room - Civic Centre

From the Acting Chief Executive, Mike Barker

Item	Business
1	Apologies for Absence
2	Minutes (Pages 3 - 14) The minutes of the meeting held on 2 December 2016 are attached for approval.
2a	Action List (Pages 15 - 16) The Action List from the Board Meeting held on 2 December is attached to note.
3	Declarations of Interest Members of the Board to declare an interest in any particular agenda item.
4	Updates from Board Members Items for Discussion
5	BME Needs Assessment (Pages 17 - 86) Report attached to be presented by Gerald Tompkins and Matt Liddle
6	Special Educational Needs and Disabilities (SEND) Joint Commissioning Arrangements Presentation by Elizabeth Saunders
7	Gateshead Cancer Locality Work Group (Pages 87 - 90) Report attached to be presented by Jane Mullholland
8	Strategic Review of Carers Services (Pages 91 - 92) Report attached to be presented by Elizabeth Saunders Performance Management Items
9	Performance Report for the Health and Care System (Pages 93 - 106) Report attached to be presented by Elizabeth Saunders
10	Date and Time of Next Meeting Friday 3 March 2017 at 10am.

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GATESHEAD METROPOLITAN BOROUGH COUNCIL

HEALTH AND WELLBEING BOARD MEETING

Friday, 2 December 2016

PRESENT Councillor Councillor Jill Green (Gateshead Council) (Chair)

Councillor Ron Beadle	Gateshead Council
Councillor Mary Foy	Gateshead Council
Councillor Martin Gannon	Gateshead Council
Councillor Malcolm Graham	Gateshead Council
Councillor Michael McNestry	Gateshead Council
Douglas Ball	Healthwatch Gateshead
Dr Mark Dornan	Newcastle Gateshead CCG
Dr Bill Westwood	Federation of GP Practices
Alice Wiseman	Gateshead Council Public Health
Sheila Lock	Gateshead Council
Sally Young	Gateshead Voluntary Sector

IN ATTENDANCE: Elizabeth Saunders Gateshead Council
Steph Downey Gateshead Council
Michael Laing Gateshead Community Partnership
Kristina Robson Gateshead Council
Steve Williamson South Tyneside Foundation Trust
John Costello Gateshead Council
Sonia Stewart Gateshead Council

APOLOGIES: Councillor Lynne Caffrey
Mark Adams, Helen Patterson and Ian Renwick

HW88 MINUTES

RESOLVED - That the minutes of the meeting held on 21 October be agreed as a correct record.

HW89 ACTION LIST

RESOLVED - That additions and work in progress as listed on the action list be noted.

HW90 DECLARATIONS OF INTEREST

There were no declarations of interest.

HW91 UPDATES FROM BOARD MEMBERS

There were no updates from Board members.

HW92 DIRECTOR OF PUBLIC HEALTH ANNUAL REPORT

The Board received a presentation from Alice Wiseman, Director of Public Health on her Annual report.

Alice advised the Board of how proud she was to be presenting her first annual report as Director of Public Health. Alice advised that her report meets a statutory function and it is required to be independent in that it doesn't represent an organisational or political view, but instead sets out the professional perspective of the Director of Public Health on an issue that she advised the Board is critical for the health of Gateshead Communities.

Alice advised that whilst the issue of Tobacco harm is not a new issue, it is the one she has chosen as the subject of her annual report. Even though Gateshead with partners and communities has been at the forefront of leading work in this area for many years and we have made much progress, tobacco remains the biggest single threat to the health and wellbeing of our communities.

Alice also advised the Board that we know that tobacco harm is concentrated in the areas that are most deprived adding further to the burden faced by some of our poorest communities.

Tobacco is the only product that, when used in exactly the way that it is intended, will kill half of all people early.

Alice advised that Board that recent data for Gateshead suggested that we have around 30,000 adult smokers and a further 280 smokers aged 15. On average 460 people die in Gateshead every year as a result of smoking, that's one person every 20 hours or so. Children exposed to second-hand smoke are at a higher risk of illness, on average there are around 480 child disease incidents each year as a result of second hand smoke.

There are 32,000 missed days at work in Gateshead and around 50,000 NHS Appointment, the overall cost of this just to the NHS is around 8 million pounds.

Alice showed a map of tobacco harm and advised that she could overlay this to show those communities who experience multiple aspects of deprivation. The map could also be overlaid with data on life expectancy. In Gateshead if we could support people to stop smoking we would help lift around 3,000 families out of poverty.

Alice wanted to personalise her presentation and showed a picture of a smoker, John, who was a dad, husband, grandfather, son and brother, John was a passionate Gateshead Football Club fan.

In the picture he was just 54 years old, he had already suffered a coronary, aged 50, and what he didn't know when the picture was taken was that he already had developed lung cancer.

Alice worked with our communities whilst preparing the report and showed two clips, one of a group of children who were asked a series of questions on a range of facts and quotes and asked to discuss and share their thoughts.

The other clip was of people and professionals living and working in Gateshead. The video sets out first-hand the experience of those who have suffered harm caused by tobacco as well as the experience of those who have helped support or treat those affected.

Alice showed the picture again of John, John died of lung cancer 16 years ago as a direct consequence of smoking. John is Alice's dad and Alice couldn't begin to describe the hole left in her family by his passing.

Alice appreciates that most, if not everyone, will be able to tell a similar story of missed birthdays, Christmas's, weddings and just that irreplaceable source of support when days are hard.

Alice advised that Board that around 80% of adult smokers started smoking before the age of 20 and 2 in every 3 smokers would like to stop.

Alice advised that the ambition for her report is to show through the testimonies of people living and working in Gateshead, that our communities want things to change.

The recommendations set out include action at a range of levels designed to:

- Stop people starting to smoke
- Help people stop smoking
- Protect people from second hand smoke

Alice advised that her priority recommendation is for us to come back together to galvanise and refocus action. A key part of this action must include a significant focus on addressing inequalities.

Alice has also included a recommendation about how she believes the tobacco industry should fund the harm they cause through a tobacco levy. At the moment this isn't on the agenda of national Government but Alice felt it would be remiss for this to be excluded.

Protection of Children is clearly a priority for us and Alice's recommendations include a range of measures:

- Further action on smoking in pregnancy
- Protecting enforcement action (underage sales / illicit tobacco)
- Lobby for a national licensing scheme
- Strengthen the voluntary code – smoke free parks

Reduce Smoking Prevalence - Finally, a commitment is needed to further action to reduce smoking prevalence, including:

- Protecting stop smoking services and the regional office FRESH
- Embedding NICE guidance across the Trust – specifically this should include attention to the development of robust secondary prevention pathways; and
- Building capacity in communities to address tobacco harm, including workforce development and community action

Alice asked that her main plea is that we remain ambitious and that we recognise that there is more we can do together, with our partners and our communities to make smoking history in Gateshead.

RESOLVED - That the recommendations in the report be noted.

HW93 GATESHEAD COUNCIL'S BUDGET PROPOSALS 2017/18

Sheila Lock presented the Council's Budget Consultation Proposals to the Board.

The Board were advised that since 2010 the Local Authority has received £76m less in government grant. The revenue budget has been reduced by £130m and the workforce has been reduced by 2100 posts.

The estimated financial gap over the next 3 years is a further £72m. In order to bridge the funding gap, the Council will focus on maximising growth, reducing costs and increasing collective responsibility.

The Board were advised that from Monday 5 December there will be full quality impact assessments available as part of the proposals.

The Council has some key duties which it will deliver over the next 3 years under the following themes:

- Health and Social Care
- Environment
- Communities
- Local Economy and Growth
- Trading and Investment
- Customer Services, Property and Technology
- Democratic Core

Specific budget proposals have been put forward for consideration over the next 3 years for each theme area.

In terms of Health and Social Care, it has an overall gross budget £180.6m and a net budget of £110.4m. This represents 55% of the Council's budget or 74% of the Council's controllable expenditure. Potential proposals for 2017/18 to close the gap amount to £11.4m.

We want residents to live longer and have healthier lives by reducing health inequalities, focusing on prevention and reducing the need for high quality treatment and care, and enabling communities to improve their own health and wellbeing.

Health and Social Care will be delivered in the following way:

- A strong Early Help offer that supports people in difficulty early and with pace reducing the likely need for costly packages of support;
- Making every contact count;
- Built around community universal services – including GP Practices and Schools;
- Building on what people can do rather than can't, prompting independence and employment;
- Focusing on inequality and vulnerability – targeting and prioritising services to greatest need;
- Quality integrated care and health packages based on need – at home, in care/nursing in hospital; and
- A service better able to cope with demand, but a likely small service delivering in a different way.

Key Actions to facilitate the proposals include:

- Redesign of Care, Wellbeing and Learning
- Partnership approach – focus on prevention and early intervention (reducing high cost care)
- Integration – integrated commissioning unit, co-located teams around customer needs; closer working with hospitals and GP practices; quality assurance integration.
- Realigned resources focusing on 'front door' and enablement
- Review of ASC provider services
- A strong independent sector providing various services
- An increase in Learning and Schools traded income
- Achieving more together with communities and partners/better use of assets.

Sheila advised that she and members of her team were happy to meet with anyone who would like further details on the proposals. Sheila also advised that at the previous Board meeting we received a presentation regarding the Gateshead Care Partnership and the opportunity to work more closely with colleagues in the QE, the CCG and with GPs on a more integrated basis. Managing demand is a key part of the approach to be put in place.

In terms of Engagement and Communication, there will be increased engagement over the next 3 years with Councillors, Partners, Service Users, Residents and other stakeholders. There will be a strong communication plan explaining the context, difficult decisions to be taken and potential impact.

In terms of the Budget and Council Tax for 2017/18, the public consultation will take place between 8 November and 6 January 2017 with Cabinet and Council taking

place on 21 and 23 February 2017.

It was noted that the message is clear- Health agencies cannot address the challenges we face locally on their own; neither can the Voluntary Sector nor the Council working on their own. If we want to deliver for local people, the only way to do so is to work together.

It was noted that we face a number of challenges and by 2020/21 the Council will not be in receipt of government grant and it will need to be self-financing. The scale of the challenge needs to be communicated and people need to be aware this is not isolated to local government. We have to decrease the levels of demand, we can do this by trying to grow the economy and getting people in to jobs. People who are working are more likely to have their lives in order and to place less demands upon the system as a result.

It was noted that people may be unsure about responding to the consultation if they feel that some decisions have already been made. It is important, therefore, that it is made very clear that no decisions have been taken at this stage.

It was noted that the budget proposals for consultation have significant implications for voluntary organisations and this could have an impact on jobs within the sector.

It was noted that we have to develop a strong, vibrant community sector. There is a huge appetite to look at what the voluntary sector can do working with local communities.,

It was noted that the Gateshead NHS Foundation Trust will consider and formally respond to the budget consultation proposals. There are dialogue and integration opportunities which need to be considered.

It was noted that it will be important to clarify any new risks relating to the safeguarding of vulnerable children and adults.

It was noted that it is clear across the Public Sector that we cannot hope to deliver in ways that meet people's needs whilst staying as we are. Change is hard, but the more we, as local partners, stick together, the better we can see where we need to get to and what we need to do to get there.

RESOLVED - That the comments on the consultation be noted.

HW94

NHS PLANNING UPDATE: NEWCASTLE GATESHEAD CCG OPERATIONAL & COMMISSIONING PLAN 2017-19

The Board received a presentation from Mark Dornan on the CCG operational plan for 2017/18 and 2018/19 as well as an update on the Northumberland, Tyne & Wear and North Durham Sustainability & Transformation Plan

The 2017/19 approach to operational planning and contracting will be built out from the STP.

The work will continue with partners to design the next steps such as:

- How we can better collaborate on prioritising prevention despite many challenges.
- Enabling the out of hospital sector to be stabilised and strengthened as demand grows.
- Optimising the acute hospital sector to get the best quality within the resources and financial envelope
- Development of an integrated life span approach to the integrated support of mental health, physical health and social needs which wraps around the person.

Joint workstreams have been established to take forward this transformation work, including mental health.

Mark advised that the challenges faced include implications arising from the Local Authority Financial gap, CCG financial pressures overall system pressures and the challenge of transforming the system itself.

It was noted that it may be that different solutions are required for Gateshead to those that are required for Newcastle.

In terms of the Commissioning Plan, there are additional challenges to be faced which include:

- Managing Increased Demand for services
- Delivering Robust and Effective Community Services
- Working together to develop new models of care

It was queried what the implications were for the voluntary sector as the plans are for two years and some voluntary sector contracts come to an end in March 2018. It was noted that, in particular, NHS England want the Foundation Trust contracts signed off before Christmas. The position with regards to the Voluntary Sector will be taken note of.

It was noted that from a local authority perspective that we will continue to work with the CCG and other partners to address the key challenges across our local health and care economy.

RESOLVED - That the presentation and comments be noted.

HW95

GATESHEAD SEXUAL HEALTH STRATEGY

The Board received a report seeking approval of the proposed Sexual Health Strategy for Gateshead.

Sexual health is an important element of our overall health. It contributes to our quality of life, our self-esteem and our relationships. Sexual health services are one of the mandated public health services that Local Authorities commission, but certain

services are commissioned by Clinical Commissioning Groups and NHS England. A clear set of priorities for sexual health will help us in determining how best to allocate resources to services across partner organisations and to focus and co-ordinate our efforts to improve sexual health in Gateshead.

The Strategy has been developed through the Gateshead Sexual Health Partnership which brings together commissioners and providers of sexual health services in Gateshead.

The strategy sets out our aims for sexual health, which are to:

- Deliver a range of sexual health service provision, to achieve better health outcomes, and ensuring patient care is seamless by working across providers and commissioners;
- Improve sexual health and wellbeing for Gateshead's residents across the life-course.
- Continue to tackle stigma, discrimination and prejudice associated with sexual health matters
- Reduce inequalities and improve sexual health outcomes
- Build an honest and open culture where everyone is able to make informed and responsible choices about relationships and sex
- Recognise that sexual ill health can affect all parts of society; and
- Reduce poor sexual health outcomes from infection and unwanted conceptions.

Once the strategy is agreed, the Sexual Health Partnership will develop an action plan and performance framework to support the strategy's implementation.

It was queried whether there could be some strengthening of the work in schools, and also around safeguarding arrangements.

- RESOLVED -
- (i) That the proposed strategy be approved by the Board
 - (ii) That the development of the action plan be supported by the Board
 - (iii) That the Board receive an update on progress in 12 months.

HW96 NECA COMMISSION REPORT 'HEALTH AND WEALTH'

The views of the Health and Wellbeing Board were sought on the NECA Commission Report 'Health and Wealth: closing the gap in the North East', which was presented to the NECA Leadership Board on the 11 October.

The Joint NECA/NHS Commission for Health and Social Care Integration was established as an independent commission earlier this year, chaired by Duncan Selbie, Chief Executive of Public Health England.

The Commission has been looking into how the NHS, councils and other public private and VCS Sector bodies can take a place based approach to further develop

the work they do together to improve health and wellbeing and reduce health inequalities across the North East against a backdrop of significant financial pressures across the system.

The Commission's report is a 'call to action' for leaders across the health and care system in the NECA area to transform the health and wellbeing of the North East residents and, in doing so, help to improve the performance of its economy and the prosperity of its people.

It was agreed by the NECA Leadership Board that each local authority and the NHS organisation within the NECA area be invited to consider the contents of the report over a period of 6 weeks. The Commission is seeking an endorsement of its recommendations and a commitment to participate in their implementation.

Three core themes have been identified:

- The need to shift resources towards prevention
- How investment in prevention links with greater productivity, and
- The importance of system leadership / governance arrangements to make this happen across the NE footprint.

It was noted that whilst the report's recommendations around the need for a substantial shift in investment towards preventative initiatives is to be welcomed, there is no new money in the system to help pump-prime/meet double-running costs which remains a key issue.

It was noted that further clarity is needed on governance arrangements to take forward recommendations within the report and their links with workstreams relating to the ongoing development of the STP for Northumberland, Tyne & Wear and North Durham.

It was also noted that individual organisations on the Board will be submitting their own response to the NECA Commission report, including the Council.

RESOLVED - That the recommendations (in principle) of the NECA Commission be endorsed by the Board.

HW97 WINTER PREPAREDNESS

The Board received a presentation from Marc Hopkinson to provide assurance on Winter Preparedness for 2016/17.

Key principles have been signed up to in terms of delivery arrangements. Currently:

- Resilience/escalation plans have been developed by each organisation
- Plans were tested at a regional event in Autumn

- NECS manage 'winter' arrangements on behalf of the CCGs
- During Winter (Nov – March) there is regular contact between providers, commissioners (health and social care). Currently, this happens in a number of ways:
 - Daily situation reports (activity and data)
 - Daily calls/weekly surge meetings – in order to discuss operational issues
 - Chief Executive and Directors – calls (in and OOH) and meetings to ensure effective deployment of resources
 - Working with border partners in view of patient flows to Durham, North Tyneside and Northumbria etc.
- Review of winter will be undertaken by A&E Delivery Board members.

In planning for winter 2016/17, the A&E Delivery Board have agreed to focus on addressing the following areas:

- Patients being treated in the right place/closer to home
- Working as a system to avoid point of crisis/escalation
- 7 day working and availability of services 7 days a week
- Build flexibility in the system
- Improving system-wide communication.

National A&E improvement programme and guidance is being followed..

Also, there has been sign up to the North East Concordat which includes:

- Full capacity protocol for use across all Acute Trusts in the NE system
- Zero tolerance to ambulance handover >15 minutes
- Zero tolerance to diverts/deflections
- Trusted assessors

The Board were assured that lessons have been learned from last winter and all parts of the system are working together.

RESOLVED - That the information in the presentation be noted.

HW98 BETTER CARE FUND QUARTER 2 RETURN 2016/17

Endorsement was sought from the Board to the Better Care Fund return to NHS England for the 2nd Quarter of 2016/17.

The Board approved the Gateshead Better Care Fund (BCF) submission for Gateshead at its meeting on 22 April 16 which in turn was approved by NHS England in July 2016.

In line with the timetable set by NHS England a return for the 2nd quarter of 2016/17 has been submitted on the 25 November. The return sets out progress in relation to budget arrangements, meeting national conditions, and performance against BCF metrics.

RESOLVED - That the Better Care Fund Quarter 2 return for 2016/17 be endorsed by the Board.

HW99 ANY OTHER BUSINESS

Time to Change Hub

The Board were requested to support a joint bid with Newcastle Health and Wellbeing Board and Newcastle Gateshead CCG to deliver a local Time to Change Hub.

People with mental health problems can be made to feel isolated, ashamed and worthless; however, with the right support from those around them, people can recover. Time to Change has been set up to support communities, schools and workplaces to open up to mental health, to talk and to listen.

Time to Change is a national mental health anti-stigma campaign and social movement funded by the Department of Health, Comic Relief and the Big Lottery Fund. It is run by Mind and Rethink Mental Illness.

A Time to Change Hub is a partnership of local organisations, and people, who are committed to ending mental health stigma and discrimination. A Hub is organised and sustained by local organisations and individuals, support by Time to Change.

RESOLVED - That the proposed partnership by the Board with Newcastle be endorsed, with Newcastle Gateshead Mental Health Programme Board overseeing the development of the 'Hub' Programme.

HW100 DATE AND TIME OF NEXT MEETING

The next meeting will take place on Friday 20 January 2017.

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**GATESHEAD HEALTH AND WELLBEING BOARD
ACTION LIST**

AGENDA ITEM	ACTION	BY WHOM	COMPLETE or STATUS
Matters Arising from 2nd December 2016 meeting of the HWB			
Gateshead Sexual Health Strategy	An update on progress to be brought to the Board in a year's time.	Alice Wiseman/ Gerald Tompkins	To feed into the Board's Forward Plan
NECA Commission Report Health & Wealth	Individual organisations to also submit comments on the report to NECA as appropriate.	All	Ongoing
Matters Arising from 21st October 2016 meeting of the HWB			
Action List – HWB Development	It was suggested that the LGA could be asked to help with taking forward development work with the Board.	Sheila Lock / John Costello	Ongoing.
Matters Arising from 9th September 2016 meeting of the HWB			
Gateshead JSNA 2016 Update	An update report to be brought to the Board in September 2017.	Alice Wiseman/Iain Miller	To feed into the Board's Forward Plan
HWB Forward Plan	Partners to contact John Costello with any additional items to be included within the Forward Plan.	All	On-going
National Joint	A further report to be	Sally Young	To feed into the

AGENDA ITEM	ACTION	BY WHOM	COMPLETE or STATUS
Review of Partnerships and Investment in VCS in Health & Care Sector	brought back to the Board in three to six months time		Board's Forward Plan
Matters Arising from 15th July 2016 meeting of the HWB			
Healthwatch Gateshead Annual Report and Priorities	That Healthwatch Gateshead bring back to the Board a more detailed forward/business plan.	Douglas Ball	To feed into the Board's Forward Plan
Matters Arising from 10th June 2016 meeting of the HWB			
Smoking Still Kills	A 10 Year Tobacco Control Delivery Plan to be brought to the Board.	Iain Miller	Included within the Board's Forward Plan for March 2017
Drug Related Deaths in Gateshead	An update report to be brought to a future Board meeting.	Alice Wiseman	Included within the Board's Forward Plan



TITLE OF REPORT: Gateshead Health Needs Assessment Black and Minority Ethnic Population

1. Purpose of the Report

The purpose of this report is to seek approval from the Health & Wellbeing Board on progress of the health needs assessment (HNA) on the black and minority ethnic (BME) population in Gateshead.

2. Background

The approval to develop this HNA was given by Health and Wellbeing Board on 9th September 2016.

In 2016 BME groups in Gateshead raised concerns to the Health and Wellbeing Board that the needs of the BME communities had not been sufficiently considered within the development of some commissioning plans. In response to this, Gateshead Council Public Health (PH) have undertaken this health needs assessment.

The aim of a HNA is to systematically assess the needs of this population group, and to assess whether local services are meeting these needs. A HNA allows Health and Wellbeing Board to gain better awareness of the needs of the population in Gateshead, and use this intelligence to inform future strategy development and commissioning decisions.

The HNA at Appendix 1 provides a draft document which shows a profile of quantitative and qualitative information on the BME communities, building on the Joint Strategic Needs Assessment, to identify the protected population characteristics covered by the equity duty (Equity Act 2010). It uses epidemiological methods to consider factors appropriate to the BME population that could give rise to health and social care needs and to describe this population group with respect to geographic distribution and age.

Due to the comparatively small numbers of BME people in Gateshead, further information was also used to describe the health needs of BME groups in the United Kingdom, an approach which collates all relevant demographic and epidemiological information to develop a profile of BME population in Gateshead, North East and Nationally.

This HNA uses a comparative approach to benchmark health outcomes, determinants and risk factors to highlight inequalities and unmet need and:

- Provides a profile of the health needs of the BME population in Gateshead
- Identifies needs met by current services

- Provides recommendations for the Health and Wellbeing Board to inform strategic planning, service provision and reduce variation in health and social care.

Inequalities exist in health and health care experience of BME groups in England. Reasons for these variations may reflect genetic or biological differences, differences in reporting, differences in factors that lead to ill health or differences in access to and experiences of health care services.

3. Proposal

It is proposed that the initial information provided in Appendix 1 will inform the Board of the investigated needs of this population group. Further information regarding the use of services within primary care, diagnoses and referral rates to secondary care for some medical conditions is awaited from North East Commissioning Support on behalf of the CCG. Availability and analysis of this data has been unavailable during the timescale given to write this document. However, it would be realistically expected that some conditions will be proportionately higher for this population group.

The Health and Wellbeing Board is asked to consider the general consensus that there is enormous variation between and within ethnic groups, and approaching ethnic minority groups as a whole is not a solution. Service providers in public, private and community sectors have a responsibility to examine how well they are serving all of the groups in their local area.

4. Recommendations

The Health and Wellbeing Board is requested to receive the attached document and approve a short term task group to progress:-

- Analysis of primary care data in order to investigate important risk profiles for this population
- Develop an action plan to propose solutions to ensure BME communities receive important messages regarding access to appropriate services.
- And, implement the action plan in appropriate ways to ensure solutions to the issues and recommendations set out in the HNA.

The HNA BME document will be available for commissioning organisations, to ensure that information is accessible to strategic planners and providers.

Contact: Catherine Scott (0191) 4332872

Black and Minority Ethnic (BME) Groups

Health Needs Assessment



Black and Minority Ethnic (BME) Groups Health Needs Assessment

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8. Acknowledgements

1. Purpose of Health Needs Assessment

'A community of interest is a group of people who may come from any gender, background or geographical area who have something in common. Their link can be an interest or a health issue and they may share some of the same concerns' (Gateshead, 2016). People from BME groups have been identified as a community of interest in Gateshead's Joint Strategic Needs Assessment. This document provides an overview of BME communities in Gateshead. This health needs assessment BME aims to provide quality evidence to inform Gateshead's Health and Wellbeing Board of the needs of this population group.

Health needs assessment (HNA) is a systematic method for reviewing the health issues facing a population, leading to agreed priorities and resource allocation that will improve health and reduce inequalities.

Why undertake HNA?

- HNA is a recommended public health tool to provide evidence about a population on which to plan services and address health inequalities
- HNA provides an opportunity to engage with specific populations and enable them to contribute to targeted service planning and resource allocation
- HNA provides an opportunity for cross-sectoral partnership working and developing creative and effective interventions

Benefits:

- Strengthened community involvement in decision making
- Improved team and partnership working
- Professional development of skills and experience
- Improved communication with other agencies and the public
- Better use of resources

Challenges:

- Working across professional boundaries that prevent power-or information-sharing
- Developing a shared language between sectors
- Obtaining commitment from 'the top'
- Accessing relevant data
- Accessing the target population
- Maintaining team impetus and commitment
- Translating findings into effective action

Health needs can be:

- Perceptions and expectations of the relevant population (felt and expressed needs)
- Perception of professionals providing services
- Perceptions of managers of commissioner/provider organisations, based on available data about the size and severity of health issues for a population, and inequalities compared with other populations (normative needs)
- Priorities of the organisations commissioning and managing services for the profiled population, linked to national, regional or local priorities (corporate needs)
- HNA should involve balancing these differing needs and using the results to improve health and health services

HNA may also involve the assessment of health inequalities between or within a population. Health inequalities are defined as 'disparities in health between population groups that are systematically associated with socioeconomic and cultural factors', such as educational status, social class, ethnicity, place of residence, income.

1.1 Aims and Objectives

The aim of the health needs assessment BME is to understand the needs of BME population in Gateshead, including high-risk groups, and establish whether the content and configuration of existing services meet this demand. It aims to inform the planning and development of health and social care provision for BME population across Gateshead, by understanding the population, epidemiology, current services and future need. In addition, in understanding the needs the following questions will be answered:

- How many people in Gateshead consider themselves as BME?
- What preventative factors could reduce demand for services and reduce need for primary and secondary care interventions?
- What is the impact on physical co-morbidities for people from BME communities

Objectives for this HNA include:

- A summary of the national and local policy and strategic background;
- An estimation of current demographics in Gateshead;
- A forecast of numbers and, future population projections for Gateshead and what this may mean in terms of the needs of local people and demand for services;
- An assessment of the impact on physical co-morbidities in BME groups ;
- A summary of evidence and guidance;
- Evidence and best practice of the current response to need in Gateshead

1.2 Scope of Health Needs Assessment

The Health Needs Assessment (HNA) aims to systematically assess the needs of a population, and to assess whether local services are meeting these needs. This report will be scoping in nature and will identify areas where further work may be required. It will describe the BME population within Gateshead and will identify the health needs of BME groups. In the absence of local data the assumption that findings from national studies will be generalizable to the Gateshead BME population has been adopted for the purpose of the HNA.

1.3 Introduction

In order to meet the challenge of designing health and social care services , it is important for commissioners and providers of healthcare to identify gaps in information about services and shortcomings in the provision of services, and to overcome these with a robust programme of work that is closely managed at board level. It is complex and challenging to meet the competencies needed to design healthcare services and deliver against the realities of a diverse society.

This HNA will:

- Describe the BME population in Gateshead with respect to the geographic distribution, age
- Describe the health needs of BME groups within Gateshead and in the UK
- Summarise the findings of a thematic analysis of the information received via HNA stakeholder focus groups undertaken with established community groups in October and November 2016
- Make recommendations to improve the health of BME communities in Gateshead

1.4 Definitions

For the purposes of this report the term ethnic minority groups encompasses all groups except the White British group. Throughout this report we use the term 'BME' as an abbreviation for 'Black and minority ethnic'. 'Black' refers to those non-White groups who have traditionally been discriminated against because of their ethnicity. 'Minority ethnic' refers to other groups who have traditionally been discriminated against because of their ethnicity or who represent a minority in society (e.g. White ethnic minorities). Information on definitions and abbreviations is shown in Appendix 1.

Minority ethnic groups are most commonly classified according to the methods used by the census, which asks people to define which ethnic group they feel they belong to. In principle, an ethnic group would be defined as a community whose heritage offers important characteristics in common between its members and which makes them distinct from other communities.

Ethnicity results from many aspects of difference which are socially and politically important in the UK. These include race, skin colour, language, culture, religion and nationality, which impact on a person's identity and how they are seen by others. People identify with ethnic groups at many different levels. They may see themselves as British, Asian, Indian, Punjabi and Geordie at different times and in different circumstances. However, to allow data to be collected and analysed on a large scale, ethnicity is often treated as a fixed characteristic. BME groups are usually classified by the methods used in the UK census, which asks people to indicate to which of 16 ethnic groups they feel they belong. Census data has been used to collect quantitative data for this Health Needs Assessment.

The size of the ethnic minority populations varies substantially across regions in England, from 4 to 5% in the South West and the North East, to 40% in London. London has the largest number of people in all ethnic minority groups, except Pakistani where the largest population is in Yorkshire & the Humber and the West Midlands. These variations in the size of the population can influence the ability to analyse and interpret ethnic inequalities in health.

Within all regions in England the population of ethnic minority groups is on average younger than the White British population, although there are a couple of exceptions namely the White Irish and the White Other groups.

1.5 Summary of National Institute for Clinical Excellence (NICE) Guidance

Information documented from key NICE guidance is summarised below (for full detailed guidance see Appendix 2):

BMI: preventing ill health and premature death in black, Asian and other minority ethnic groups (PH46) July 2013

NICE guidance aimed to determine whether lower cut-off points should be used for black, Asian and other minority ethnic groups in the UK as a trigger for lifestyle interventions to prevent conditions such as diabetes, myocardial infarction or stroke.

The evidence confirms that these groups are at an equivalent risk of diabetes, other health conditions or mortality at a lower BMI than the white European population. It also highlights recommendations from NICE and other sources in relation to awareness raising, BMI measurement and thresholds that can be used as a trigger for intervening to prevent ill health and premature death among adults from black, Asian and other minority ethnic groups in the UK.

Preventing type 2 diabetes

NICE recommendations include raising awareness of the need for lifestyle interventions at a lower BMI threshold for these groups to prevent type 2 diabetes. For example, in particular, use the public health action points advocated by the World Health Organisation (WHO) as a reminder of the threshold at which lifestyle advice is likely to be beneficial for black and Asian groups to prevent type 2 diabetes.

BMI assessment, multi-component interventions and best practice standards

NICE recommendations on BMI assessment, and how to intervene, is set out in Obesity: the prevention, identification, assessment and management of overweight and obesity in adults and children (NICE clinical guideline 43). Specifically, weight management programmes should include behaviour-change strategies to increase people's physical activity levels or decrease inactivity, improve eating behaviour and the quality of the person's diet and reduce energy intake

General awareness raising

- Ensure practitioners are aware that members of black, Asian and other minority ethnic groups are at an increased risk of chronic health conditions at a lower BMI than the white population (below BMI 25 kg/m²).
- Ensure members of black, Asian and other minority ethnic groups are aware that they face an increased risk of chronic health conditions at a lower BMI than the white population.
- Use existing local black and other minority ethnic information networks to disseminate information on the increased risks these groups face at a lower BMI.

NICE advice Body mass index thresholds for intervening to prevent ill health among black, Asian and other minority ethnic groups (LGB13)

The prevalence of chronic conditions such as type 2 diabetes, coronary heart disease and stroke is up to 6 times higher (and they occur from a younger age) among black, Asian and other minority ethnic groups. In addition, these groups progress from being at-risk to being diagnosed with these conditions at twice the rate of white populations. So tackling this issue will help tackle health inequalities and satisfy public sector obligations under the Equality Act 2010.

Action now will result in significant social care and health savings, by delaying and improving the management of complications associated with limiting long-term illnesses. It could result in particularly high savings for local authorities with a high proportion of black, Asian and other minority ethnic groups.

Lifestyle interventions targeting sedentary lifestyles and diet have reduced the incidence of diabetes by about 50% among high-risk individuals. This includes people from South Asian, Chinese, black African and African Caribbean descent with a BMI of 23 kg/m² or more, where interventions to identify and manage pre-diabetes have been found to be cost effective.

HIV testing: increasing uptake in black Africans (PH33) March 2011

The focus of this guidance is on increasing the uptake of HIV testing to reduce undiagnosed infection and prevent transmission.

This guideline was previously called increasing the uptake of HIV testing among black Africans in England.

It is one of two pieces of NICE guidance published in March 2011 on how to increase the uptake of HIV testing. A second publication covers HIV testing among men who have sex with men.

Community engagement and involvement

Directors of public health and others with a remit for HIV prevention or with responsibility for the health and wellbeing of black African communities are guided to take action to, for example:

- Plan, design and coordinate activities to promote the uptake of HIV testing among local black African communities, in line with NICE guidance on community engagement. Seek to develop trust and relationships between organisations, communities and people. Communities should be involved in all aspects of the plan, which should take account of existing and past activities to address HIV and general sexual health issues among these communities.
- Recruit, train and encourage members of local black African communities to act as champions and role models to help encourage their peers to take an HIV test. This includes helping to plan awareness-raising activities or acting as a link to specific communities that are less likely to use existing services.

Planning services – assessing local need

Directors of public health, public health specialists and commissioners with a remit for sexual health and local sexual health networks should take action to:

- assess local need.
- Developing a strategy and commission services in areas of identified need
- Ensure the strategy is planned in partnership with relevant local voluntary and community organisations and user groups, and in consultation with local black African communities .
- Ensure the strategy is regularly monitored and evaluated.
- Ensure HIV testing is available in a range of healthcare and community settings (for example, GP surgeries and community centres) based on the outcomes of a needs assessment.

Smokeless tobacco: South Asian communities (PH39) September 2012

The guidance aims to help people of South Asian origin who are living in England to stop using traditional South Asian varieties of smokeless tobacco. The phrase 'of South Asian origin' refers here to people with ancestral links to Bangladesh, India, Nepal, Pakistan or Sri Lanka.

The term 'smokeless tobacco', as it is used in the guidance, refers to 3 broad types of products:

- Tobacco with or without flavourants, for example: misri India tobacco (powdered) and qimam (kiman).
- Tobacco with various alkaline modifiers, for example: khaini, naswar (niswar, nass) and gul.
- Tobacco with slaked lime as an alkaline modifier and areca nut, for example: gutkha, zarda, mawa, manipuri and betel quid (with tobacco).

Products, like 'snus' or similar oral snuff products are not included.

The guidance is for commissioners and providers of tobacco cessation services (including stop smoking services), health education and training services, health and wellbeing boards and health and social care practitioners.

It is also for all those with public health as part of their remit, in particular, the health of South Asian communities. The guidance may also be of interest to local authority elected members and members of the public.

The 6 recommendations cover:

- assessing local need
- working with local South Asian communities

- commissioning smokeless tobacco services
- providing brief advice and referral: dentists, GPs, pharmacists, and other health professionals
- specialist tobacco cessation services (including stop smoking services)
- training for practitioners.

Commissioning smokeless tobacco services in areas of identified need

Directors of public health, public health commissioners and local authority specialists responsible for local tobacco cessation services, health and wellbeing boards, clinical commissioning groups, managers of tobacco cessation services should take action:

- Provide services for South Asian users either within existing tobacco cessation services or, for example, as:
 - A stand-alone service tailored to local needs. This might cater for specific groups such as South Asian women, speakers of a specific language or people who use a certain type of smokeless tobacco product (the latter type of service could be named after the product, for example, it could be called a 'gutkha' cessation service).
 - Part of services offered within a range of healthcare and community settings (for example, GP or dental surgeries, community pharmacies and community).
- Ensure local smokeless tobacco cessation services are coordinated and integrated with other tobacco control, prevention and cessation activities, as part of a comprehensive local tobacco control strategy. The services (and activities to promote them) should also be coordinated with, or linked to, national stop smoking initiatives and other related national initiatives (for example, dental health campaigns).

Providing brief advice and referral: dentists, GPs, pharmacists and other health professionals

Primary and secondary dental care teams (for example, dentists, dental nurses and dental hygienists), primary and secondary healthcare teams (for example, GPs and nurses working in GP practices). Health professionals working in the community, including community pharmacists, midwives and health visitors should take action to:

- Ask people if they use smokeless tobacco. In addition to delivering a brief intervention, refer people who want to quit to local specialist tobacco cessation services. This includes services specifically for South Asian groups, where they are available.
- Record the response to any attempts to encourage or help them to stop using smokeless tobacco in the patient notes (as well as recording whether they smoke).

Training for practitioners in areas of identified need

Commissioners of health and dental services, commissioners of health education and training services should take action to ensure training for health, dental health and allied professionals (for example, community pharmacists).

1.6 Gateshead Health and Wellbeing Strategy

Our Health and Wellbeing Strategy 'Active, Healthy and Well Gateshead' sets out a route map on how Gateshead Health and Wellbeing Board can work towards the ambitious vision for health and wellbeing based on evidence of local needs and evidence of what works.

The Strategy recognises the importance of the 'wider determinants' of health, both in securing the sustained health improvement of local people and addressing health inequality gaps within and between Gateshead communities. It recognises that there is a need to look at how, in Gateshead, people can build active and healthy lifestyles into their lives, how communities can make the most of peoples skills, community assets and diversity, and how the Board can help people to improve their life chances by learning new skills and securing employment to ensure a prosperous, attractive, healthy and safe Gateshead for all to enjoy.

"Local people will realise their full potential and enjoy the best quality of life in a healthy, equal, safe, prosperous and sustainable Gateshead."

Gateshead Council's Vision 2030

One of the System improvement priorities is to strengthen engagement and build capacity within communities, especially those with the poorest health and make the most of community assets. This is a priority because Gateshead has a strong sense of community where local people have a clear sense of belonging to their neighbourhood and want to live in a community with a sense of pride. The strategy aims to develop communities to be sustainable and cohesive places where people share values and aspirations for the future and work together to achieve them, making the most of community assets.

This involves ensuring that local communities are engaged and empowered to be involved in decisions that affect their lives, where everyone feels valued and understood and share a sense of belonging.

The strategy identifies five key priority areas, each of which will shape the work with local communities in taking forward our joint health and wellbeing agenda:

- **Community engagement and participation** – promoting positive and effective relationships, identifying issues that concern our diverse communities and responding appropriately, and ensuring hard to reach and other groups are not disadvantaged.
- **Community capacity building and making the most of community assets** – supporting the development of new skills within communities and the development of new and existing voluntary and community sector groups and social enterprises to help build community assets. Also, building community resilience to withstand the current economic climate, helping communities to make the most of their assets and to harness local resources and expertise to help themselves in an emergency (in ways which complement council and emergency service responses).
- **This will also support the 'co-production' of solutions** (for example, design of services) by people who may use them alongside those who have traditionally provided or arranged them.
- **Information and communication** – ensure that local people have access to up-to-date information in suitable formats on activities, planned developments and support available within their communities.
- **Involving children, young people and schools** – encouraging the development of children's and youth forums that provide a platform for all young people in Gateshead; promoting community cohesion, equality and diversity and citizenship in schools, out of school activities, youth and sports clubs and uniformed organisations.
- **Supporting positive community relationships** – supporting people within communities to live, work and learn together and to respect the diversity of communities within Gateshead.

Gateshead Councils Vision 2030 sets out an ambitious and aspirational vision, that:

"Local people will realise their full potential and enjoy the best quality of life in a healthy, equal, safe, prosperous and sustainable Gateshead."

The strategy aims to improve the wellbeing and equality of opportunity for everyone in Gateshead so that all residents and businesses can fulfil their potential. It aims to champion equality of opportunity in all aspects of health and social care and, in particular, the work to promote choice and to empower local people to have more control over their care and to remain independent for as long as possible.

1.7 Equality Act 2010

The Equality Act 2010 requires public bodies with strategic functions, these include government departments, local authorities and NHS bodies, when making decisions such as deciding priorities and setting objectives, to consider how their decisions might help to reduce the inequalities associated with economic disadvantage. Factors such as access to health care, education, public planning and relationships all effect the health and wellbeing of an individual (Local Government Associates 2010). Altering these environmental conditions through policy, strategy and public services may increase a persons health outcomes and overall quality of life. The Equality Act 2010 requires public bodies to determine which socio economic inequalities they are in a position to influence.

1.8 The Race Relations Act 2000

The drive for race equality, the Race Relations (Amendment) Act 2000 gave public authorities a new statutory duty to promote race equality. The Act also places specific duties on public (including health) authorities, together with the publication of a race equality scheme. All public authorities are also bound by the employment duty to monitor by ethnic group their existing staff, applicants for jobs, promotion and training and to publish the result annually.

The NHS Chief Executive has added to the imperative to collect and analyse high quality ethnicity-coded data.

The Ten Point Race Equality Action Plan emphasises several important activities. These include:

- meeting the service needs of people from ethnic minorities,
- ensuring a greater focus on helping people with chronic diseases and
- tackling health inequalities.

It also focuses on helping areas where ethnic minority communities are disadvantaged, and targeting recruitment and development opportunities at people from different ethnic groups, whose skills are frequently underused.

To demonstrate compliance with these duties, ethnicity monitoring data needs to be collected and analysed across the workforce and service delivery areas. Yet, experience has shown that improvements in data collection have been slow and are difficult to bring about.

The Department of Health has issued a 'Practical guide to ethnic monitoring'. This guide promotes the standard collection and use of ethnic group and related data on patients, service users and staff of the NHS and social services. It shows examples of good practice throughout the NHS which help them to meet their responsibilities under the Race Relations Amendment Act 2000.

Recommendations

It is recommended that the Health and Wellbeing Board members ensure that their respective organisations and organisations who they commission with are actively aware of their requirement to collect and analyse data across workforce and delivery areas in their performance measurements and monitoring.

Research recommends family based educational interventions as a means of building on existing beliefs, attitudes and behaviours, with a community-based, word of- mouth approach.

2. Executive Summary and Recommendations

Gateshead has a comparatively small BME and White Other population compared with many areas of the country, although this is gradually increasing in size. It has risen from 1.6% (2001 census) to 3.7% (2011 census), compared with the England average of 14.6%. In 2011 the White Other population in Gateshead consisted of 3,708 from non-white British groups including Eastern European countries, with an additional 592 people of Irish ethnic origin and 87 Gypsy or Irish Travellers.

The Asian ethnic group has seen the largest increase, with an additional 2,085 people since 2001. The fastest rate of increase was in the Black ethnic group, with an increase of 274%. In Gateshead, in the year to June 2016, there were 835 registrations of migrants. The majority (544) of migrants were from within the European Union.

The population of ethnic minority groups is on average younger than the White British population, although there are a couple of exceptions namely the White Irish and the White Other groups. The younger generation is now more ethnically diverse than the total population was in 2011 and suggests continuing growth in the BME and White Other groups. These groups tend to have a much lower proportion of older people when compared to the White British ethnic group.

The largest concentration of the BME and White Other groups is within Gateshead Town Centre and surrounding areas such as Teams, Bensham and Saltwell for example, Teams Medical Centre are reported to have 7% of registered people from non-white ethnic groups and Central Gateshead Medical group 6.8% non-white ethnic group (Public Health England fingertips tool)

Sixty four per cent of people from BME or White Other groups live in one of the 30% most deprived areas in England, compared with 43% for the White British group and are at least twice as likely to live in private rented accommodation than the White British population.

Poor linguistic competence will be a major barrier to access to health and social care for some people. As such, interpreting services are required to adequately gain consent, diagnose and treat some people. This can be a complex issue as many languages and dialects exist in the population, and also the interpreters' knowledge of medical conditions can be limited. Also although people can speak English they may not be able to read it. This factor shows itself through unfamiliarity and limited knowledge of health and social services.

The top five advice categories for the BME and White Other groups at Gateshead Citizens Advice are debt, benefits and tax credits, housing, employment, and relationships and family. Advice on debt and benefits and tax credits are the most used advice categories.

Public Health Issues or Determinants of Ill Health

The evidence confirms that Asian, black African and African-Caribbean and other minority ethnic groups are at an equivalent risk of diabetes, other health conditions or mortality at a lower BMI measurement than the white European population. NICE and other sources highlight awareness raising, for BMI measurement and thresholds that can be used for recognising risk and as a trigger for intervention.

Cancer is emerging as an important issue for South Asians it is important that they have access to information about cancer, including methods of prevention through lifestyle, diet and how to spot symptoms early.

Long Term Conditions

The prevalence of long term conditions such as type 2 diabetes, coronary heart disease and stroke is up to 6 times higher (and they occur from a younger age) among black, Asian and other minority ethnic groups.

Focus group participants had mixed knowledge of diabetes, health checks and e.g. high cholesterol. Some knew what diabetes was as it was common in their country of origin, others did not understand the condition.

In addition, these groups progress from being at-risk to being diagnosed with these conditions at twice the rate of white populations. So tackling this issue will help tackle health inequalities and satisfy public sector obligations under the Equality Act 2010.

A recent report from the Care Quality Commission (2016) recommended that education courses are developed and evaluated so that everyone, including those from black and minority ethnic groups (and with a learning disability), can gain the knowledge and skills they need to manage their diabetes. Action taken now will result in significant social care and health savings, by delaying and improving the management of complications associated with limiting long-term illnesses. It could result in particularly high savings for NHS and local authorities with a high proportion of black, Asian and other minority ethnic groups.

Recommendations

Extend the use of lower BMI thresholds to trigger action to prevent type 2 diabetes among black African and African-Caribbean and Asian populations.

Ensure practitioners are aware that members of black, Asian and other minority ethnic groups are at an increased risk of chronic health conditions at a lower BMI (23 kg/m² to indicate increased risk and 27.5 kg/m² to indicate high risk) than the white population, (25 kg/m² is still valid for white European adults).

Ensure members of black, Asian and other minority ethnic groups are aware that they face an increased risk of chronic health conditions at a lower BMI than the white population (below BMI 25 kg/m²).

Use existing local black and other minority ethnic information networks to disseminate information on the increased risks these groups face at a lower BMI.

HIV

Service provision should take account of the fact that diverse populations may still be at risk and also that their risk profile may change over time. This is particularly linked to conditions linked to lifestyle and environmental factors as well as genetic makeup. A focus on increasing the uptake of HIV testing to reduce undiagnosed infection and prevent transmission is required. This includes those working in local authorities and the wider public, private, voluntary and community sectors. It will also be of interest to members of the public, in particular black Africans living in England.

Recommendations

Plan, design and coordinate activities to promote the uptake of HIV testing among local black African communities, in line with NICE guidance on community engagement.

Seek to develop trust and relationships between organisations, communities and people.

Communities should be involved in all aspects of the plan, which should take account of existing and past activities to address HIV and general sexual health issues among these communities.

Tobacco

If local needs assessment indicates, it may be appropriate to commission a range of services to help South Asian people stop using smokeless tobacco. Services should be in line with any existing local agreements or local enhanced service arrangements. Consideration can be given to work with neighbouring local authorities to analyse routinely collected data from a wider geographical area on the health problems associated with smokeless tobacco among local South Asian communities.

Recommendations

In particular, collect and analyse data on the rate of oropharyngeal cancers. Note any demographic patterns. Data could be gathered from local cancer registers, Hospital Episode Statistics, public health observatories and local cancer networks.

It is advised to work with local South Asian communities to understand how to make services more accessible for example, if smokeless tobacco cessation services are provided within existing mainstream tobacco cessation services, find out what would make it easier for South Asian people to use the service.

Experience of Services

People from Pakistani, Bangladeshi, Chinese and White non-UK ethnic backgrounds were less likely to say that doctors and nurses treated them with care and concern and were less likely to have confidence and trust in nurses. People from all these groups were significantly less likely to report a good overall experience of using a GP surgery compared with White British people. Muslim, Sikh and Hindu people reported a poorer overall experience of GP surgeries than Christian people. There could be some learning from maternity services around good communication to people from a range of ethnic groups.

3. BME Demographics

The national Census provides the most comprehensive picture of the BME population available. The following section predominantly outlines Census data unless otherwise stated.

Throughout this assessment, we have used the term Black and Minority Ethnic (BME) group to refer to members of non-white ethnic groups. However, we will also consider those in White groups other than White British, which includes people from Eastern European countries as well as the Irish and Gypsy or Irish Travellers. Collectively, we have referred to these as the ‘White Other’ ethnic group in this assessment.

3.1 Overall

Gateshead has a comparatively small BME and White Other population compared with many areas of the country, although this is gradually increasing in size.

In the 2011 Census, the BME population was 3.7% (or 7,472) compared with the England average of 14.6%. Gateshead’s BME population has risen from 1.6% in 2001 and 0.8% in 1991. In 2011, Gateshead’s White Other population was 2.2% (or 4,387) compared with the England average of 5.7%. Gateshead’s White Other population has risen from 1.5% in 2001. In 2011 the White Other population consisted of 3,708 from non-white British groups including Eastern European countries, with an additional 592 people of Irish ethnic origin and 87 Gypsy or Irish Travellers.

After the White Other group, the largest single minority ethnic group is Chinese with 1,054 (0.5%) people living in Gateshead. Within the south Asian group (including Indian, Pakistani, and Bangladeshi groups) there are 1,775 people (0.9%). A further 909 people (0.5%) are from other Asian groups. In total there are 3,738 people from the Asian ethnic groups.

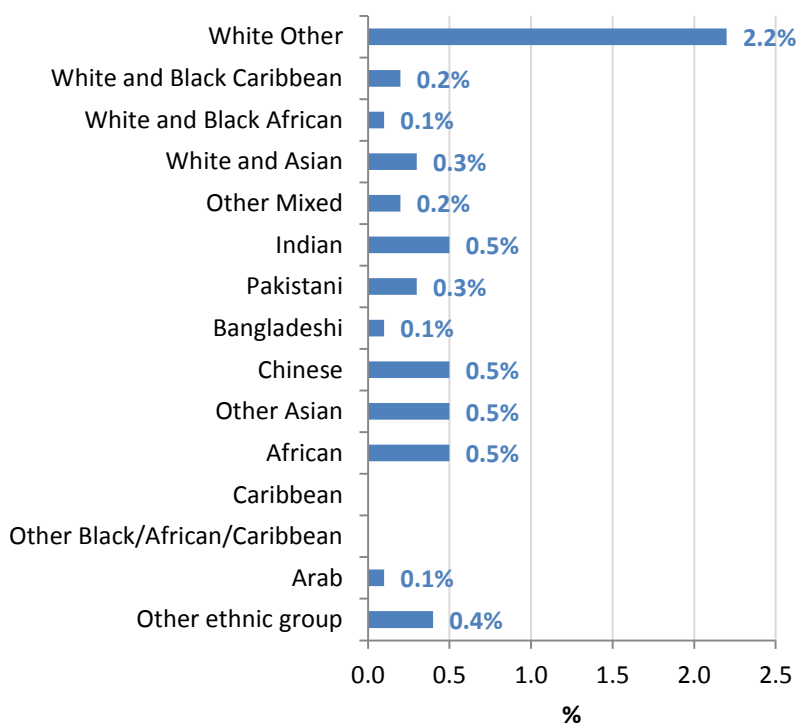
Within the Black ethnic groups there are 1,081 people. The majority come from the Black African group with 903 people.

The Mixed ethnic groups account for 1,558 Gateshead people. Most are from the White and Asian (523) or White and Black Caribbean (412) groups.

There are 1,095 people from Other ethnic groups.

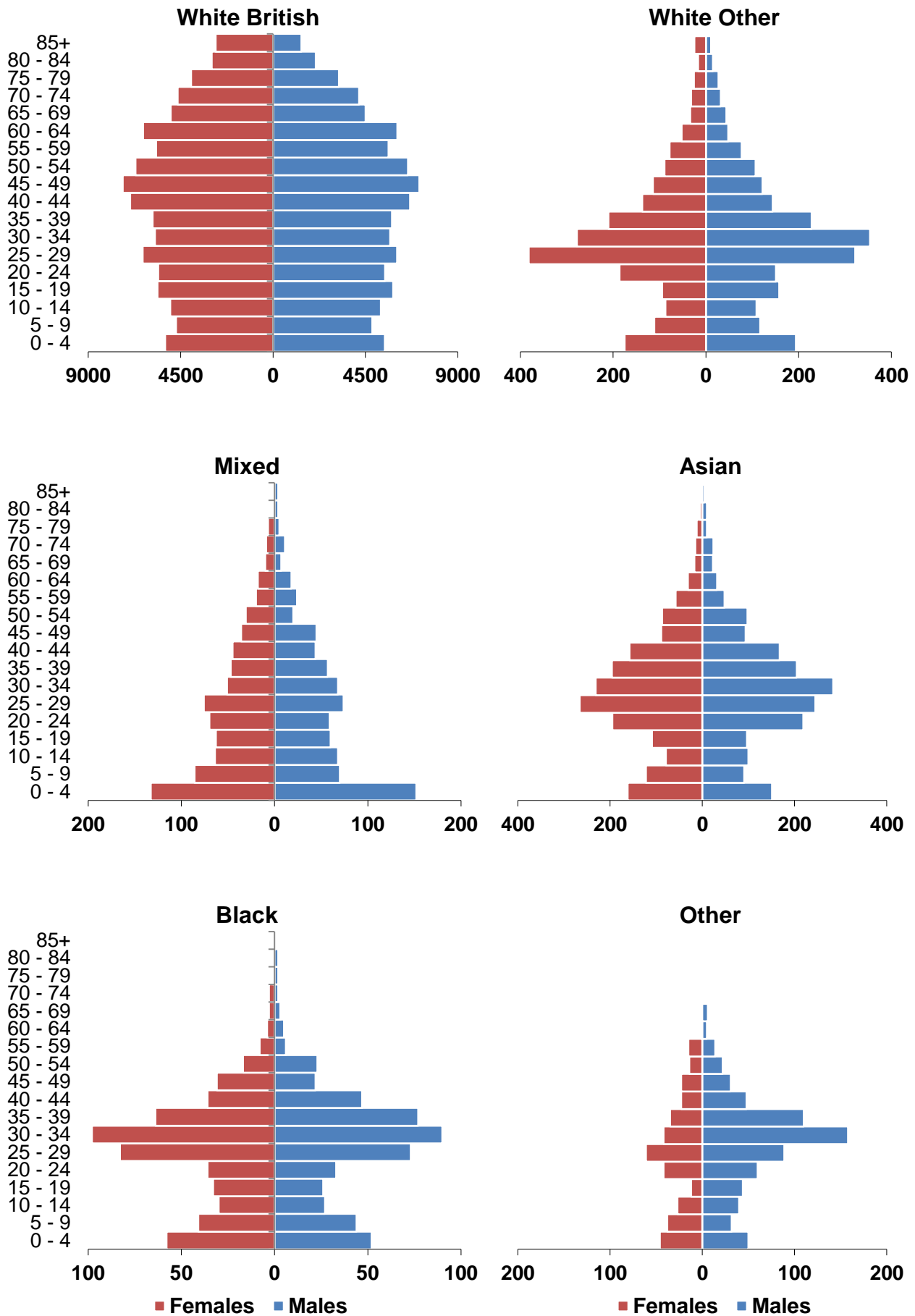
2.9% of people in Gateshead do not use English as their main language.

% Non-White British Ethnic Groups

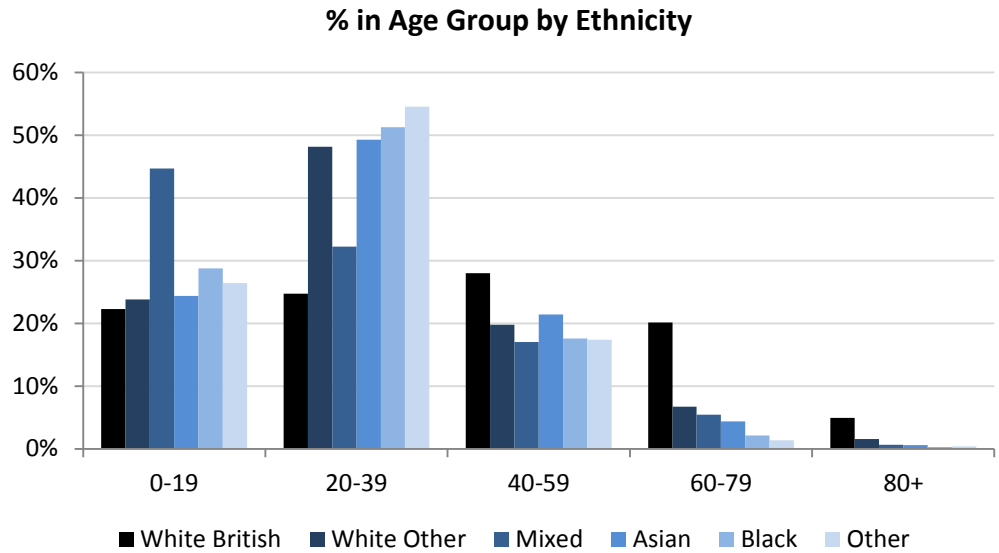


3.1.1 Age

As shown in the population pyramids below, the BME and White Other groups in Gateshead have a more youthful age structure than the White British group, which may lead to further natural increase in the future. This is particularly evident in those of younger working age and reflects population structures across the country.

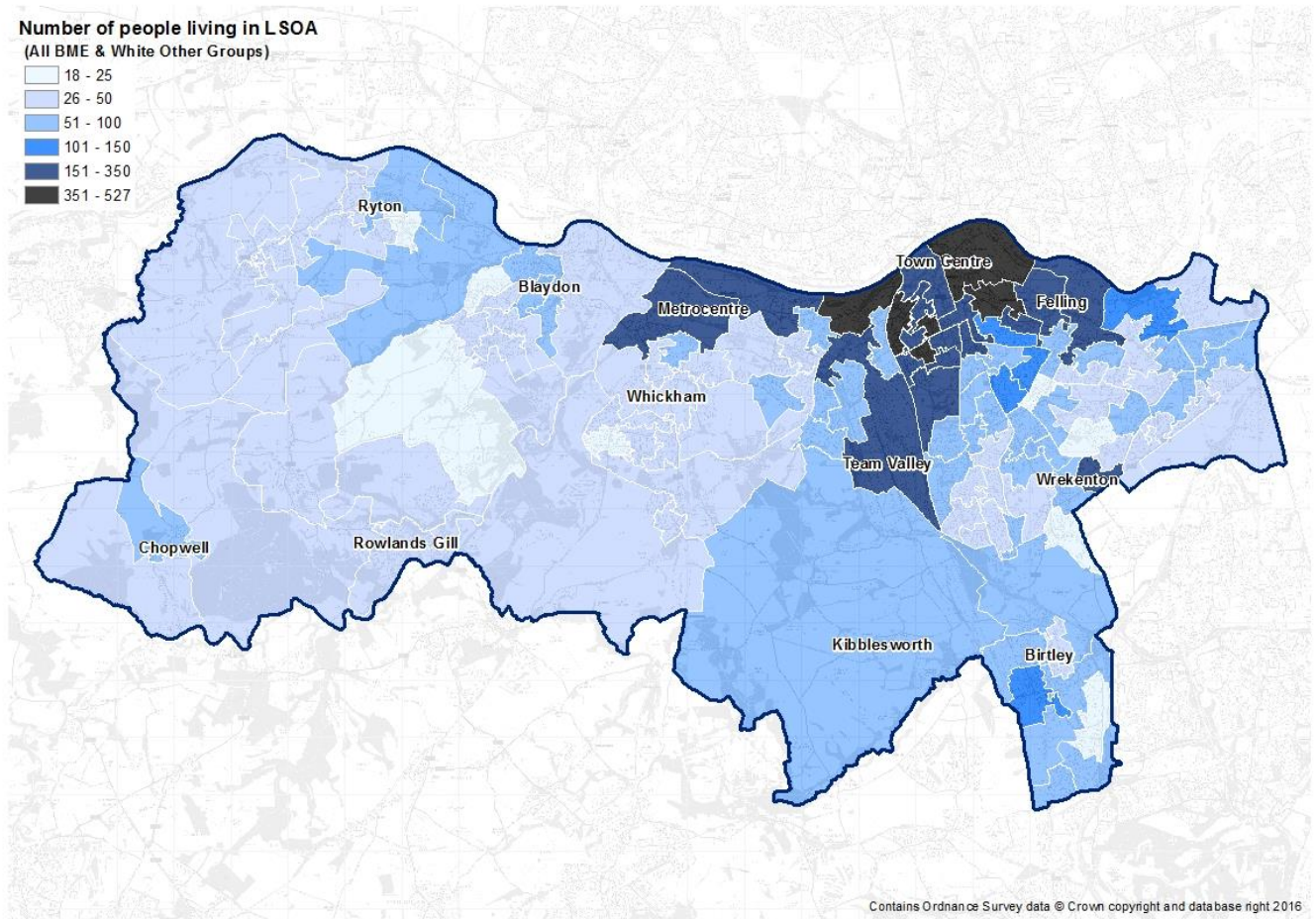


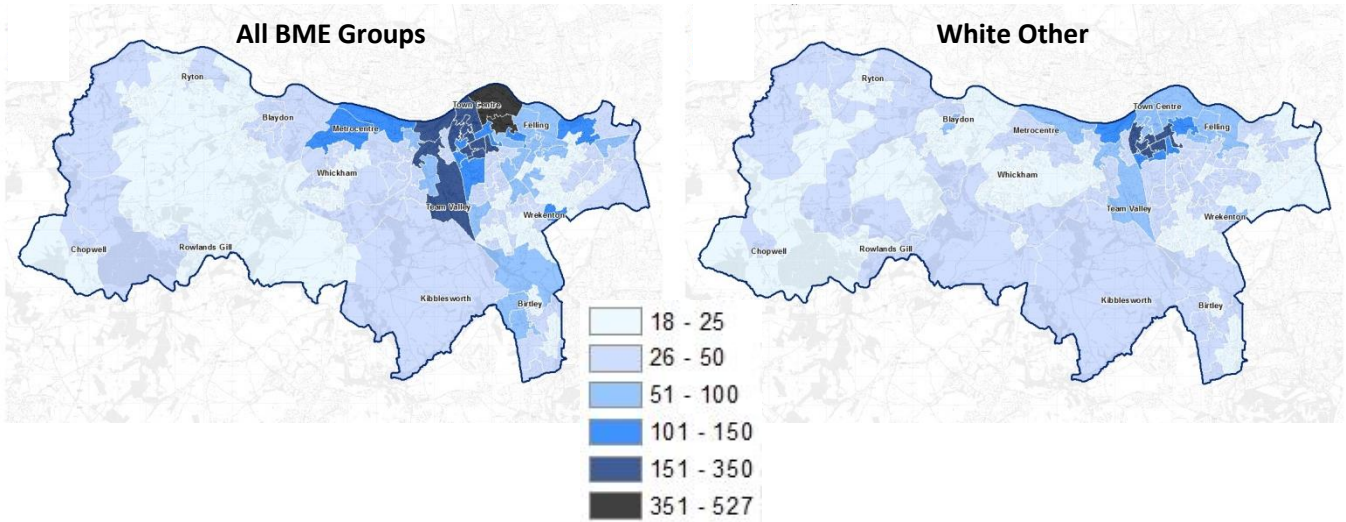
The chart on the right further demonstrates that BME and White Other groups tend to have a much lower proportion of older people when compared to the White British ethnic group. They tend to have greater proportions of young working age people. The mixed ethnic group, however, has a much higher proportion of young people aged 0-19.



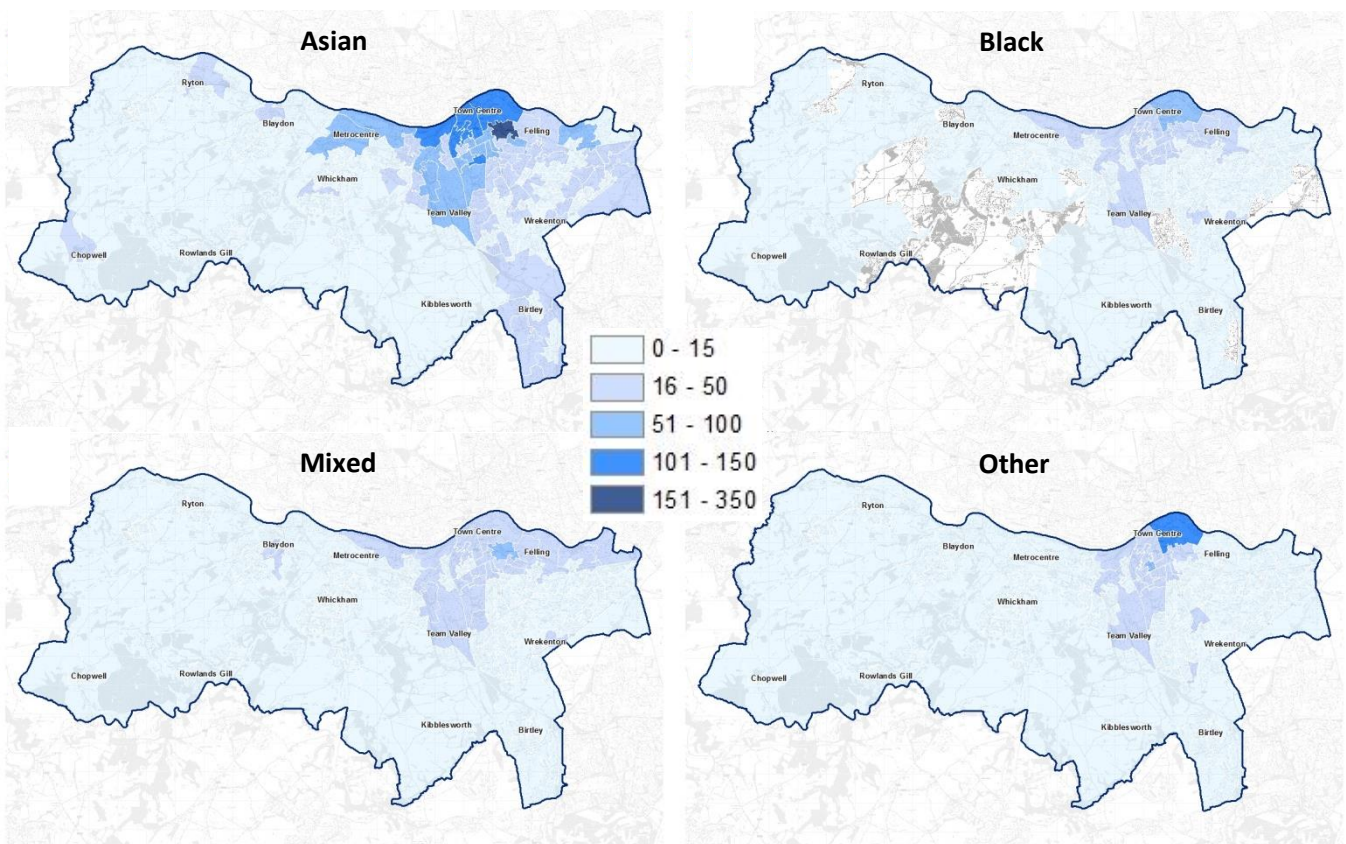
3.1.2 Geographical Distribution

The largest concentration of the BME and White Other groups is within Gateshead Town Centre and surrounding areas such as Teams, Bensham and Saltwell.

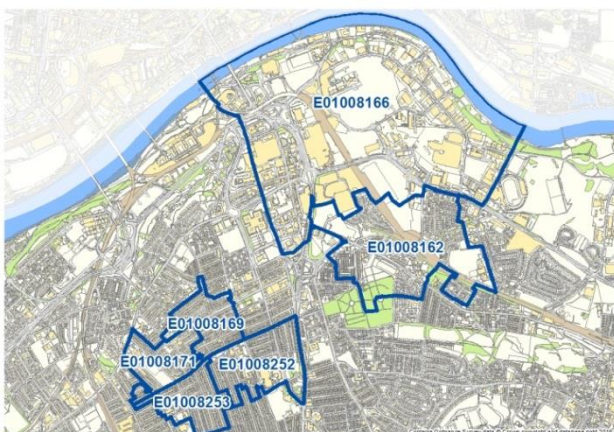




Looking at the geographical distribution for each of the broad BME groups, the pattern is similar to the all BME groups map shown above, with the largest concentrations in the centre of Gateshead.



The areas with the highest concentrations of people from a BME or White Other group are shown in the map below. BME and White Other groups make up between 20% and 30% of the population in some areas as shown in the table and map below.



LSOA	Location	% BME	% White Other	% BME + White Other
E01008166	Town Centre	24	6	30
E01008169	Bensham Central	12	15	26
E01008253	Bensham South	12	11	24
E01008162	St James Village/Sunderland Road	17	5	22
E01008171	Bensham South	8	14	22
E01008252	Bensham Central	9	10	20

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3.1.3 Change Since 2001 Census

Between 2001 and 2011 the total population of Gateshead increased by 4.7% (9,063). Two thirds of this was due to increases in the BME and White Other ethnic groups. This is evident by the large increases over the same period in the White Other ethnic group, which increased by 55% (1,549), and the BME groups which, combined, increased by 145% (4,419).

		Total Population	White British	White Other	Mixed	Asian	Black	Other
Change 2001 to 2011	%	+4.7%	+1.7%	+55%	+95%	+126%	+274%	+250%
	No.	+9,063	+3,095	+1,549	+760	+2,085	+792	+782

The Asian ethnic group has seen the largest increase, with an additional 2,085 people since 2001. The fastest rate of increase was in the Black ethnic group, with an increase of 274%.

Change 2001 to 2011	Mixed				Asian					Black			Other	
	White and Black Caribbean	White and Black African	White and Asian	Other Mixed	Indian	Pakistani	Bangladeshi	Chinese	Other Asian	African	Caribbean	Other Black	Arab	Other ethnic group
No.	+174	+175	+239	+172	+426	+126	+122	+690	+721	+695	+40	+57	+289	+493
%	+73%	+206%	+84%	+90%	+87%	+26%	+102%	+190%	+384%	+334%	+80%	+184%	n/a	+158%

The largest increases in the Asian and Black ethnic groups were the Other Asian (+721), African (+695), and Chinese (+690). There were also notable increases in the Other ethnic group (+493) and the Indian group (+426). Some of the groups, for example the White and Black African ethnic group (+206%) and the Other Black group (+184%), have increased at a fast rate but remain relatively small in number.

3.1.4 Schools Census

The school census is undertaken more regularly than the national Census data used throughout this report and therefore provides a more up-to-date estimation of the ethnic make-up of the school population.

9.2% of the school population are from BME and White Other groups. This compares with the total population figure of 5.9% from Census 2011.

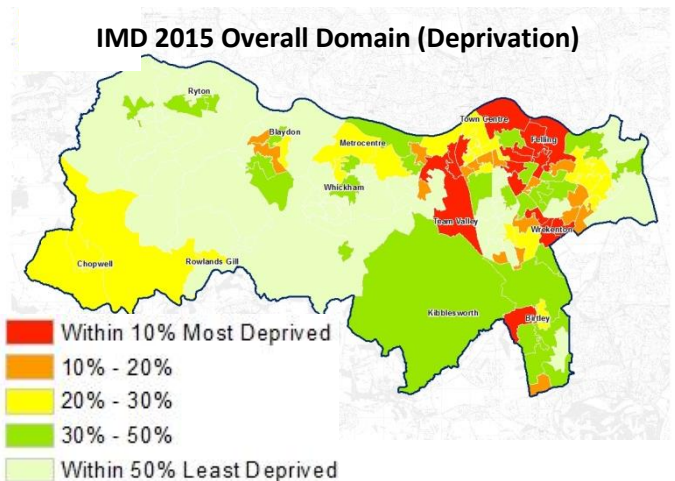
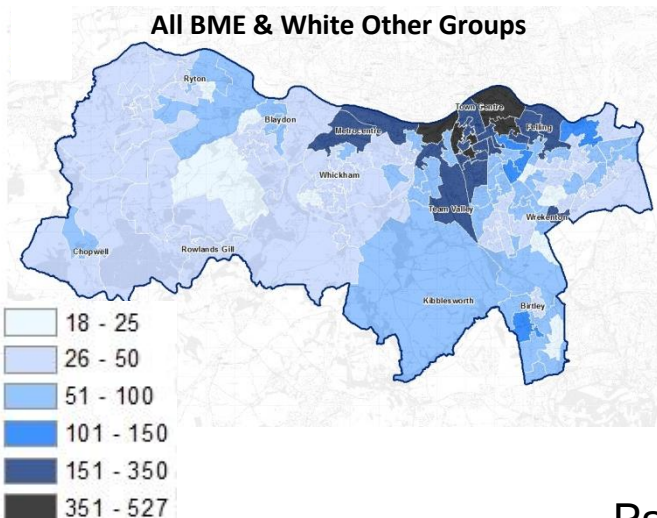
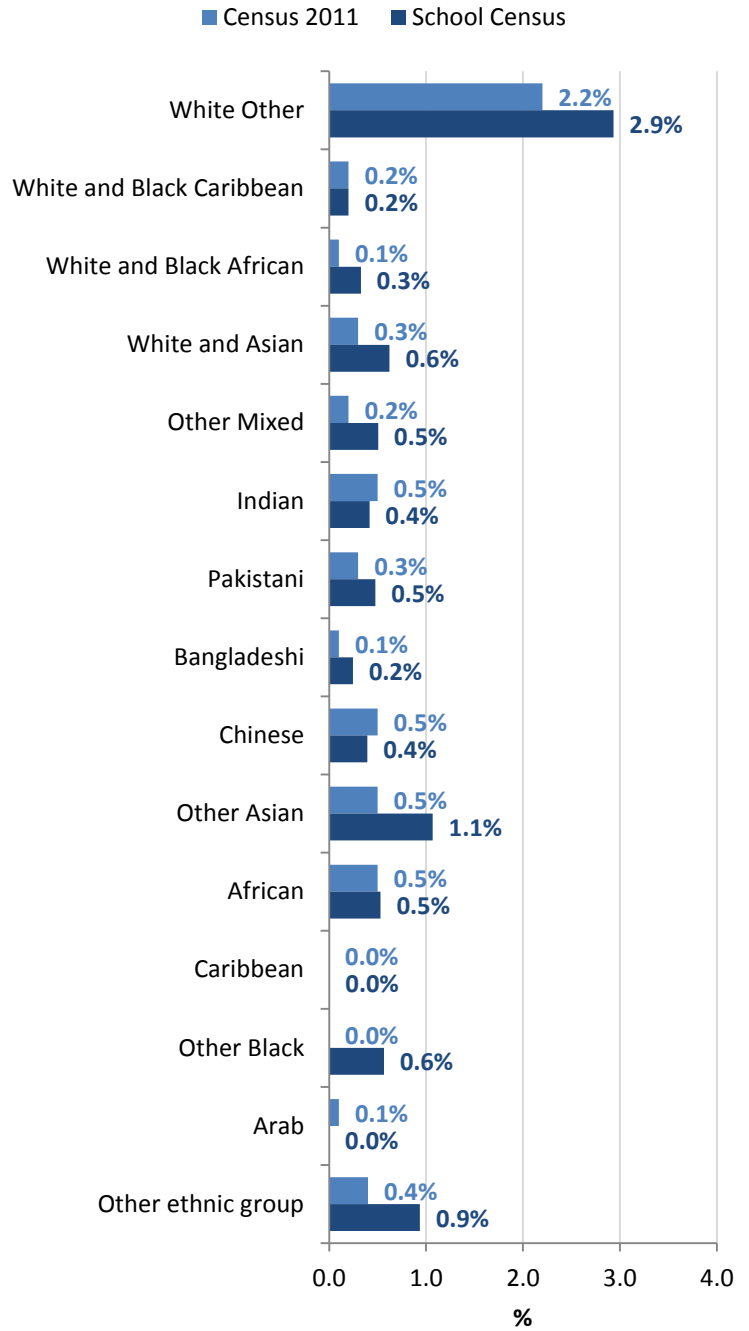
The chart on the right shows that in almost all of the BME and White Other ethnic groups there is a larger proportion of the school age population in those ethnic groups than there was of the total population. This means that the younger generation is now more ethnically diverse than the total population was in 2011 and suggests continuing growth in the BME and White Other groups.

The largest differences between the total population and the school population are in the White Other group (+0.7 percentage points more in the school population), the Other Asian group (+0.6), and the Other Black group (+0.6). This reflects the changes outlined in the previous section on change since 2001 Census.

3.1.5 Deprivation

The maps below demonstrate that many Gateshead people from BME or White Other groups live in deprived areas. 38% of people from a BME or White Other group live in one of the 20% most deprived areas in England, compared with 24% for the White British group. Broadening the level of deprivation, 64% live in one of the 30% most deprived areas in England, compared with 43% for the White British group.

% Non-White British Ethnic Groups

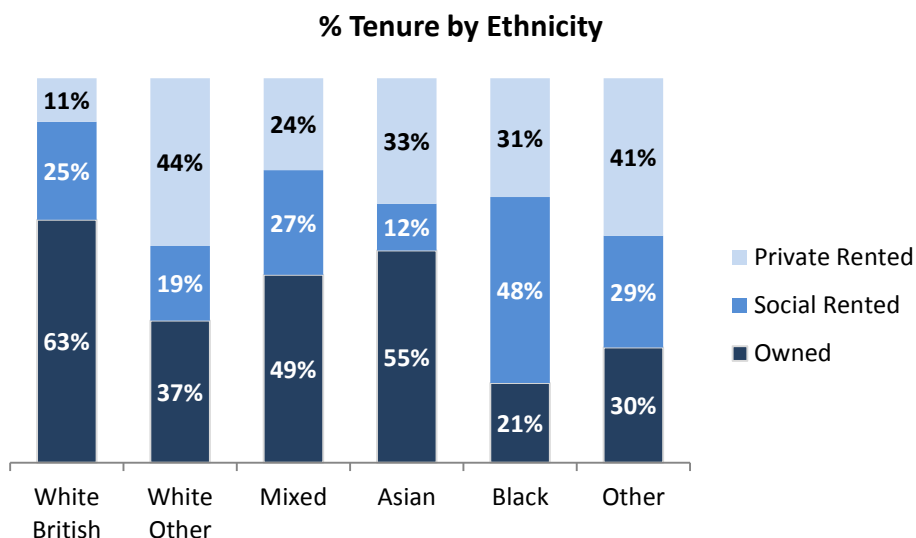


Source: DCLG, Index of Multiple Deprivation 2015

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3.1.6 Tenure

People in BME and White Other ethnic groups are at least twice as likely to live in private rented accommodation than the White British population. This is shown in the chart on the right where 11% of the White British population are private renters, compared to the Mixed group at 24% and the White Other group, with the highest proportion, at 44%.



The Black group are almost twice as likely to live in social rented accommodation at 48%, than the White British population at 25%.

The White British population are most likely to own their property at 63%. The Asian group are next at 55%.

3.1.7 Migration

National Insurance Number Registrations provide an indication of the number of people from different ethnic backgrounds who move into the area to work. The data is limited in that it only identifies the inflow of migrants and only records the registration at the point it is made.

In Gateshead, in the year to June 2016, there were 835 registrations of migrants. The majority (544) of migrants were from within the European Union. 168 of these migrants were from the EU2 states, which are, Bulgaria and Romania, 190 were from EU8 accession states (including Poland, Slovakia, and the Czech Republic) and 186 from the EU15 states.

World Region	Number of migrants
European Union EU15	186
European Union EU8	190
European Union EU2	168
European Union Other	18
Middle East and Central Asia	97
East Asia	30
South Asia	32
South East Asia	15
Sub-Saharan Africa	41
North Africa	26
North America	14
Central and South America	9
Oceania	14

Source: DWP, National Insurance Number Registration Jun 2016

Information on migrant workers is difficult to find. These groups are likely to be poorly recorded in sources such as the census and other national datasets.

4. Health needs of BME groups

There is a significant body of evidence that people of all ages in Black and minority ethnic communities experience health inequalities (Department of Health 2003, Equality and Human Rights Commission 2008). People working in the public sector have a responsibility to consider the needs of everyone who uses their services (Government Equalities Office 2009:30) and to engage them in discussion about developments and improvements.

In England there is a north-south divide on some health determinant indicators such as social class, with northern regions having a higher proportion in the lower social classes among most ethnic groups. The north-south pattern in educational attainment is less clear. Among health indicators, the north-south pattern in 'not good' health is very clear e.g. higher rates of 'not good' health in the northern regions among most ethnic groups

4.1 Factors impacting on health

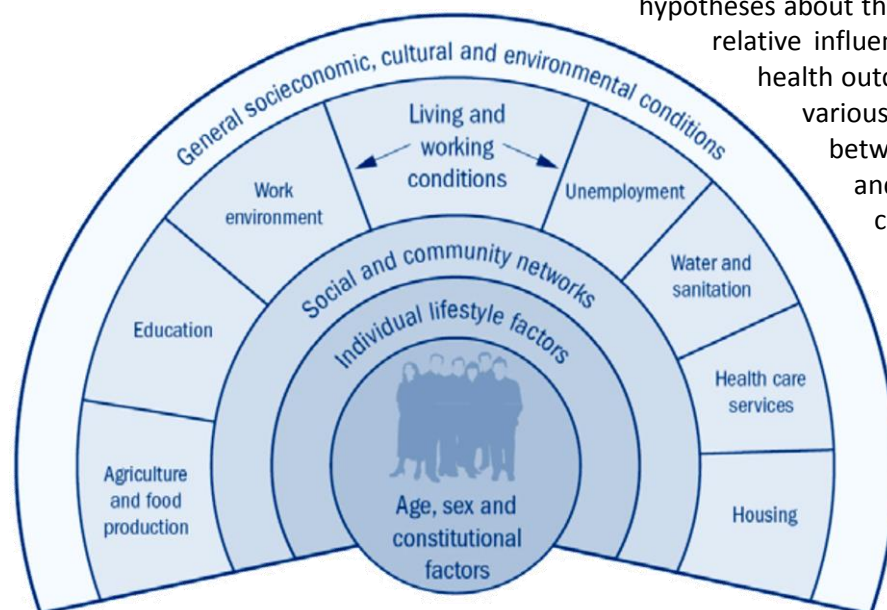
There are a number of factors that can impact on an individual's health as demonstrated in the Dahlgren-Whitehead 'rainbow model' shown below. Certain population groups will experience worse health outcomes as a result of the effect of these factors. Determinants such as genetic differences, population structures, culture, socio-economic factors such as employment and housing quality will vary between different ethnic groups. However, differences in health outcomes are also present within ethnic groups, suggesting that more complex factors are at work than simple genetic or cultural explanations. Even factoring in the effects of socio-economic disadvantage does not fully explain differences in health outcomes seen in BME groups and therefore other factors such as racial discrimination or cultural insensitivity in the provision of healthcare services may also be having an impact.

Health inequalities in society - where your level of health is connected to your socioeconomic level has led to a growing awareness that many health issues can be determined by social factors. The inverse equity hypothesis for public health interventions ("Inverse Care law") was articulated by Tudor Hart (1971) with the concern that with health system initiatives, people from lower socio-economic groups benefit the least, as these groups are less able to take up any new health intervention (Victora et al 2000).

Under the Equality Act 2010, public bodies are required to eliminate unlawful discrimination, harassment and victimisation and promote equality of opportunity.

Economic, environmental and social inequalities can determine people's risk of getting ill, their ability to prevent sickness, or their access to effective treatments. This framework has helped researchers to construct a range of

hypotheses about the determinants of health, to explore the relative influence of these determinants on different health outcomes and the interactions between the various determinants. It maps the relationship between the individual, their environment and health. Individuals are placed at the centre, and surrounding them are the various layers of influences on health, such as individual lifestyle factors, community influences, living and working conditions, and more general social conditions.



The Dahlgren-Whitehead rainbow model remains one of the most effective illustrations of health determinants, and has had widespread impact in research on health inequality and influences.

Dahlgren-Whitehead 'rainbow model'

Source: Dahlgren and Whitehead 1991

Recommendations to reduce health inequalities frequently emphasise improvements to socio-environmental determinants of health. Proponents of 'proportionate universalism' argue that such improvements should be allocated proportionally to population need. 'Proportionate universalism' can be applied for health inequalities to be tackled across the social gradient, as well as considering the health needs of the most vulnerable. Non-health interventions can be evaluated to better understand if, and how, health inequalities can be reduced through strategies of allocating investment in social determinants of health according to need.

Public Health and Inequalities

Factors such as income, housing, workplace, access to healthcare, education, public planning and relationships all affect the health and well-being of an individual (Local Government Association, 2010). Altering these environmental conditions through policy, strategy and public services may increase one's health outcomes and overall quality of life. Reducing health inequalities within the population is a statutory requirement under the Public Sector Equality Duty of the Equality Act 2010 for health and social care agencies to address inequalities (Equality and Human Rights Commission, 2010).

The role of socio-economic status and deprivation in explaining patterns of health by ethnic group and region is not entirely clear. For example the Pakistani and Bangladeshi groups have the highest proportions reporting that their health is 'not good' as well as the lowest proportions in the 'managerial and professional' occupations who are known to report higher rates of 'not good' health than other social groups. However, it is unlikely that this accounts for all of the variation or that socio-economic status correctly captures all of the forms of disadvantage that may be experienced by ethnic minority groups. Other factors are likely to be playing part e.g. environmental factors in influencing poor health outcomes for ethnic minority groups.

It is also being recognised that some health issues are particularly problematic for certain ethnic groups. For example, South Asians have a significantly higher risk of diabetes (Sproston, & Mindell 2006), and an increased risk of cardio-vascular disease (Wild et al 2007) while smoking is considerably more prevalent in some ethnic communities than others.

According to a report by NICE (2013), Professor Mike Kelly, Director of the Centre for Public Health at NICE said:

"Type 2 diabetes, heart disease and stroke are potentially life-threatening conditions, which people of African, Caribbean and Asian descent and other minority ethnicities are significantly more likely to develop than the wider population. So it's vital that local authorities are supported in taking action to prevent these illnesses in people who have a high risk of developing them".

They also suffer from these conditions at a younger age (DH 2006), up to a decade or more earlier than white Europeans:

"Not only are people from these ethnic backgrounds up to 6 times more likely to be diagnosed with type 2 diabetes, they are 50% more likely to die from cardiovascular disease, and they also suffer from these conditions at a younger age".

In the UK, type 2 diabetes is more prevalent among people of South Asian, Chinese, African–Caribbean and black African descent than among the white population. They tend to progress from impaired glucose tolerance to diabetes much more quickly (more than twice the rate of white populations) (Webb et al. 2011).

A substantial proportion of Asian people at high risk of type 2 diabetes have a BMI lower than the World Health Organization (WHO) recommended cut-off point for being overweight (the same or greater than 25 kg/m²). For example, South Asians tend to have a higher percentage of body fat at a given BMI than Europeans. The WHO report suggested that 23–27.4 kg/m² and 27.5–32.4 kg/m² should be used to identify people within different Asian populations who may be at risk of health conditions due to their weight (WHO 2004).

This should be used as a trigger to take action in helping people from these and other minority ethnicities to avoid ill health. This is a change from the usual threshold of 25 kg/m² signalling increased risk of chronic conditions, although 25 kg/m² is still valid for flagging risk in white European adults.

Lifestyle interventions that targets inactive lifestyles and diet can reduce the incidence of diabetes by about 50% among high-risk individuals, including people of South Asian, Chinese, African and Caribbean descent.

As well as improving the health and wellbeing of individuals, taking effective action now also reduces future demand on health and social care services by enabling people to remain as independent as possible.

Whilst some BME groups experience worse health than others, for example, surveys show that Pakistani, Bangladeshi and Black-Caribbean people report the poorest health, with Indian, East African Asian and Black African people reporting the same health as White British, and Chinese people reporting better health. However patterns of ethnic inequalities in health vary from one health condition to the next, for example, as documented, BME groups tend to have higher rates of cardio-vascular disease than White British people, but some have lower rates of many cancers.

- Ethnic differences in health also vary across age groups, and the greatest variation by ethnicity is seen among the elderly.
- Ethnic differences in health vary between men and women, as well as between geographic areas.
- Ethnic differences in health may vary between generations. For example, in some BME groups, rates of ill-health are worse among those born in the UK than in first generation migrants.

With local authorities' wider remit for public health in communities, this highlights the importance of taking steps to address diabetes, cardiovascular disease and stroke to improve the health of local people. In our diverse population, it's essential that local authorities and their partner organisations ensure that services that they commission or provide include a focus on people from minority ethnicities, and particularly within the 25-39 age groups.

Gypsy, Roma and Travellers

For Gypsy, Roma and Traveller families, evidence suggest these groups often remain excluded from 'mainstream services and opportunities, particularly health and education services' (Riches, 2007). Riches (2007) argues that 'an 'open door' policy for access to services is not enough', as the individual must still know the system before accessing that system or institution.

Children of Gypsies and Travellers experience a higher burden of illness and disease, with challenges in accessing sustained healthcare, contemporary advice and information. Consequently, early identification of needs often is lacking, resulting in diagnosis and interventions not occurring until school age, which can be less effective. This can result in stress for parents trying to cope without clear support services and networks, which is why outreach services are important (Riches, 2007).

Often without a named GP, screening is extremely difficult for gypsies and travellers, with inability to access routine check-ups. Literacy difficulties are also a barrier to accessing health screening, many feeling 'ashamed to admit that they do not understand' (Bingham, 2010).

Gateshead's community engagement team works with the Gypsy Roma Travelling groups to encourage engagement with local services and provide information.

Recommendations

Local Authorities and their partner organisations ensure that services that they commission or provide include a focus on people from minority ethnicities, and particularly within the 25-39 age groups.

Outreach services are important to encourage engagement with local services and provide information.

4.1.1 Public health issues faced by different communities

Having established that among some religious and ethnic groups there is a high level of attendance within a faith setting, it is pertinent to ask whether different groups have a tendency towards particular public health issues, whereby the faith setting might lend itself towards health-related interventions. The following table is not exhaustive, but summarises broadly at population level the particular health issues that different communities face.

(Source: November, L. 2014)

Public health issues summarised by ethnicity or religion	
Community	Public health issues or determinants of ill-health relevant to grouping
South Asians (predominantly Muslim, Hindu and Sikh)	<p>Cardiovascular disease (CVD) The increased risk of CVD in the South Asian population is well recognised with various factors given as explanations for this disparity including language barriers and cultural taboos.</p> <p>Diabetes Type 2 diabetes is up to six times more common in people of South Asian descent than in the general population According to the Health Survey for England 2004, doctor diagnosed diabetes is almost four times as prevalent in Bangladeshi men, and almost three times as prevalent in Pakistani and Indian men, compared with men in the general population. Among women, diabetes is more than five times as likely among Pakistani women, at least three times as likely in Bangladeshi and two-and-a-half times as likely in Indian women, compared with women in the general population. During the month of Ramadan, Muslims are required to abstain from food and drink between dawn and sunset. The Koran exempts those whose health may be significantly affected, including diabetics, pregnant women and breastfeeding mothers. However in a population based study 43% of patients with type 1 diabetes and 79% of patients with type 2 diabetes report fasting in 13 Islamic countries during Ramadan . The same study showed that fasting during Ramadan significantly increased the risk of severe hypoglycaemia, with its associated health risks.</p> <p>Smoking Smoking has a lower prevalence (20%) in Indian men compared with the general population (24%), and a much higher prevalence in Bangladeshi men (40%).</p> <p>Hypertension The other notable difference is the prevalence of hypertension, with a significantly higher prevalence in Indian men (33%) than in other South Asians (20% in Pakistanis and 16% in Bangladeshis), though comparable with the general population (32%) Prevalence for women in all South Asian populations is lower than the general population.</p>
Some Muslim and Jewish communities	<p>Consanguinity Marriage to a blood relative is common in some Muslim and Jewish communities. This more than doubles the risk of recessively inherited disorders such as congenital deafness and congenital heart disease. However, social and cultural reasons, not religious belief, are behind consanguineous marriage, and public understanding of the genetic facts behind consanguineous marriage could be increased through the participation of the media, scholars, physicians, nursing staff and society leaders including religious leaders.</p>
Christians	<p>Because the Christian population is so diverse, generalisations based on ethnicity are less easily made. However, of note is that White Irish men and women, who are overwhelming Catholic, are more likely than any other ethnic group to drink in excess of government recommended guidelines (58% of men and 37% of women) . The Determinants of Adolescent Social wellbeing and Health study shows the tendency</p>

Public health issues summarised by ethnicity or religion

Community	Public health issues or determinants of ill-health relevant to grouping
	<p>towards obesity to be higher for Black Africans, especially in adolescent girls. A high proportion of Black Africans report as Christian.</p> <p>The majority of HIV infections in the UK is among heterosexual Black Africans, many of whom will be church (and to a lesser extent, mosque) attendees.</p> <p>Men born in the Caribbean are 50% more likely to die of stroke than the general population.</p> <p>Elevated incidence rates of schizophrenia in UK Black Caribbean's have been consistently reported.</p>

4.1.2 Religious constraints on prescribing medication

The main dietary restrictions of religions:

Christianity

Christians have few restrictions on their diet, and none are compulsory. The historical recommendation. Practising Roman Catholics are more likely to observe fasting on holy days and specified periods of the church year, such as Lent and Seventh-day Adventists are encouraged to eat a vegetarian diet and have prohibitions on pork, alcohol, coffee and tea.

Buddhism

Buddhists have no set dietary laws and there is a great diversity. Many Buddhists refrain from meat and encourage a vegetarian diet, with moderation in all foods, and some are vegan. Other Buddhists, often from China or Vietnam, will not eat 'pungent spices' eg onion, garlic or leek.

Islam

In Islam, under sharia law, all food and drink is permitted, ie 'halal', unless explicitly prohibited, in which case it is 'haram'. Alcohol can lead to addiction, misbehaviour and has a negative impact on health, therefore it is classed as haram and prohibited. Something considered halal can become haram in preparation, for instance by using alcohol in the process. Pork and its by-products are haram for observant Muslims but according to a letter by the WHO on the findings of Islamic legal scholars, transformation of pork products into gelatin alters them sufficiently to make it permissible for observant Muslims to receive medicines containing pork gelatin, although others do not agree.

Animals not slaughtered in a specified way or that are unhealthy, diseased or a possible cause of death are all haram. Foods containing animal fats or emulsifiers from animal derivatives, blood or its by-products are haram. The acceptance of shellfish varies by community. Muslims sometimes use the term 'mushbooh' when it is unclear whether substances are halal or haram.

Practising Muslims fast from food and drink from dawn to sunset during the month of Ramadan, the ninth month of the Islamic lunar calendar.

Judaism

Judaism has a complex set of dietary laws (kashrut) that determine what food and drinks are permitted. Those that can be eaten are 'kosher' and divided into three categories: meat, dairy and pareve (permitted foods that are neither meat nor dairy). Meat and dairy products must not be eaten together; pareve products can be eaten with either meat or dairy. Shellfish and pork are strictly forbidden by Jewish dietary laws. Observant Jews will only consume kosher meat, ie from ruminant animals with split hooves (eg beef, lamb, mutton and goat) or poultry (chicken, duck, turkey and goose) that has been slaughtered according to kashrut law to be passed as kosher. Foods not complying with these specifications are non-kosher.

Prescribers need to consider and alert their patients about medications that might contain wheat starch during the festival of Passover, when wheat, barley, rye, oats and spelt are not permitted.

Hinduism

Many Hindus practise vegetarianism, but dietary practices vary between individuals. They do not usually eat eggs, but cakes or biscuits containing eggs are often considered acceptable. All other meat and fish is restricted or avoided. The cow is sacred, therefore beef cannot be eaten, but cows' produce is pure and desirable. There are numerous fasting days.

The use of bovine-based drugs or cartilage transplants derived from cattle, would have belief implications for Hindu patients, as well as for some vegans and vegetarians. Many Hindus will maintain a vegetarian diet during Diwali and Navratri, even though they might eat some meat at other times.

Sikhism

Some Sikhs are vegetarians, and may avoid all meat, fish and eggs. Others might eat meat but not that slaughtered according to the guidelines of other religions (halal or kosher), and some do not eat beef or pork. Observant Sikhs will not consume alcohol.

Many pharmaceutical products have constituents that would have implications for Jewish, Muslim, Hindu and Sikh patients e.g. those with active ingredients directly derived from animals include: Heparin, an injectable anticoagulant, Conjugated Oestrogens, used in some HRT preparations, Insulin (bovine or porcine) extracted from the pancreas of cows or pigs. However animal insulin, although still available on prescription, has largely been replaced by human insulin or insulin analogues.

Over the counter supplements with active ingredients that could be derived from animal products include: Calcium Tablets, Glucosamine, Chondroitin, Iron supplements.

How prescribers can help

Many drugs come in different forms (eg tablets or solution, as well as capsules), so a different formulation with permissible ingredients could be considered. Some manufacturers make capsule shells from a plant source, allowing Muslim and Jewish patients to consume them, as they are kosher and halal certified. There are also plant sources for stearic acid and its salts, therefore the source of magnesium stearate needs to be verified with the manufacturer before deciding on an alternative source. If the chosen treatment is not available in a different formulation, there might be a similar treatment from the same drug class that is free of nonpermitted substances. If all alternatives have been explored without success, people might wish to consult their religious leader for advice (Ogden 2016).

4.1.3 Language and Literacy

Poor linguistic competence will be a major barrier to access to health and social care for some people. As such, interpreting services are required to adequately gain consent, diagnose and treat some people. This can be a complex issue due to many languages and dialects exist in the population.

Refugees are reported to develop a survival level of competence in the use of English. There is evidence that ability to speak English is lower for women than it is for men, and is poorer for those born outside of the UK, and declines with increasing age.

Also although people can speak English they may not be able to read it. This factor shows itself through unfamiliarity and limited knowledge of health and social services

Recommendations

Local authorities and Clinical Commissioning Groups (CCGs) should:

- Consult families from BME communities about their specific needs when commissioning services
- Consult families from BME communities about information in appropriate languages and ways of promoting to BME communities
- Ensure service providers' information on services is readily available in appropriate languages and is promoted to BME communities
- Commission services that are accessible for local BME communities, including in appropriate locations and at appropriate times e.g. Highlight and promote stop smoking services to communities prior to Ramadan.
- Commission peer support forums for parents and carers from local BME communities and, where appropriate, tailored support services
- Provide advocacy, translation and interpretation services for families from BME communities who require support during and health and social care pathways
- Ensure that the BME communities chapter of the Health and Wellbeing Board's Joint Strategic Needs Assessment is 'linked to all other chapters.
- Promote accessible services to teach English as second language

4.1.4 Workforce equality

The link between staff equality and the quality of care is now well-established. Workforce equality in the NHS is gaining greater attention due to the NHS Workforce Race Equality Standard (WRES), (NHS England)

Staff from BME groups are still under-represented in management roles – they hold only 10% of NHS non-medical and 13% of adult social care management jobs.

Women are under-represented in health and social care management roles – men make up 19% of NHS non-medical staff, but fill 30% of management roles. The difference is not so large in adult social care – where men are 18% of the workforce and 22% of managers.

These broad categories mask some differences between grades within roles. For example, nurses from BME groups are more likely to be in the lower grade posts (for example A4C band 5, which accounts for 66% of Asian or Asian British nurses, 57% of Black or Black British nurses, and only 46% of White nurses). They are also less likely to be in the highest grade posts (bands 8 or 9 which account for 1% of Asian or Asian British nurses, 31% of Black or Black British nurses and 5% of White nurses). Female NHS managers are more likely to be in lower grade management roles than their male management colleagues (Health and Social Care Information Centre).

In the North East there is an under representation in the 'routine and manual' occupations for the Indian, Asian Other and Black Caribbean ethnic minority groups. The North East also has an over representation in the 'intermediate occupations' for both the Indian and Pakistani ethnic minority groups.

Recommendations

Health and social care organisations to analyse workforce data in order to establish numbers and trends of BME workforce across health and social care.

4.1.5 Staff experience

From NHS England, analysis of the NHS 2015 staff survey results, it was found that:

Staff from BME groups were more likely than staff from White ethnic groups to experience bullying and harassment from other staff across all types of trust. However, the picture was much more mixed around staff experiencing bullying and harassment from members of the public. This is similar to the analysis of the 2014 results carried out by NHS England.

The indicators with the largest difference between staff from BME groups and staff from White ethnic groups, across all types of trust, were those relating to personal experience of discrimination and belief that the trust provides equality opportunities. This was also the case in 2015. For example, in 2015, 14% of staff from BME groups working in acute trusts said that they had experienced discrimination, compared with 6% of staff from White ethnic groups.

4.2 Health needs in early years (0-25 years)

4.2.1 Maternal and Infant Mortality

In 2016 the Equality and Human Rights Commission (EHRC) reported that some health inequalities are improving. There has been an improvement in infant mortality rates for White, Pakistani, Bangladeshi, African and African Caribbean children.

In the 2015 NHS maternity services survey, there were some differences in the support people received around childbirth. Asian, Asian British, Black, Black British and Arab people were more likely than people from White ethnic groups to report being given the information or explanations they needed during their care in hospital after birth.

4.2.2 Breastfeeding

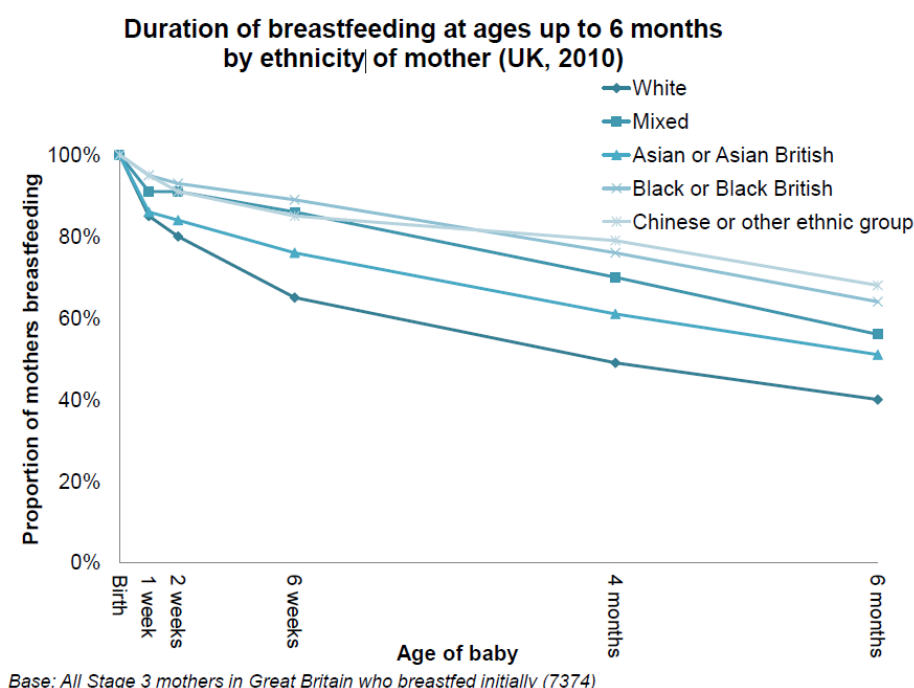
The highest incidences of breastfeeding were found among mothers aged 30 or over (87%), those from minority ethnic groups (97% for Chinese or other ethnic group, 96% for Black and 95% for Asian ethnic group), those who left education aged over 18 (91%), those in managerial and professional occupations (90%) and those living in the least deprived areas (89%).

Prevalence of breastfeeding at all ages of baby up to nine months was highest among certain demographic groups. For example, when babies were aged six months, this was highest for mothers from managerial and professional occupations (44%), those who left education aged over 18 (46%), those aged 30 or over (45%), those living in the least deprived areas (40%) and those from minority ethnic groups (66% for Chinese or other ethnic group, 61% for Black and 49% for both Asian and Mixed ethnic groups).

Ethnicity of mother

Mothers from Asian, Black and Chinese or other ethnic groups were the most likely to breastfeed initially, while White mothers were the least likely (mothers of Mixed ethnic origin fell in between the two). This difference was maintained through until later ages, although to a lesser extent among Asian mothers: At six months, 66% of mothers of Chinese or other ethnic origin and 61% of Black mothers were still breastfeeding. Prevalence at six months among Asian mothers was the same as for mothers of Mixed ethnic origin (49%), but all these groups had higher prevalence than White mothers (32%).

Particularly noticeable was the high level of breastfeeding among Black and Chinese or other mothers and the relatively low fall-out rate. While 95% of Black mothers breastfed initially, this had fallen to 85% at six weeks, and to 73% at four months. For mothers of Chinese or other ethnic origin, the figures were 96%, 82% and 76% respectively.



Respondents from White ethnic groups were the least likely to report being given consistent advice about feeding their baby. This is an interesting pattern, as it differed from many other health and social care surveys, which show that people in BME groups are less likely than people in White ethnic groups to say that they are given adequate information. There could be some learning from maternity services around good communication to people from a range of ethnic groups.

4.2.3 Poverty

People from most ethnic minority groups are generally more deprived in terms of socio-economic status, and poverty as indicated by eligibility for free school meals. The Pakistani and Bangladeshi groups have the lowest proportion of the population in 'managerial and professional occupations'. The highest proportions of children eligible for free school meals are among the Travellers of Irish Heritage, Gypsy/Roma, Bangladeshi and Black African groups.

4.2.4 Educational Attainment

Educational attainment is highest among the Chinese group, yet in every ethnic group except the Chinese, those who are eligible for free school meals have a lower educational attainment than those who are not. The difference in education attainment between those who are eligible for free school meals and those who are not is most marked amongst the White groups.

"White families meet white professionals and seem to be on personal terms. We are made to feel like outsiders."

Autism

A recent autism needs assessment Gateshead has reported that participants in a focus group study by the National Autistic Society, reported delays in diagnosis, which makes it challenging to access services (Slade, 2014). Some parents in the study found that schools tended to 'label their child with a behavioural issue', assuming 'black boys are badly behaved' or bad parenting was to blame, rather than referring the child for an autism assessment (Slade, 2014).

Language issues can also delay diagnosis, as schools may believe the child's delayed development is 'due to them speaking another language as their first', rather than a delay due to autism (Slade, 2014).

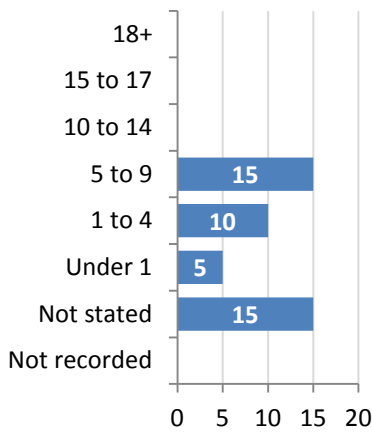
Some parents lacked confidence when speaking with professionals and felt patronised at times, while others found it 'difficult to relate to professionals from a different ethnic background' (Slade, 2014). One parent stated that 'white families meet white professionals and seem to be on personal terms. We are made to feel like outsiders' (Slade, 2014). And some participants wanted to see more professionals from the BME communities represented, however, others argued that professionals from BME communities are not necessarily supportive and understanding' (Slade, 2014). Overall, parents wanted professionals who listened to their concerns and understood autism (Slade, 2014).

4.2.5 Female Genital Mutilation (FGM)

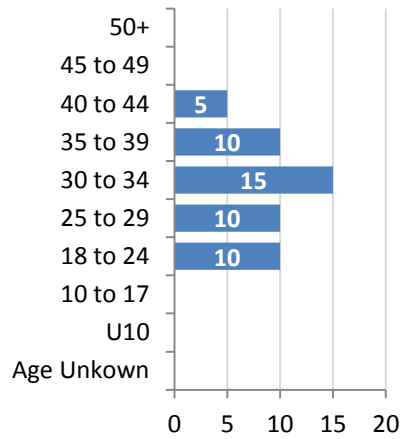
Data on Female genital mutilation is not available at local authority level. The charts below show data for the combined Newcastle Gateshead CCG area. Numbers between 0 and 4 have been suppressed by the data provider (HSCIC) to avoid disclosure and figures are rounded to the nearest 5.

NB Where the definition 'Newly Recorded' is listed this stands for women and girls with FGM who have had their FGM information collected in the enhanced dataset for the first time. This will include those identified as having FGM and those having treatment for their FGM. *Please note Newly Recorded does not necessarily mean that the attendance is the women or girls first attendance for FGM*

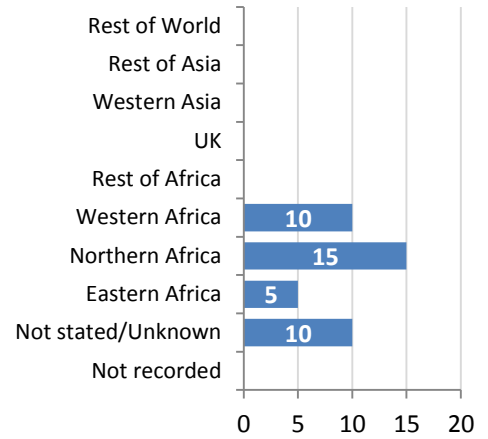
Newly recorded cases of FGM by age carried out



Newly recorded cases of FGM by age at attendance



Newly Recorded cases of FGM by country carried out

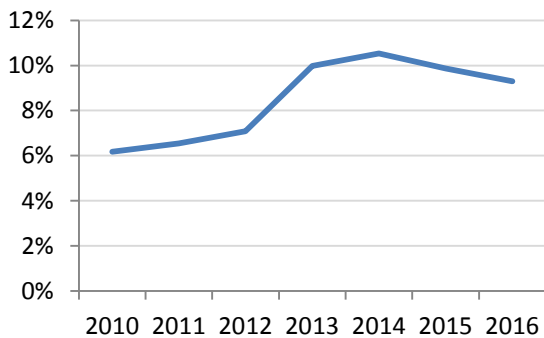


Source: HSCIC, NewcastleGateshead CCG level data rounded to nearest 5, 2015/16

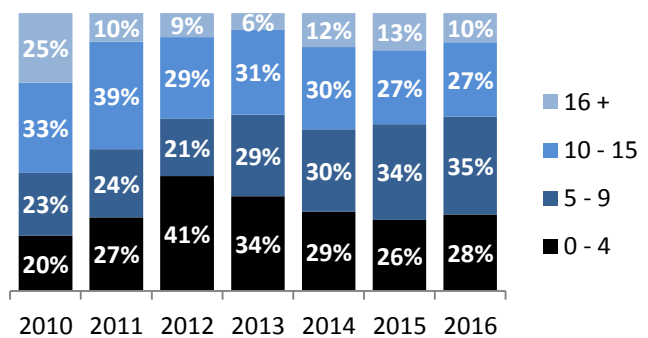
4.2.6 Children & Families Social Care BME

This information received from Gateshead Council relates to children under 18 and excludes unborn. The data combines Children in Need (CIN), Child Protection (CP) and Looked After Children (LAC). A snap shot was taken to show data for these children as at 31st August each year back to 2010.

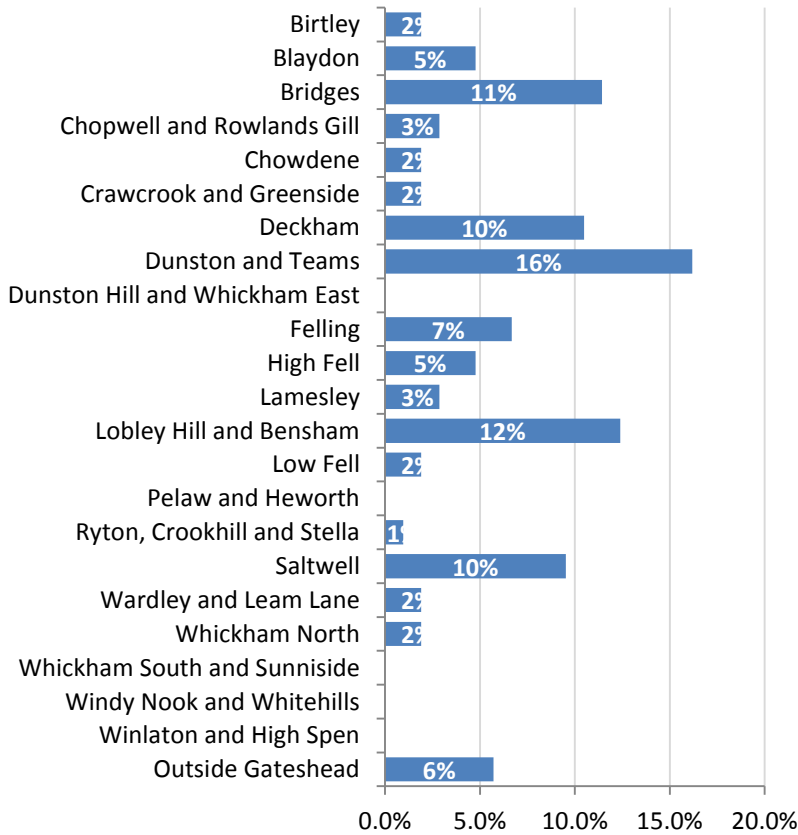
% of BME Children and Families Social Care Users



% of BME Children and Families Social Care Users by Age



% of BME Children and Families Social Care Users by Ward



4.2.7 Vulnerable Children (LAC, CIN, CP)

In terms of the reasons that children are looked after, or are classed as ‘in need’, there is little variation between children in BME groups and those in the White British group.

Looked After Children

The main reason that children are classed as being in need is ‘neglect’. This was the main reason for 79% of both White British and BME children.

Children in Need

The main reason that children are classed as being in need is ‘neglect’. This was the main reason for 67% of White British children and 77% of those in a BME group.

The child protection register includes the additional category ‘emotional abuse’. Children on the register from BME groups are more likely to fall within this category than those from the White British group.

Child Protection Register

The main reasons that children are on the child protection register are ‘neglect’ and ‘emotional abuse’. ‘Neglect’ is the main reason for 62% of White British children and 49% of children in a BME group. However, ‘emotional abuse’ is the main reason for a much higher proportion of BME children at 46% compared with 28% of White British children.

4.2.8 Youth Offending

Information received from the Gateshead Youth Offending Team (YOT) shows that there was a decrease of 18% of the total number of Youth Justice Disposals during 2015/16 when compared to the previous year. The number of BME and White Other cases remained low.

Ethnicity of Youth Offending Team cases 2014/15 and 2015/16

Ethnicity	2014-15		2015-16	
	No.	%	No.	%
White - British	152	95.6	124	95.4
BME and White Other	7	4.3	6	4.7

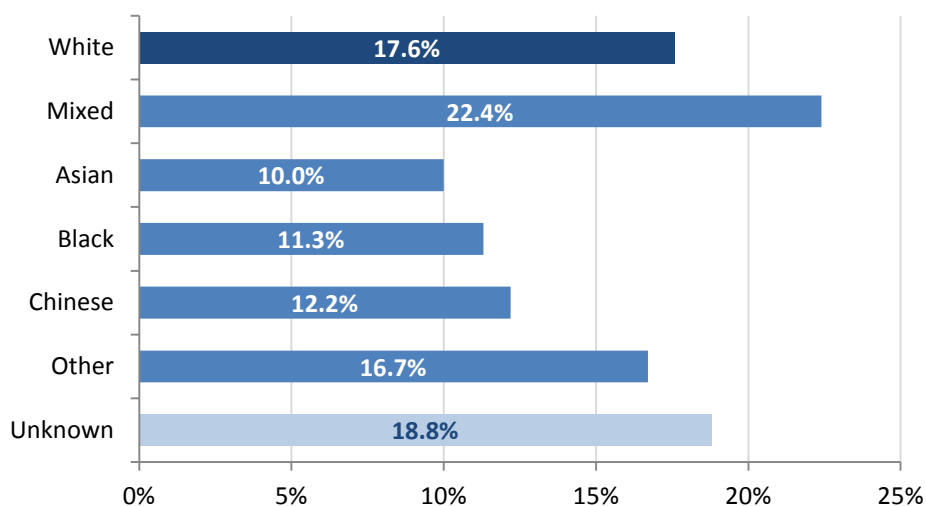
4.3 Healthy lifestyles

4.3.1 Tobacco use

Smoking is much more common among Bangladeshi men (40%) than among men in the general population (HSCIC 2013). Cancers of the trachea, lung, and bronchus are the highest cause of death from cancer in South Asian men, with smoking being the principal risk factor. Smoking is also a significant risk factor for a range of other diseases including diabetes and vascular diseases. Regarding religious themes, Bush et al (2003) found that there was some confusion about the Islamic position on smoking, with most people believing that it was *mukrooh* (discouraged) but not *haram* (forbidden), and many feeling that as long as the smoker was not addicted, smoking was acceptable. Smoking was universally felt to be taboo for women, associated with stigma and shame, and often hidden, with associated under-reporting. Among Bangladeshi men smoking was associated with socialising, sharing, and male identity.

Smoking prevalence is substantially higher amongst lower socio-economic groups, people with a mental illness and certain ethnic groups. The chart to the right shows the prevalence in North East England for BME populations.

Smoking Prevalence in the North East by Ethnic Group



Source: Annual Population Survey 2015

Studies on chewing tobacco

Chewing smokeless tobacco such as paan or gutkha is popular with many people from South Asian communities, but all forms of tobacco can harm health. Whilst many in these communities chew tobacco, in contrast this is not identified as smoking. Clearly this situation calls for a nuanced understanding of the cultural and social aspects of this type of tobacco use. Guidance is detailed in Appendix 2. Smokeless Tobacco: South Asian Communities (PH39) September 2012.

Smoking

Whilst smoking rates are higher among Bangladeshi men and Pakistani men than in the general population, Indian men and South Asian women are less likely to smoke. Smoking increases the risk of cancer and heart disease whether bidi (thin cigarettes of tobacco), cigarettes or shisha (water pipe/ hookah) is smoked. Betel quid, paan or gutkha is a mixture of ingredients including betel nut, herbs and spices and often tobacco wrapped in betel leaf. Research has shown that using smokeless tobacco raises the risk of mouth cancer and oesophageal cancer.

Monitoring of smoking cessation by ethnic group is important but hampered by a lack of reliable data on smoking prevalence. Asian, Black and Mixed minority populations have lower rates of setting a smoking quit date for both males and females. Females are more likely to set a quit date than males in every ethnic group.

The reasons for this probable under use of stop smoking services in the main minority ethnic groupings are unknown and likely to be complex, including such barriers as the availability of materials in appropriate community languages.

Number of people setting a quit date and successfully quitting (NHS stop smoking services 2015/16)

	Setting a quit date			Successfully quit		
	Male	Female	Total	Male	Female	Total
White British	878	1226	2104	398	578	976
White Other	21	13	34	9	9	18
BME	23	11	34	7	6	13

Source: Gateshead Stop Smoking Services Monitoring Return 2015/16

4.3.2 Alcohol use

White Irish men and women, are more likely than any other ethnic group to drink in excess of government recommended guidelines (58% of men and 37% of women). The highest treatment rates for drug misuse are in the Mixed group and lowest in the Asian group. Drinking prevalence for adults Health Survey for England, (2014) is shown below.



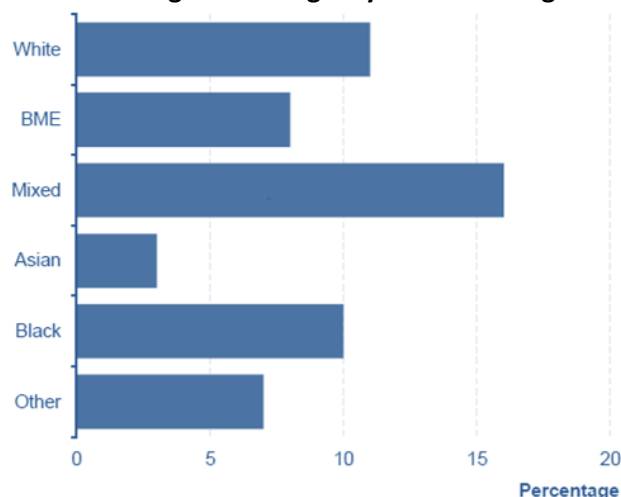
Drinking by ethnicity

The proportion of adults who drank alcohol varied between ethnic groups. White men and women were most likely to be drinkers whilst Asian men and women were least likely to be.

4.3.3 Drug use

The prevalence of cannabis use among 15 year olds in England by ethnicity is shown in the chart below. It illustrates that while overall, BME prevalence is lower than that in the White ethnic group, the highest prevalence is in the Mixed ethnic group at 16%. The lowest prevalence was in the Asian ethnic group.

Prevalence of drug use among 15 year olds in England



Source: What About YOUth? Survey 2014

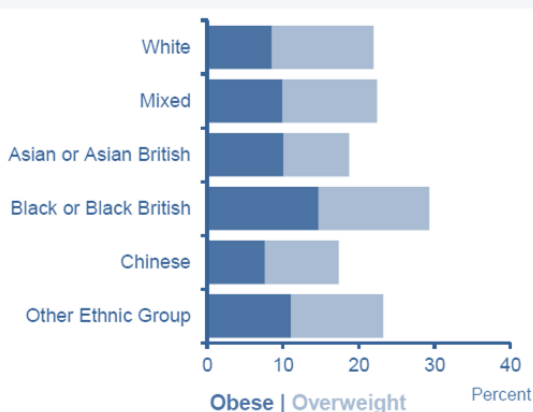
4.3.4 Obesity

Childhood obesity by ethnicity in England

Reception year

Obesity prevalence rates ranged from **8%** for **Chinese** children to **15%** for **Black/Black British** children.

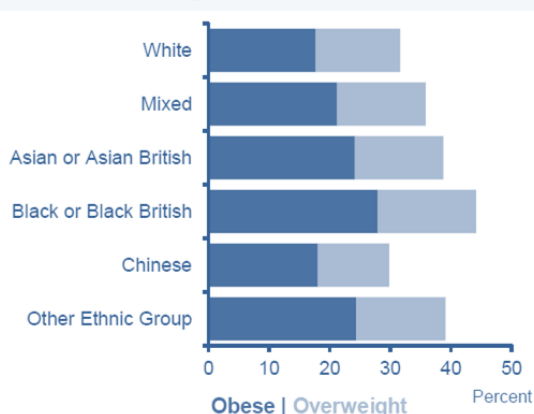
29% of Black/Black British children were either overweight or obese.



Year 6

Obesity prevalence rates ranged from **18%** for **White** and **Chinese** children to **28%** for **Black/Black British** children.

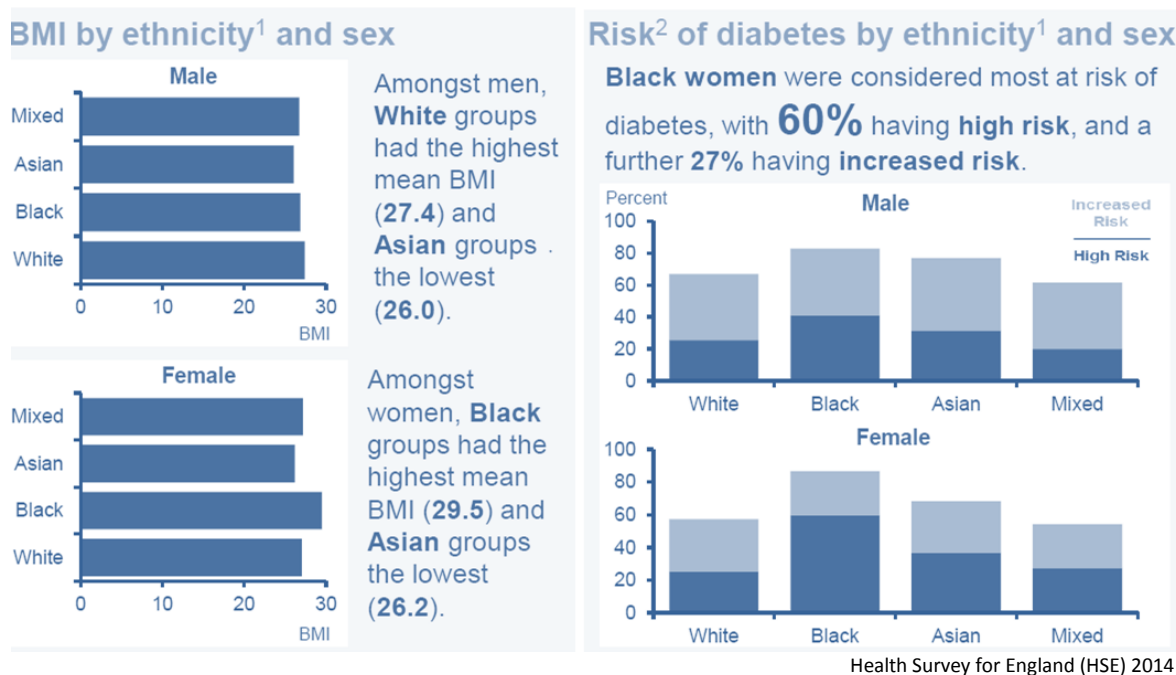
44% of Black/Black British children were either overweight or obese.



Source: National Child Measurement Programme (NCMP) 2014/15

Mean BMI for both men and women was 27.2 kg/m², which was in the overweight range (25 – 29.9 kg/m²) & risk of diabetes derived from BMI and ethnicity (HSE 2014) is shown in the charts below.

Adult obesity by ethnicity in England



Cultural differences

Cultural differences have been identified in local discussions as a barrier to staying healthy in the UK. Being overweight in some cultures is seen as a positive attribute because it is a sign that people can afford to live well. Many place high value on fast food and fizzy drinks because these are marketed as desirable and denote higher social status in their home countries. In the UK they are affordable and people indulge in them without knowing the health risks. For some people this also includes alcohol, which they find more affordable here.

Many asylum seekers and refugees who come to the UK from hot climates are used to a diet high in salt, sugar and fat. In their own countries this is not an issue as people are more active, burn more calories and sweat more. However, when people come to the UK the climate is colder and they are less active. Obesity and diabetes are an increasing concern among those who have been in the UK longer. NICE Guidance on BME: preventing ill health and premature death in black, Asian and other minority groups (PH46) is summarised in Appendix 2.

4.3.5 Physical activity

Exercise and physical activity is not an issue for some cultures as people generally live active lives with active jobs. The cultural and religious issues of women and exercise have been identified by the refugee and asylum seeker community. While some men from the refugee and asylum seeker community can easily do some form of exercise through e.g. community football activities, it is harder for women from some parts of this community because of their cultural upbringing and family responsibilities.

In terms of being active, refugees and asylum seekers have said they wanted information about activities that aren't focussed on a gym, like yoga, but that these activities would need to be free. Financial allowances allocated to asylum seekers are received to purchase food only.

Regional refugee Forum NE reports that asylum policy has been cited frequently as barrier to being healthy. As people are not allowed to work while awaiting a decision on the asylum claim, they spend a lot of time indoors being inactive. Also simply walking around in some neighbourhoods is not an option because of hostile attitudes and instances of hate crime, so people stay indoors.

4.3.6 Eating Habits

The refugee and asylum seeker community have indicated that they would like more information about healthy food consumption as the messages weren't clear and caused confusion as they were often only relevant to common UK diets. People particularly wanted information about weight management and healthy ingredients.

Food banks are accessed by asylum seekers and access to food from this source is often greatly appreciated by the people receiving help. People accessing the food bank receive food which has been kindly donated by the public for distribution to people in who require access to food for 2-3 days. Types of food donated are non-perishable foodstuffs which are often tinned foods and dried foods. Such processed foods are often high in sugar, refined carbohydrates and low in fibre and contain artificial ingredients, for example, preservatives, artificial colours, and artificial flavours. Whilst additives are non-nutritive substances added intentionally to food, generally in small quantities to improve appearance, flavour, texture or storage properties, amounts used in food are usually regulated by law.

4.3.7 Infectious Diseases

Tuberculosis - Along with the Other ethnic group, Black Africans also have the highest rates of tuberculosis in the English regions.

HIV - Among ethnic minority groups, Black Africans comprise the largest proportion of those seen for HIV care in all English regions.

4.4 Emotional and mental health

Good mental health and wellbeing is fundamental to ensuring that individuals can lead fulfilling lives, contribute to society and achieve their potential. Good mental health is also interlinked with good physical health, with individuals with poor mental health reporting higher rates of mental health problems, and individuals with mental health problems reporting higher rates of long-term conditions.

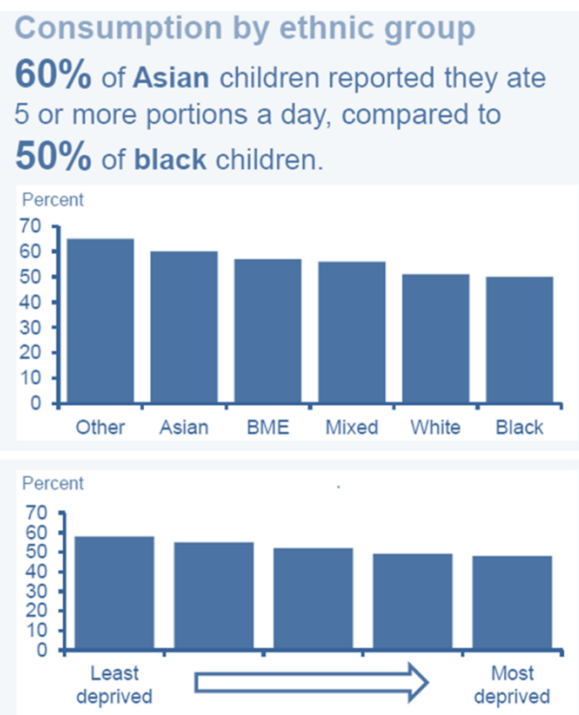
4.4.1 Serious Mental Illness

Serious mental illness includes conditions such as schizophrenia, bipolar disorder and personality disorders. Common mental health problems include conditions such as anxiety, depression and phobias. Elevated incidence rates of schizophrenia in UK Black Caribbean's have been consistently reported.

Some BME communities are less able to identify poor mental health or perhaps western concepts of ill health, which can contribute to a lack of awareness of sources of help (Keating, 2009). Cultural pressures and ideology can impact on some BME and religious groups' access to healthcare (Weerasinghe, 2012), for example, the imperative to 'save face' and maintain social status and moral reputation (Mereish, 2012). Fear of stigma can also be a barrier and there may be the feeling that care is a family responsibility (Cooper et al. 2012).

Negative perceptions of mental health services can stem from perceived racism, language barriers and doubts about the cultural competency of services (Cooper et al. 2012). All of these factors can result in a delay in seeking help with the consequence that some BME communities only access services at crisis point and are reluctant to engage indicates that rates of suicide and self-harm are higher than average among certain groups of Asian women and young African-Caribbean and Irish people (Keating et al. 2003).

Consumption of 5+ fruit and veg per day amongst 15 year olds by ethnicity in England



Source: What About YOUth? Survey 2014

Two people contributing to a focus group as part of this HNA stated that they had tried to commit suicide 3 times due to them being made homeless when they arrived in the country.

4.4.2 Common Mental Health Problems

Some inequalities are not improving, including the poorer health of disabled people, higher levels of mental ill-health among people from LGB and BME groups, lower life expectancy for people with a serious mental illness and overrepresentation of people from BME groups detained under the Mental Health Act.

CQCs most recent Mental Health Act reported that the importance of providers working alongside commissioners in the local implementation of new guidelines to monitor and address long-standing inequalities in the experiences of Black and minority ethnic (BME) groups use of mental health services. Also, ensuring that care is flexible, and meets the needs of everyone including people from black and minority ethnic groups or people with a learning disability. One issue that providers and commissioners need to tackle together is higher rates of detention for people from BME groups.

4.4.3 Post Traumatic Stress Disorder

There are specific and unique challenges facing refugees and asylum seekers that can result in deterioration of their mental health after they arrive in the region, caused by traumas experienced before their arrival. North East Regional Refugee Forum NE has recognised that there are also challenges that ARE NOT caused by traumas experienced before their arrival in the UK but arise from the stresses of living under the Asylum system once here for example, delays in accessing health services once someone is dispersed to the region.

During consultation with focus groups in the HNA a number of groups commented that :

“I need to repeat my story to a GP on many occasions as I cannot always see the same GP”

This was reported as causing more distress and not helping with mental health issues. Also some participants commented that time is restricted with GPs.

4.4.4 Hate Crime

One focus group participant stated that she was worried about raising issues of racism in case of repercussions of their name being mentioned:

“you wonder if you are in the right place or the wrong place”

Hate Crime and Incidents

The data shown below contains data relating to any crime that has been reported to Northumbria Police since April 2014. The data relate to Gateshead only and uses crimes or incidents that are deemed to have been linked to racism, religious hate, faith hate, gender and transphobic hate. Information is taken from iBase.

Hate Crime - General

Reported levels of hate crime have increased significantly since April 2014. This is shown in the table to the right. During the 2014/15 financial year, there were 128 crimes reported that were deemed to be hate-related. This increased by 51% in 2015/16 to 193 crimes (+65 crimes), and already between April and August 2016 there have been 146 crimes. Comparisons between April and August 2015 and April and August 2016 show that the number of hate crimes has increased by 125% (+81 crimes).

	2014/15	2015/16	2016/17
Hate-related crime	128	193	146
All crime	9,398	12,801	6,962
% of crime	1.4	1.5	2.1
Average per month	10.7	16.1	29.2

Source: Northumbria Police

On average, there have been 29 hate crimes reported per month so far during 2016/17. As is shown in the table above, the monthly average for 2016/17 is much higher than the monthly averages found in previous years.

If the number of reports for the remainder of the financial year 2016/17 continue at current levels, we would expect to see approximately 350 hate crimes reported to Northumbria Police by the end of March 2017.

Hate Crime Type

Racism continues to account for the highest proportion of hate-related crimes recorded. Since April 2014, three quarters of hate-related crimes reported in Gateshead were deemed to be racist. The table below shows the breakdown of hate-related crimes by type.

	2014/15 (No.)	2015/16 (No.)	2016/17 (No.)	2014/15 (%)	2015/16 (%)	2016/17 (%)
Racist	103	158	95	80.5	81.9	65.1
Homophobic	11	12	9	8.6	6.2	6.2
Transphobic	0	1	1	0.0	0.5	0.7
Disability	3	7	13	2.3	3.6	8.9
Honour based	1	0	0	0.8	0.0	0.0
Faith	17	23	21	13.3	11.9	14.4
Total	128	193	146	n/a	n/a	n/a

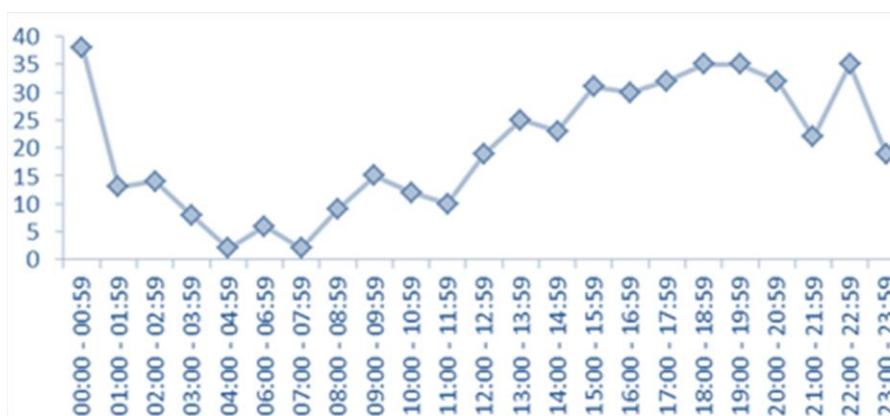
Source: Northumbria Police

The proportion of crimes linked to racism has dropped sharply so at time of reporting in 2016/17, while reports of faith-hate crimes have increased very slowly. Disability hate crime has increased significantly in the last two years, with 13 reports in the first five months of 2016/17 alone. Almost one in 10 hate crimes reported so far this year are disability-related, much higher than levels found in previous years.

Temporal

The peak months for recorded hate-related crimes in Gateshead since April 2014 are February and March, with almost a quarter of all hate-related crimes reported during these two months. Further breakdown of the data shows that a higher proportion of crimes are reported on Thursdays (18% of hate-related crime), particularly between 18:00hrs and 20:00hrs. The chart below shows the times for all hate-related crimes reported since April 2014.

Hate-related crime April 2014 – August 2016



Source: Northumbria Police

As is to be expected, there are very few crimes reported in the early hours of the morning, with levels increasing as the day progresses. From approximately 15:00hrs the level of reports increases and remains steady until around 23:00hrs. This is a similar pattern when looking at individual weekdays.

Crime Types

More than eight in 10 of the hate-related crimes reported since April 2014 are classed as violence against the person, the vast

majority of which are public order offences (73%). Assault with less serious injury and assault without injury also feature, but in much lower numbers. Harassment offences have increased sharply since April 2014. During 2014/15 there were only three reports of harassment in the whole year; so far in 2016/17 there have been seven offences. Four of these offences are classed as cyber crime.

Location

A higher proportion of hate-related crimes are reported in those wards surrounding the Town Centre (Bridges, Lobley Hill and Bensham, Saltwell). Most of the incidents reported in the Bridges ward occur within the Town

Centre itself, although numbers have fallen during 2016/17. These also tend to be the wards with a more ethnically diverse population.

In the majority of wards, there are no particular streets that appear to be adversely affected by hate crime. However, crimes in the Pelaw and Heworth ward have continuously increased since April 2014. There have been 11 crimes reported so far in 2016/17 compared to only two for the whole of 2015/16 and none in 2014/15. These offences tend to focus around the Pelaw area in particular, including Pelaw Metro Station.

Of those crimes where a premises type is listed, almost half occur within a private home. The numbers remain similar year on year. A third of crimes do not have a premises type, suggesting that these crimes take place on the street or in public. This is consistent for all strands of hate crime.

Offenders

Given the nature of hate crime and the fact that a lot of the crimes reported involve verbal abuse, it is often difficult to identify an offender, particularly if someone is verbally abused on the street or in a public place. A large proportion of offenders are not known to their victims. Since April 2014 there have been a total of 214 individuals linked to a total of 242 crimes. This equates to an average of 1.1 crimes per offender.

There have been 24 repeat offenders since April 2014, 11% of all individuals linked to hate crimes during the period. This is different from the general offending profile for Gateshead, where 28% of individuals are linked to more than one crime. The maximum number of crimes linked to individuals is three; four individuals have been linked to three offences since April 2014.

Male offenders far outweigh female offenders. Of those individuals identified, more than three quarters are male. This is consistent across each of the three periods, from April 2014 to August 2016. It should be noted, however, that a number of crimes that occurred during the 2016/17 financial year have yet to be linked to an offender which could affect the gender breakdown in the coming months.

The age profile of offenders suggests that the peak age for offenders is 30yrs – 34yrs; 16% of all offenders linked to hate crimes since April 2014 fit in this age band. This differs when looking at the gender of the offender, with male offenders appearing to be slightly younger than females. In total, 18% of females linked to crimes are aged between 30yrs and 34yrs, while the highest proportion of male offenders fits in the 25yrs – 29yrs (15% of male offenders).

There has been an increase in the number of young female offenders linked to hate crimes. To date there have been four females aged between 15yrs and 19yrs linked to offences during 2016/17, compared to four in 2014/15 and two in 2015/16.

Equally, there has been an increase in the number of young males linked to hate crimes. In 2014/15 there were two males aged between 10yrs and 14yrs linked to crimes (4% of male offenders); in 2015/16 there were four individuals (6% of male offenders); and so far in 2016/17 there have been eight offenders aged between 10yrs and 14yrs (16% of male offenders) linked to hate crimes.

Victims

Since April 2014 there have been a total of 270 individual victims of hate crime identified and a total of 300 crimes where a victim has been identified. This equates to an average of 1.1 crimes per victim. The majority of the victims have been linked to crimes within the same financial year, and 13 individuals have been linked to crimes across more than one financial year.

Less than one in 10 victims have been victimised more than once during the period (8%). This is different from the general offending profile for Gateshead, where 11% of individuals are classed as repeat victims. The maximum number of crimes linked to individuals is four; two individuals have been victimised four times since April 2014 and four individuals have been victimised on three occasions.

The gender split for victims of hate crime is smaller than that of offenders. Of those individual victims identified, six in 10 were male. This has fluctuated over the period; in 2015/16 more than two thirds of victims were male and so far in 2016/17 this has dropped to 58%.

The age profile of offenders suggests that the peak age for victims is 35yrs – 39yrs; 15% of all victims linked to hate crimes since April 2014 fit in this age band. A higher proportion of victims (14%) are aged between 40yrs and 44yrs. The age breakdown changes when looking at the gender of the victim. Female victims appear to be slightly younger than males. In total, 46% of females linked to crimes are aged between 25yrs and 39yrs, while the highest proportion of male victims is between 35yrs and 44yrs (28% of male offenders).

What has affected this increase?

There are a number of issues that could have had some impact on the increase in reported hate crime since April 2014:

- **Brexit**
The vote to leave the European Union has seen an increase in reported hate crimes across the Northumbria Force area. Officers are monitoring this trend, and levels are beginning to return to levels reported prior to the vote
- **Refugee crisis**
The refugee crisis had received worldwide media attention, as have the subsequent issues linked to refugees e.g. incidents reported in Germany. Whether or not there is any truth to the reports, these reports still have an effect on the perceptions of refugees, and could affect those families who have moved to Gateshead.
- **Northumbria Police Engagement Team**
Northumbria Police's Engagement Team is specifically tasked with addressing hate-related crimes and incidents across Central Area Command. The role of the team is to raise awareness of hate crime and the importance of reporting any incidents through attendance at public events and groups.
- **Gateshead Council Equality Indicators**
The use of the ARCH Hate Crime reporting system is monitored via Gateshead Council's performance management framework. Increasing the number of reports to ARCH is one of the Council's equality indicators.
- **Increased Reporting**
Work is ongoing to increase reporting of hate crime across the borough. Any increases recorded are therefore seen as positive.
- **Hate Crime Framework**
A local hate crime framework has been developed, and is focused on three key themes: report hate incident; case management and; prevention through education.

Focus for partners specifically linked to hate crime include:

- Promoting Hate Crime Awareness Week, which takes place between 8th and 15th October 2016. Partners will be visiting various groups to raise awareness of hate crime and encourage reporting
- Taking forward the actions included within the hate crime action plan for 2016/17.

4.5 Long term conditions

A long term condition is one which cannot be cured, but good management of that condition can reduce its impact on the individual. Management could be by medication, or adopting a healthier lifestyle.

In England and Wales as a whole,(using standardised ratios) the following groups reported lower than average 'not good' health: White British, White Other, Chinese, Black African and the Other ethnic group. All other groups have higher than average 'not good' health.

The Pakistani and Bangladeshi group reported the highest ill health in England and Wales as a whole and in every region. The Chinese have the lowest ill health in every region, significantly lower than the average for England and Wales.

The pattern by region and ethnic group is complex. Generally the northern and midlands regions and London have higher ill health than the southern regions. However, even in the southern regions, some ethnic groups have higher ill health than the average for the total population of England and Wales: White & Black Caribbean, Pakistani, Bangladeshi, Black Caribbean and Black Other.

In the northern regions some have lower than ill health than the average for the total population of England and Wales e.g. the Chinese.

4.5.1 Haemoglobinopathies

Low levels of uptake (and apparent poor access to services) may be attributable to services for 'ethnic' diseases such as haemoglobinopathies i.e. sickle cell disease among people of West African origin and West Indian descent, and thalassaemia among people of Asian and Mediterranean origin. Access may be poor because they are not required by a majority white population. Also some diseases are rare in ethnic minority populations and therefore variation in need will affect the need for services in ethnic minority populations. Therefore, service provision should take account of the fact that diverse populations may still be at risk and also that their risk profile may change over time. This is particularly linked to conditions linked to lifestyle and environmental factors as well as genetic makeup.

4.5.2 Coronary Heart Disease

Proportional admission ratios (PR) for CHD by English region and ethnic group show that the Black groups have low or non significant PRs in all regions. The Asian groups, including the Mixed White & Asian group and the Chinese have high or non significant PRs in all regions. However, the regional pattern does vary considerably within some ethnic groups which may be due to the inconsistency of ethnic coding between regions.

A higher than average proportion of admissions due to coronary heart disease is found in the Pakistani, Bangladeshi, Indian and Mixed White & Asian ethnic groups, reflecting the higher prevalence of CHD in these groups. However, analysis of revascularisation procedures generally shows provision in proportion to need.

Interventions to reduce the risk of CVD are documented based on the multi-layered determinants of this disease, such as smoking, diabetes, obesity, lack of exercise, poor diet, low socio-economic status and inequalities in health care. The increased risk of CVD in the South Asian population is well recognised, with various factors given as explanations for the disparity, including language barriers and cultural taboos.

A number of community-based interventions for health education specific to these communities have been developed. NHS health checks have been part of public health screening strategy since 2008 and, although there is reference to faith and voluntary sector organisations being well-placed as a platform for checks for those "not in touch with organised health care", this strategy has limited worked examples. However Rao et al. (2012) recommended that "screening UK south Asians in religious settings is a feasible approach to identify a high proportion of individuals with vascular risk factors in this community" (p.266) as a route to identify CVD risk factors in members of this population who had not presented themselves anywhere else.

4.5.3 Stroke

Men born in the Caribbean are 50% more likely to die of stroke than the general population. This subject is shown in section 4.1.1 on page 24.

4.5.4 Diabetes

There is a higher prevalence of diagnosed non-insulin dependent diabetes among Asians and a raised rate among Black Caribbeans. In addition several studies report inadequate quality of health care for Asian, Black African and Black Caribbean diabetics and poor treatment compliance, which may therefore result in a higher than average number of hospital admissions.

Indian, Pakistani, Bangladeshi, Asian Other and Black Caribbean groups have a significantly high proportion of admissions due to diabetes in all regions (except for Black Caribbean in North East), reflecting the high prevalence of diabetes among these ethnic groups. Among the Black Other group all regions have high proportions except for the North East and the South East.

Type 2 diabetes is up to six times more common in people of South Asian descent than in the general population. According to the Health Survey for England 2004, doctor diagnosed diabetes is almost four times as prevalent in Bangladeshi men, and almost three times as prevalent in Pakistani and Indian men, compared with men in the general population.

The Diabetes National Service Framework set out the first ever set of national standards for the treatment of diabetes to raise the quality of NHS services and reduce unacceptable variations between them.

A higher than average proportion of admissions due to diabetes is found in the Asian groups, Black Caribbean and Black other group in most English regions, reflecting the higher prevalence of diabetes in these groups.

The Indian and Pakistani groups have a higher than average proportion of hospital episodes for cataract surgery, reflecting reports of a higher prevalence of cataracts in these groups. This is consistent with their higher prevalence of diabetes, a known risk factor for cataracts.

Having diabetes increases the chances of developing kidney disease and can also raise the risk of glaucoma.

A recent report from the Care Quality Commission (2016) recommended that education courses are developed and evaluated so that everyone, including those from black and minority ethnic groups (and with a learning disability), can gain the knowledge and skills they need to manage their diabetes.

4.5.5 Cancer

The British Journal of Cancer (July 2013) revealed a worrying rise in cancer rates among South Asian people in the UK. Their study showed a rise in cases of cancer in South Asians over a decade, which compares with an overall drop in the rates of non-South Asians. It is the younger generations of South Asians experiencing the most marked rise in number of cancer cases. This lifestyle change is most likely due to younger South Asians growing up and adopting western lifestyles, e.g. less fresh vegetables and more high fat processed foods. It is advised by Cancer Research UK that as cancer emerges as an important issue for South Asians it is important that they have access to information about cancer, including methods of prevention through lifestyle, diet and how to spot symptoms early.

Cancer Screening

Initial investigation of Gateshead practice data shows a relationship with those practices doing less well at screening being in the more deprived areas of Gateshead. Also these practices have a higher number of non-white ethnic (all groups included) with some practices having 9% of registered patients described as non-white ethnic group.

Recommendations

Further work is required to establish the relative numbers required for such practices to meet the screening needs of this population.

4.6 Older people

4.6.1 Carers

Summary of carers ethnicity who have had a joint or separate assessment or review, or supported via a carers service during 2015/16.

Carers who had a joint or separate assessment or review, or were supported via a carers service during 2015/16 by ethnicity

Carers Ethnicity	No.	%
White British	1813	84
White Other	6	0.3
Asian	15	0.6
Black, Other or Ethnicity Not Disclosed	8	0.2
Ethnicity not obtained	317	14.7
Total	2159	100

4.7 Use and Experiences of Health and Social Services

4.7.1 Health services

Registering with a GP practice and using GP services is the cornerstone of the NHS, as it helps people access a range of other health services. Analysis of the 2015 GP patient survey results for different equality groups and found that Gypsies and Irish Travellers, Pakistani and Bangladeshi showed that people were less likely to say that they found GP practice receptionists to be helpful compared with people from other ethnic groups. The percentage of people saying they found receptionists to be helpful rose with age group from the 18 to 24 group to the 75 to 84 group (with a slight decrease after this age for the 85 and over group).

People from different equality groups perceive their experiences of health and social care in different ways, both positively and negatively, depending on a range of factors.

The 2015 NHS inpatient survey showed that age is an important factor in how people perceive their experiences of hospital care. Sample sizes may have some influence on differences between groups, but the following points are worth considering:

In the GP patient survey, there were similar findings to the NHS inpatient survey around patient experience and age. Positive responses increased with age, with a slight decrease for the oldest age group for questions on confidence and trust in nurses, doctors treating the person with care and concern, and overall experience of using the GP surgery.

People from Pakistani, Bangladeshi, Chinese and White non-UK ethnic backgrounds were also less likely to say that doctors and nurses treated them with care and concern and were less likely to have confidence and trust in nurses. People from all these groups were significantly less likely to report a good overall experience of using a GP surgery compared with White British people. Muslim, Sikh and Hindu people reported a poorer overall experience of GP surgeries than Christian people.

The worst patient experience was found in the Asian group across all English regions.

4.7.2 Long-term Social Care Support

In 2014/15, only 9.6% of adults receiving from local authorities were from a BME background, which is lower than the population percentage in England (14.6%). This could be due to factors such as differences in need – while 17% of people in White ethnic groups are aged over 65, only 5% of people in BME groups are in this age range nationally. However, the prevalence of disability is higher in some BME groups, so the level of need is not easy to compare from population data alone.

Greater difficulties in accessing appropriate care due to information barriers were observed in the 2014/15 survey of people who use adult social care services. It showed that people from BME groups were more likely than people from White ethnic groups to have tried to find information, but were also more likely to say that they found it fairly or very difficult to find information or advice.

Adult Social Care BME

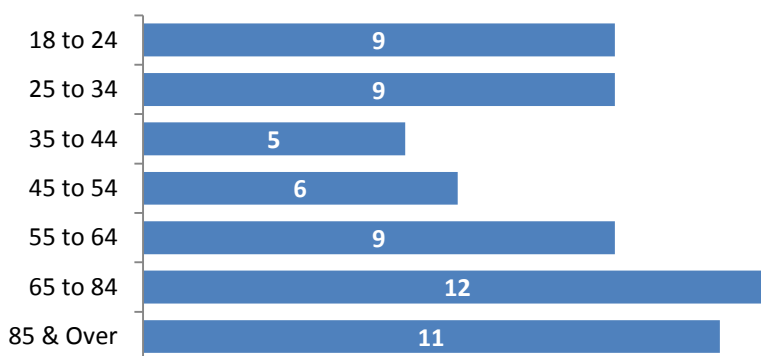
The information in the charts below relates to financial year 2015/16. It illustrates Long Term Service users in Gateshead and has been taken from the data set used to complete the Local Authority statutory return (the SALT return). The information is illustrated by age group, health condition, primary support reason, location of service delivery and also included a recorded ethnicity of carers who were assessed or reviewed or received carer support during the period 2015/16.

It includes the overall percentage of BME people in receipt of Long Term services for 2015/16, 2014/15 and 2013/14. The rate is very similar (approximately 1.6%).

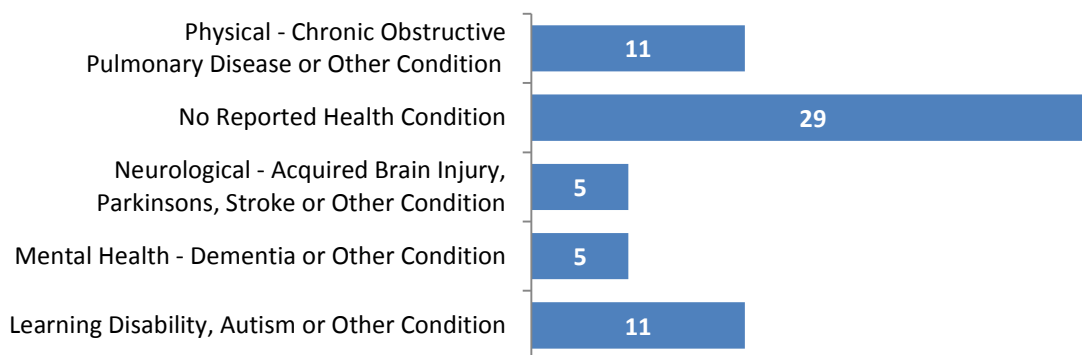
The charts below show the number of people in Gateshead who are recorded as BME who are receiving Social Care services for long term conditions and their primary support reason.

The age ranges of BME people accessing services varies across ages between 18 to 85 and over.

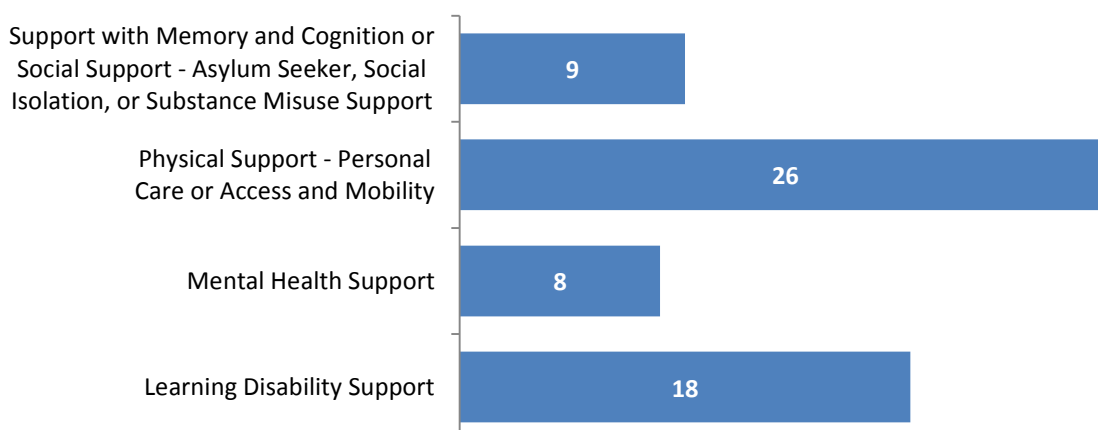
BME Adult Social Care Users by Age



BME Adult Social Care Users by Health Condition

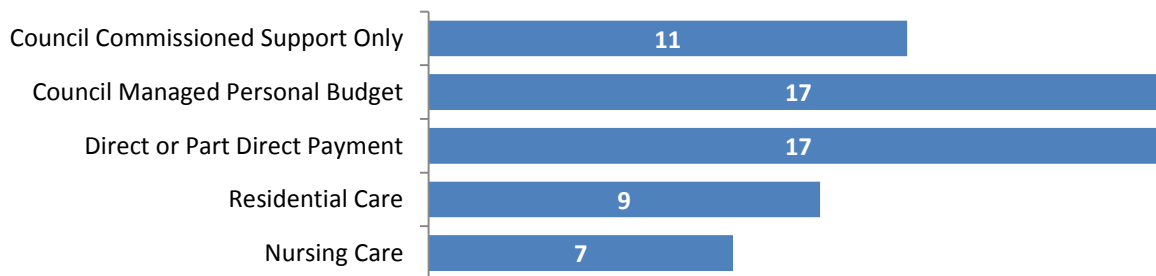


BME Adult Social Care Users by Primary Support Reason



The support that people receive varies across care settings as illustrated in the chart below.

BME Adult Social Care Users by Support Mechanism



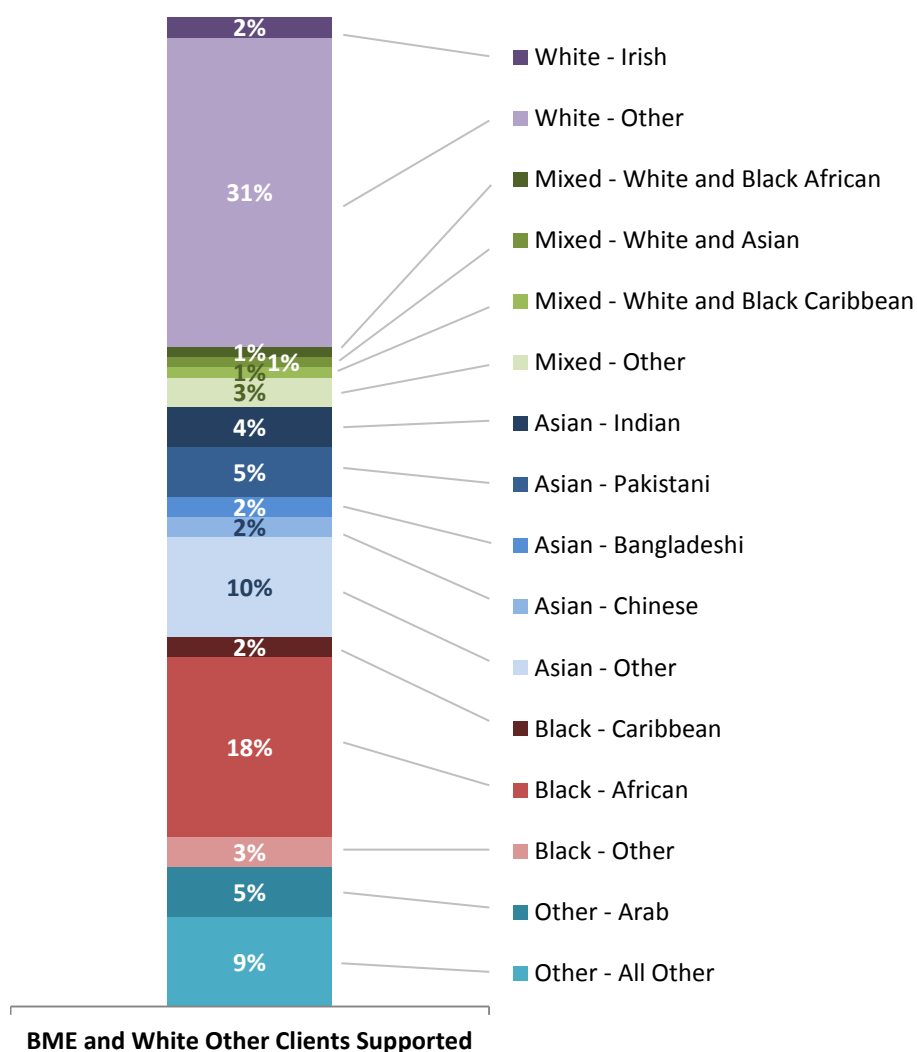
4.7.3 Gateshead Advice Centre

In 2015/16 1,277 people from BME or White Other groups were supported through the Gateshead Advice Centre. This equates to 13% of the total number of clients seen throughout the year.

The groups that were supported the most during the year were White Other (31% of clients), Black African (18%), Other Asian (10%), and Other (9%).

Almost half of all enquiries by individuals from BME or White Other groups come from the wards of Dunston and Teams, Deckham, Bridges, and Felling. These wards are close to the centre of Gateshead and so the geographical distribution of enquiries tends to reflect the distribution of the BME and White Other groups. However, it should be noted that these wards are also close in proximity to Gateshead Advice Centre.

There are two levels of advice provided by the Centre. 'Full advice' is detailed advice and ongoing casework with appointments that may last at least an hour and many requiring several appointments. 'Gateway advice' is information, signposting and referral and is usually a short appointment of around 15-20 minutes.



The top 5 'full advice' categories for the BME and White Other groups are debt (42%), benefits and tax credits (30%), financial capability (17%), utilities and services (4%), and other (3% - including foodbank food parcels and grants from charitable trusts). The top 5 'gateway advice' categories are benefits and tax credits (41%), immigration (10%), debt (9%), housing (9%) and employment (8%).

Lots of health information is only available in English. It is widely acknowledged in the refugee and asylum seeker community that leaflets are not the best way of finding out about information when English is not your first language. Information spreads in this community by word of mouth and peer learning.

4.7.4 Primary Care

Kings Fund (2010) applied principles of monitoring quality in general practitioners' management of health inequalities, and this was defined as the absence of significant difference between different social groups in key epidemiological measures of quality of care, such as:

- rates of referral for key conditions
- prescribing of key drugs important in the management of long-term conditions
- time to referral for key conditions
- patient presenting to accident and emergency (A&E) for problems that could be readily be managed by general practice
- prevention, such as immunisation
- risk-factor management (for example, of smoking or obesity)

N.B. At the time of writing this Health Needs Assessment BME information was awaited for this data set. It is recommended that if data is available it will give valuable information to the Health and Wellbeing Board regarding the correlation between needs and usage of primary care services, referral rates and access to secondary care services.

4.7.5 Secondary Care

The medical workforce is overrepresented with people from minority ethnic groups when compared to the general population in all English regions. However, white staff are more likely to be employed at the Consultant grade and staff from ethnic minority groups at the lower Associate Specialist and Staff Grade levels

4.8 Satisfaction with services

CQC (2016) reports that even within a single provider there can be large differences in the quality of care. There is also wide variation across our five key questions, with services consistently rated good or outstanding for caring across all sectors, but not necessarily for other areas of our inspections. Some groups of people say they experience lower quality care than others. For example, people with mental ill-health and younger people reported significantly poorer experiences when using NHS acute hospitals, while Black and minority ethnic groups and older people were less likely to be satisfied with adult social care services. CQC evidence continues to show that good leadership in a service can minimise the amount of variation that people experience.

The 2015 NHS inpatient survey showed that age is an important factor in how people perceive their experiences of hospital care. Sample sizes may have some influence on differences between groups, but the following points are worth considering:

Younger people (aged 16 to 35) were significantly less likely to report being treated with dignity and respect than older people (aged 66 to 80). They also reported significantly less confidence and trust in both nurses and doctors. These results show that the self-reported experience of inpatient care continues to be poorer for certain groups of people.

A number of groups were less likely to say that they received enough emotional support from hospital staff during their stay, including younger people, Muslim people, people with a mental health condition, and Asian, Asian British, and Chinese people.

4.9 Focus Groups – Strengths, Weaknesses, Opportunities and Threats

The strengths, weaknesses, opportunities and threats regarding services in Gateshead are documented in the table below.

This information has been collated following a thematic analysis of information which has been documented from meetings with BME communities that have assisted with arranging focus groups attended by BME population groups.

Strengths	Weaknesses
GP recognised as the first contact to access services (illness, children)	Unaware of walk in centres
Positive experiences received from hospital support/ cancer services	Unaware of 111
Carer services accessed however, some cultures accept that it is a family responsibility to care for relatives and do not look for help.	Unaware of GP out of hours service
Social care/ domiciliary care, A&E staff and medical staff were found to be very helpful.	Most of the services users do not have a full picture of what they are entitled to in Primary and Secondary Care i.e. Core NHS services
Access to dentist and opticians is positive	Tend not to use 111 due to language problems and general understanding
People over 40yrs indicated that they would take up a health check.	Tend not to use any out of hours service
Some refugees and asylum seekers have accessed counselling services.	If GP is closed people go to hospital
The race of the GP is not an issue.	Unaware of health checks for 40 -74 year old people.
People indicated that they will be willing to use any service to get help to meet their needs	Unaware of mental health services. Signposting is generally at crisis point. Referrals generally would come from organisations like MIND
Having a support worker to take people to find their way is important. Support worker helps individuals and families with Bus No etc.	Not aware of advice on childrens development
Once they access the services they find it a positive experience	Access to appointments at the GP can be an issue
Better to have an independent interpreter not a friend	People who had accessed the walk in centre had stated that interpreter services were not available
The first impression from a service can make all the difference i.e. were they welcomed?	There are long waiting times to access an interpreter with suitable language when making an appointment at the GP.
Customer Service should be a priority	It is also recognised that when interpreters are present in a consultation with a GP or health care professional some people raised that there is a lack of privacy when interpreters are present.
	Doctors prescribe cheapest drugs that don't always work, and raise anxieties around health. Some communities reported returning to there home country to access appropriate health care assessment.
	Waiting times in A&E is reported as a problem, particularly for children
	Some people had experienced racism and poor attitudes from ambulance service
	No Chinese centre in Gateshead. The Chinese community meets in Newcastle.
	The asylum process has a detrimental effect on children and can be a stigma. Experience of bullying at

Strengths	Weaknesses
	<p>school reported. With little financial support children can feel isolated and not part of the community i.e. any new trainer's games etc.</p> <p>No general information for BME community for NHS Health Checks.</p> <p>There are many older refugees aged 55 – 60</p>

Opportunities	Threats
<p>Telephone interpreting services may be appropriate in some situations</p> <p>Support for isolated older people is becoming an issue in communities. Respect for elderly</p> <p>Surveys can be completed if delivered by an interpreter or written in appropriate language. Also translated information.</p> <p>Access to information in a range of languages</p> <p>More information on how to access health checks and child development.</p> <p>Use of football/sports clubs to promote health checks</p> <p>Giving information in different ways e.g. Living notice boards, presentations to community groups, digital stories, films & DVD to deliver health messages.</p> <p>Giving information via community organisations</p> <p>Community healthy living centres can be used to get messages to communities and support wellbeing e.g. impact of religious fasting for people who have diabetes.</p> <p>Access to English classes</p> <p>Subsidies for refugees /asylum seekers</p> <p>Refugee Service would be used as good advice is always given and holds a Quality Standard</p> <p>Cultural influence and how other people tell them how the service treated them</p> <p>Informal carers are common younger people support parents etc. Neighbours can also be very helpful (a neighbour in the same predicament i.e. an Asylum seeker or refugee)</p> <p>More supportive access to service i.e. face to face</p>	<p>Cases of asylum seekers not being diagnosed: i.e. female with abnormal smears: who passes this information on to for possible action?</p> <p>Clients have a fear of speaking out due to treatment at detention centres.</p> <p>Phone lines for help can be very expensive (it cost one client £18 for one phone call from a mobile telephone)</p> <p>Information on the content of some medication is important i.e. Gelatine</p> <p>Information on the impact of fasting on Diabetes</p> <p>Fasting can lead some people to have increased paranoia.</p> <p>Accommodation can be substandard having a detrimental effect on people's health</p> <p>Leisure centres are difficult to join because of lack of finances</p> <p>Some people could have suffered from injuries and torture may not want to show these in public changing rooms</p> <p>Failed asylum seekers get a card for food, not cash Travel costs are a big issue with this group</p> <p>Food bank food is welcomed but over a long period of time it is very unhealthy i.e. processed food etc.</p> <p>Isolated older refugees without family support will impact on services eventually.</p> <p>There are worries that information regarding an individual who is using an NHS service that this information would be passed to the Home Office this can put people off accessing services.</p>

Opportunities	Threats
<p>Can the community incentive scheme be used in BME community for NHS Health Checks? This could be used as a stepping stone to other services</p> <p>Isolated people would need support and signposting. Adults with children are treated differently than single adults – equity issue?</p> <p>Training on how to recognise stress in children</p> <p>Access to ICT</p> <p>Giving information :</p> <ol style="list-style-type: none"> 1. Presentations/Informal 2. Must be accurate and clear 3. Texting would be used by the group 4. Visual repetitive sessions are very useful 5. Simple language i.e. bullet points 6. Digital interviews i.e. recording or video 7. Use of practical aids 8. Relaxed environment always helps 9. Surveys sent to BME communities can worry them as they think this is could be a sign of an possible underlying condition <p>Key areas for information</p> <ol style="list-style-type: none"> 1. Support 2. Access 3. Knowledge 4. Information 5. Availability 6. Transport i.e. high bus fares for their budget 	

The thematic analysis highlighted how individuals within BME communities felt they were not aware of the range of services available to them.

A key recommendation is the need to raise awareness of services for individuals with in BME communities by better publicising what support is already available and how to best access it.

Strategic implications for prevention, early detection and treatment long term conditions cannot be underestimated for the BME group, due to the increased risk of diabetes and some cancers.

The strategy has been developed in line with the Gateshead CCG and the Adult Social Care Commissioning Intentions. The five action areas of the strategy are (Gateshead, 2016):

1. Increasing awareness and understanding long term conditions e.g. diabetes
2. Developing clear, consistent pathways for the diagnosis long term conditions
3. Improving access for BME groups to services and support
4. Enabling local partners to develop relevant services

A strategic approach around key priorities is advocated in order to promote awareness and understanding:

1. Awareness and Understanding
2. Early Identification
3. Diagnosis
4. Independent Living and Support
5. Commissioning

A shift towards investing in prevention and early diagnosis, and making sure services are effective and meeting the needs of people with high risk factors is advocated.

5. Limitations of the Health Needs Assessment

Most UK studies concerning health promotion interventions within minority ethnic groups focus on South Asians, possibly due to the fact that many South Asians are still first and second generation immigrants, whereas the Black American population is a long-established group in the US. The UK literature therefore deals with individual studies rather than having the benefit of reviews of many studies over time. Lessons can be learned from both of these bodies of literature, with keys to success being associated with factors such as: careful attention to partnership development and building trust.

Some data was unavailable at the time of writing this health needs assessment and it is advised that the data requested via North East Commissioning Service is pursued and analysed in order to inform the Health and Wellbeing Board of use of services in primary care to report activity and trends for this population group, in line with legal requirements. However it is accepted that some data is not available for this population group and data is suppressed at times due to low numbers and potential risk to anonymity.

Local qualitative data is rich in information; however it would have been preferable if more communities could have been consulted with.

During the duration of writing the assessment members of the working group attendance dwindled, predominantly due to other priorities within the Voluntary Sector groups. It is recognised that the Voluntary Sector groups have been hit hard by the austerity measures and suffered financial cuts, and therefore had limited capacity to give time to working group priorities.

Definitions and Abbreviations

BME	Black and minority ethnic (used to refer to members of non-white communities in the UK)
BMI	The body mass index (BMI) is a measure that uses your height and weight to work out if your weight is healthy. The BMI calculation divides an adult's weight in kilograms by their height in metres squared. For example, A BMI of 25 means 25kg/m ² .
FFT	Friends and Family Test. Friends and Family Test (FFT) is available in 12 languages, all in audio and video BSL. It's multi-channel, and comes with a suite of advanced real-time reporting tools
FGM	Female genital mutilation (FGM) is a procedure where the female genitals are deliberately cut, injured or changed, but where there's no medical reason for this to be done.
Health and Well-being Board	The Health and Social Care Act 2012 establishes health and wellbeing boards as a forum where key leaders from the health and care system work together to improve the health and wellbeing of their local population and reduce health inequalities.
I base	A data collection system used by Gateshead Council
MIND	A charity that provides advice and support to empower anyone experiencing a mental health problem.
WHO	World Health Organisation. The WHO staff work side by side with governments and other partners to ensure the highest attainable level of health for all people. Their goal is to build a better, healthier future for people all over the world, working through offices in more than 150 countries.

National Institute for Clinical Excellence (NICE) Guidance

Information documented from key NICE guidance is summarised below:

BMI: preventing ill health and premature death in black, Asian and other minority ethnic groups (PH46) July 2013

NICE guidance aimed to determine whether lower cut-off points should be used for black, Asian and other minority ethnic groups in the UK as a trigger for lifestyle interventions to prevent conditions such as diabetes, myocardial infarction or stroke.

The evidence confirms that these groups are at an equivalent risk of diabetes, other health conditions or mortality at a lower BMI than the white European population, but it was not sufficient to make recommendations on the use of new BMI and waist circumference thresholds to classify whether members of these groups are overweight or obese.

As a result, this guidance supports previously published NICE recommendations on diabetes prevention and extends them to black African and African-Caribbean groups. It also highlights recommendations from NICE and other sources in relation to awareness raising, BMI measurement and thresholds that can be used as a trigger for intervening to prevent ill health and premature death among adults from black, Asian and other minority ethnic groups in the UK.

Preventing type 2 diabetes

NICE recommendations include:

- using lower thresholds (23 kg/m² to indicate increased risk and 27.5 kg/m² to indicate high risk) for BMI to trigger action to prevent type 2 diabetes among Asian (South Asian and Chinese) populations
- identifying people at risk of developing type 2 diabetes using a staged (or stepped) approach
- providing those at high risk with a quality-assured, evidence-based, intensive lifestyle-change programme to prevent or delay the onset of type 2 diabetes.
- Extend the use of lower BMI thresholds to trigger action to prevent type 2 diabetes among black African and African-Caribbean populations.
- Raise awareness of the need for lifestyle interventions at a lower BMI threshold for these groups to prevent type 2 diabetes. For example, in particular, use the public health action points advocated by the World Health Organisation (WHO) as a reminder of the threshold at which lifestyle advice is likely to be beneficial for black and Asian groups to prevent type 2 diabetes.

BMI assessment, multi-component interventions and best practice standards

NICE recommendations on BMI assessment, and how to intervene, is set out in Obesity: the prevention, identification, assessment and management of overweight and obesity in adults and children (NICE clinical guideline 43). Specifically:

- Clinicians should assess comorbidities, diet, physical activity and motivation along with referral to specialist care if required.
- Weight management programmes should include behaviour-change strategies to increase people's physical activity levels or decrease inactivity, improve eating behaviour and the quality of the person's diet and reduce energy intake
- Primary care organisations and local authorities should recommend to patients, or consider endorsing, self-help, commercial and community weight management programmes only if they follow best practice.

General awareness raising

- Ensure practitioners are aware that members of black, Asian and other minority ethnic groups are at an increased risk of chronic health conditions at a lower BMI than the white population (below BMI 25 kg/m²).
- Ensure members of black, Asian and other minority ethnic groups are aware that they face an increased risk of chronic health conditions at a lower BMI than the white population (below BMI 25 kg/m²).

- Use existing local black and other minority ethnic information networks to disseminate information on the increased risks these groups face at a lower BMI.

NICE advice Body mass index thresholds for intervening to prevent ill health among black, Asian and other minority ethnic groups (LGB13)

The prevalence of chronic conditions such as type 2 diabetes, coronary heart disease and stroke is up to 6 times higher (and they occur from a younger age) among black, Asian and other minority ethnic groups. In addition, these groups progress from being at-risk to being diagnosed with these conditions at twice the rate of white populations. So tackling this issue will help tackle health inequalities and satisfy public sector obligations under the Equality Act 2010.

Action now will result in significant social care and health savings, by delaying and improving the management of complications associated with limiting long-term illnesses. It could result in particularly high savings for local authorities with a high proportion of black, Asian and other minority ethnic groups. (See Make significant cost savings.)

Lifestyle interventions targeting sedentary lifestyles and diet have reduced the incidence of diabetes by about 50% among high-risk individuals (Pharmacological and lifestyle interventions to prevent or delay type 2 diabetes in people with impaired glucose tolerance: systematic review and meta-analysis). This includes people from South Asian, Chinese, black African and African Caribbean descent with a BMI of 23 kg/m² or more, where interventions to identify and manage pre-diabetes have been found to be cost effective.

Diabetes is the most common cause of visual impairment and blindness among people of working age and the most common cause of kidney failure and non-traumatic lower limb amputations. See Reduce future demand on health and social care services. Interventions to prevent type 2 diabetes will also reduce the risk of other major health problems including Alzheimer's disease, coronary heart disease, hypertension and stroke.

Council scrutiny activities can add value to strategies and actions to improve the public's health. Effective scrutiny can help identify local health needs and check whether local authorities are working in partnership with other organisations to tackle the wider determinants of health. NICE guidance and briefings provide a useful starting point, by suggesting useful 'questions to ask' during the scrutiny process

HIV testing: increasing uptake in black Africans (PH33) March 2011

The focus of this guidance is on increasing the uptake of HIV testing to reduce undiagnosed infection and prevent transmission.

The recommendations include advice on:

- community engagement and involvement
- planning services, including assessing local need, developing a strategy and commissioning services in areas of identified need
- promoting HIV testing and reducing barriers to testing among black African communities
- offering and recommending an HIV test
- HIV referral pathways

This guideline was previously called increasing the uptake of HIV testing among black Africans in England.

It is for NHS and other commissioners, managers and practitioners who have a direct or indirect role in, and responsibility for, increasing the uptake of HIV testing among black African communities. This includes those working in local authorities and the wider public, private, voluntary and community sectors. It will also be of interest to members of the public, in particular black Africans living in England.

It is one of two pieces of NICE guidance published in March 2011 on how to increase the uptake of HIV testing. A second publication covers HIV testing among men who have sex with men.

Community engagement and involvement

- Directors of public health and others with a remit for HIV prevention or with responsibility for the health and wellbeing of black African communities should take action to:
- Plan, design and coordinate activities to promote the uptake of HIV testing among local black African communities, in line with NICE guidance on community engagement. Seek to develop trust and relationships between organisations, communities and people. Communities should be involved in all aspects of the plan, which should take account of existing and past activities to address HIV and general sexual health issues among these communities.
- Work in partnership with those running existing community activities to promote HIV testing and the benefits of early diagnosis and treatment, and to raise awareness of local services and how to access them. This includes addressing any misconceptions about HIV testing and treatment (for example, in relation to life expectancy following a positive diagnosis – or related to HIV treatment costs). It also includes reducing the stigma (real or perceived) associated with HIV testing and living with HIV, both among black Africans and health professionals.
- Recruit, train and encourage members of local black African communities to act as champions and role models to help encourage their peers to take an HIV test. This includes helping to plan awareness-raising activities or acting as a link to specific communities that are less likely to use existing services.

Planning services – assessing local need

- Directors of public health, public health specialists and commissioners with a remit for sexual health and local sexual health networks should take action to:
- Collect and analyse local data to estimate the prevalence and incidence of HIV among black African communities.
- Collect information about the composition of local black African communities, including groups that are less likely to use services. Ensure there is an understanding of the particular needs of different groups.
- Gather the views and experiences of local black African communities to understand their specific concerns and needs in relation to HIV testing.
- Collect information about HIV-testing services. This includes data on where they are offered (for example, in genitourinary medicine clinics and GP surgeries), access times and general accessibility. In addition, determine the types of test offered and how frequently, the take-up rates and how quickly results are given. Note variations in factors such as waiting times and staff provision. Also gather information on service users (identified by gender, sexuality, age, ethnicity and date of last HIV test).
- Collect information about current HIV diagnoses, including the proportion of people being diagnosed late (that is, after treatment should have begun), broken down by gender, age and country of origin. Take note of the CD4 count on diagnosis, the settings where people are being diagnosed and the suspected transmission route. (This includes detail on whether or not the infection probably occurred abroad or in the UK.)
- Carry out an appraisal of local interventions that aim to increase the number of black Africans who choose to take an HIV test. Information should be gathered on where, when and how often HIV testing is promoted to these communities and by whom.

Planning services – developing a strategy and commissioning services in areas of identified need

- Directors of public health, public health specialists and commissioners with a remit for sexual health and local sexual health networks should take action to:
- Ensure there is a local strategy to increase the uptake of HIV testing among local black Africans. It should encourage them to undergo HIV testing. It should also encourage professionals to offer and recommend HIV testing to them, where appropriate.
- Ensure the strategy is planned in partnership with relevant local voluntary and community organisations and user groups, and in consultation with local black African communities .
- Ensure the strategy takes into account the needs of people from different black African communities. In particular, it should pay attention to groups that are less likely to use existing services.
- Ensure the strategy is regularly monitored and evaluated.
- Ensure HIV testing is available in a range of healthcare and community settings (for example, GP surgeries and community centres) based on the outcomes of a needs assessment. These should be accessible and

acceptable to the target population, in terms of both geographical setting and service design (for example, in terms of appointment systems, opening hours and cultural sensitivity).

Promoting HIV testing for black African communities

Commissioners and staff in public health, primary care (including GPs), local authorities and the voluntary sector with a remit for health promotion, education and advice for black African communities (including providers of HIV testing) should take action to ensure:

- Other local and national organisations that produce, or are responsible for providing, information about HIV, HIV testing and treatment for black Africans.
- Produce promotional material tailored to the needs of local black African communities. It should:
 - provide information about HIV infection and transmission, the benefits of HIV testing and the availability of treatment
 - emphasise that early diagnosis is a route into treatment and a way to avoid complications and serious illness in the future
 - detail how and where to access local HIV testing services, including services offering rapid testing and genitourinary medicine clinics (where people do not have to give their real name)
 - dispel myths and common misconceptions about HIV diagnosis and treatment
 - present testing as a responsible act by focusing on trigger points, such as the beginning of a new relationship or change of sexual partner, or on the benefits of knowing one's HIV status
 - address the needs of non-English-speaking black African communities, for example through translated information.
- Work with black African community organisations to promote HIV testing.
- Use venues that local black African communities frequent (for example, prayer groups or cultural events).

Reducing barriers to HIV testing for black African communities

Commissioners and providers of health services should take action to:

- Ensure staff offering HIV tests emphasise that the tests are confidential. They should be able to direct those who are concerned about confidentiality to a genitourinary medicine clinic, where people do not have to give their real name.
- Ensure staff are able to recommend HIV testing and have the ability to discuss HIV symptoms and the implications of a positive or a negative test.
- Ensure staff are familiar with existing referral pathways so that people who test positive receive prompt and appropriate support.
- Ensure staff can provide appropriate information, including details of where to get free condoms or training in negotiation skills, if someone tests negative.
- Ensure primary care staff can recognise the symptoms that may signify primary HIV infection or illnesses that often co-exist with HIV. In such cases, they should be able to offer and recommend an HIV test.
- Ensure HIV testing services are staffed by people who are aware of and sensitive to, the cultural issues facing black Africans. (For example, black Africans may be less used to preventive health services and advice or may fear isolation and social exclusion should they test positive for HIV.) Staff should also be able to challenge the stigma of, and dispel any myths surrounding, HIV and HIV testing and be sensitive to the individual needs of people.
- Ensure HIV testing services can offer rapid tests to people who are reluctant to wait for results (or can refer people to a service that provides rapid tests). If people are unwilling to have a blood test, they should be offered less invasive options (such as a saliva test), or should be referred elsewhere for such a test.

Healthcare settings: offering and recommending an HIV test

Commissioners and providers of healthcare in both primary and secondary care. This includes those in: accident and emergency departments, antenatal services, general practice, genitourinary medicine, outpatient departments, sexual health clinics and other healthcare settings should take action to ensure:

- In line with British HIV Association (BHIVA) guidelines all health professionals should routinely offer and recommend an HIV test to:
 - men and women known to be from a country of high HIV prevalence

- men and women who report sexual contact abroad or in the UK with someone from a country of high HIV prevalence
- patients who have symptoms that may indicate HIV or where HIV is part of the differential diagnosis (see the BHIVA guidelines for a list of indicator diseases)
- patients diagnosed with a sexually transmitted infection
- the sexual partners of men and women known to be HIV positive
- men who have disclosed that they have sexual contact with other men
- the female sexual contacts of men who have sex with men
- patients reporting a history of injecting drug use.
- In addition, health professionals should (regardless of local HIV prevalence), routinely offer and recommend an HIV test to all those who may be at risk of exposure to the virus. For example, this may be as a result of having a new sexual partner or may be because they have previously tested negative during the 'window period'.
- In line with BHIVA guidelines, all health professionals should routinely offer and recommend an HIV test to all patients attending:
 - genitourinary medicine or sexual health clinics
 - antenatal services
 - termination of pregnancy services
 - drug dependency programmes
 - tuberculosis, hepatitis B, hepatitis C and lymphoma services.
- In areas where more than 2 in 1000 population have been diagnosed with HIV:
- primary care and general medical admissions professionals should consider offering and recommending an HIV test when registering and admitting new patients (this is in line with BHIVA guidelines)[1]
- all health practitioners should offer and recommend an HIV test to anyone who has a blood test (regardless of the reason).

HIV referral pathways

Commissioners and providers of HIV testing services in both the statutory and voluntary sector should take action to:

- Ensure there are clear referral pathways for people with positive and negative HIV test results.
- Ensure people who test positive are seen by an HIV specialist at the earliest opportunity, preferably within 48 hours, certainly within 2 weeks of receiving the result (in line with British HIV Association guidelines). They should also be given information about the diagnosis and about local support groups.
- For people with positive and negative HIV test results, if appropriate, offer or provide information about further behavioural or health promotion interventions available from both voluntary and statutory services (for example, advice on safer sex, training in negotiating skills and providing condoms).
- Encourage repeat testing after a negative result for those who are at risk of infection (for example, for those who have new or multiple partners).
- Ensure people who choose not to take up the immediate offer of a test know how to access testing services.

Smokeless tobacco: South Asian communities (PH39) September 2012

This guidance aims to help people of South Asian origin who are living in England to stop using traditional South Asian varieties of smokeless tobacco. The phrase 'of South Asian origin' refers here to people with ancestral links to Bangladesh, India, Nepal, Pakistan or Sri Lanka.

The term 'smokeless tobacco', as it is used in this guidance, refers to 3 broad types of products:

- Tobacco with or without flavourants, for example: misri India tobacco (powdered) and qimam (kiman).
- Tobacco with various alkaline modifiers, for example: khaini, naswar (niswar, nass) and gul.
- Tobacco with slaked lime as an alkaline modifier and areca nut, for example: gutkha, zarda, mawa, manipuri and betel quid (with tobacco).

Products, like 'snus' or similar oral snuff products are not included.

The guidance is for commissioners and providers of tobacco cessation services (including stop smoking services), health education and training services, health and wellbeing boards and health and social care practitioners.

It is also for all those with public health as part of their remit, in particular, the health of South Asian communities. The guidance may also be of interest to local authority elected members and members of the public.

The 6 recommendations cover:

- assessing local need
- working with local South Asian communities
- commissioning smokeless tobacco services
- providing brief advice and referral: dentists, GPs, pharmacists, and other health professionals
- specialist tobacco cessation services (including stop smoking services)
- training for practitioners.

Assessing local need

Local authority specialists and public health commissioners responsible for local tobacco cessation activities, health and wellbeing boards, clinical commissioning groups, dental public health consultants managers of tobacco cessation services should take action:

- As part of the local joint strategic needs assessment (JSNA), gather information on where, when and how often smokeless tobacco cessation services are promoted and provided to local South Asian communities – and by whom. Aim to get an overview of the services on offer.
- Consult with local voluntary and community organisations that work with, or alongside, South Asian communities to understand their specific issues and needs in relation to smokeless tobacco.
- Collect and analyse data about the use of smokeless tobacco among local South Asian communities. For example, collect data from local South Asian voluntary and community organisations, dental health professionals and primary and secondary care services. These data should provide information on:
 - prevalence and incidence of smokeless tobacco use and detail on the people who use it (for example, their age, ethnicity, gender, language, religion, disability status and socioeconomic status)
 - people who use smokeless tobacco and do not use cessation services
 - types of smokeless tobacco used
 - perceived level of health risk associated with these products
 - circumstances in which these products are used locally
 - proportion and demographics of people who both smoke and use smokeless tobacco products.
- Consider working with neighbouring local authorities to analyse routinely collected data from a wider geographical area on the health problems associated with smokeless tobacco among local South Asian communities. In particular, collect and analyse data on the rate of oropharyngeal cancers. Note any demographic patterns. Data could be gathered from local cancer registers, Hospital Episode Statistics, public health observatories and local cancer networks.
- Collect any available information from tobacco cessation services on the number of South Asian people who have recently sought help to give up smoking or smokeless tobacco. Depending on the level of detail available, data should be broken down demographically (for example, by age, ethnic suborigin, gender, religion and socioeconomic status).
- Use consistent terminology to describe the products, as specified in the Local Government Association's Niche tobacco products directory website. Note any local variation in the terminology used by retailers and consumers.

Working with local South Asian communities in areas of identified need

Directors of public health, local voluntary and community organisations with a responsibility for tobacco cessation or that work with South Asian communities. Managers of tobacco cessation services, people who work with children and young people, faith leaders and others involved in faith centres and health and social care practitioners, for example, midwives, health visitors and youth workers. Health and wellbeing boards, clinical commissioning groups, dental health professionals including dentists, dental hygienists and dental nurses and others with a remit for managing tobacco cessation services or with responsibility for the health and wellbeing of South Asian communities should take action to:

- Work with local South Asian communities to plan, design, coordinate, implement and publicise activities to help them stop using smokeless tobacco. Develop relationships and build trust between relevant organisations, communities and people by involving them in all aspects of planning. Take account of existing and past activities to address smokeless tobacco use and other health issues among these communities.
- Work with local South Asian communities to understand how to make services more accessible. For example, if smokeless tobacco cessation services are provided within existing mainstream tobacco cessation services, find out what would make it easier for South Asian people to use the service.
- Work in partnership with existing community initiatives to raise awareness of local smokeless tobacco cessation services and how to access them. Ensure any material used to raise awareness of the services:
 - uses the names that the smokeless tobacco products are known by locally, as well as the term 'smokeless tobacco'
 - provides information about the health risks associated with smokeless tobacco and the availability of services to help people quit
 - challenges the perceived benefits – and the relative priority that users may place on these benefits (compared with the health risks). For example, some people think smokeless tobacco is an appropriate way to ease indigestion or relieve dental pain, or helps freshen the breath
 - addresses the needs of people whose first language is not English (by providing translations)
 - addresses the needs of people who cannot read in any language (by providing material in a non-written form, for example, in pictorial, audio or video format)
 - includes information for specific South Asian subgroups (for example, older Bangladeshi women) where rates of smokeless tobacco use are known to be high
 - discusses the concept of addiction in a way that is sensitive to culture and religion (for example, it may be better to refer to users as having developed a 'habit', rather than being 'addicted')
 - does not stigmatise users of smokeless tobacco products within their own community, or in the eyes of the general community.
- Use existing local South Asian information networks (including culturally specific TV and radio channels), and traditional sources of health advice within South Asian communities to disseminate information on smokeless tobacco.
- Use venues and events that members of local South Asian communities frequent to publicise, provide or consult on cessation services with them. (Examples include educational establishments and premises where prayer groups or cultural events are held.)
- Raise awareness among those who work with children and young people about smokeless tobacco use. This includes:
 - providing teachers with information on the harm that smokeless tobacco causes and which also challenges the perceived benefits – and the priority that users may place on these perceived benefits
 - encouraging teachers to discuss with their students the reasons why people use smokeless tobacco. This could take place as part of drug education, within personal, social, health and economic (PSHE) education, or within any other relevant part of the curriculum.

Commissioning smokeless tobacco services in areas of identified need

Directors of public health, public health commissioners and local authority specialists responsible for local tobacco cessation services, health and wellbeing boards, clinical commissioning groups, managers of tobacco cessation services should take action:

- If local needs assessment shows that it is necessary commission a range of services to help South Asian people stop using smokeless tobacco. Services should be in line with any existing local agreements or local enhanced service arrangements.
- Provide services for South Asian users either within existing tobacco cessation services or, for example, as:
 - A stand-alone service tailored to local needs (see recommendation 5). This might cater for specific groups such as South Asian women, speakers of a specific language or people who use a certain type of smokeless tobacco product (the latter type of service could be named after the product, for example, it could be called a 'gutkha' cessation service).
 - Part of services offered within a range of healthcare and community settings (for example, GP or dental surgeries, community pharmacies and community).

- Ensure local smokeless tobacco cessation services are coordinated and integrated with other tobacco control, prevention and cessation activities, as part of a comprehensive local tobacco control strategy. The services (and activities to promote them) should also be coordinated with, or linked to, national stop smoking initiatives and other related national initiatives (for example, dental health campaigns).
- Ensure services are part of a wider approach to addressing the health needs facing South Asian communities. They should be planned in partnership with relevant local voluntary and community organisations and user groups, and in consultation with local South Asian communities.
- Ensure services take into account the fact that some people who use smokeless tobacco products also smoke tobacco.
- Ensure services take into account the needs of people:
 - from different local South Asian communities (for example, by using staff with appropriate language skills or translators, or by providing translated materials or resources in a non-written format)
 - who may be particularly concerned about confidentiality
 - who may not realise smokeless tobacco is harmful
 - who may not know help is available
 - who may find it difficult to use existing local services because of their social circumstances, gender, language, culture or lifestyle
- Regularly monitor and evaluate all local smokeless tobacco cessation services (and activities to promote them). Ensure they are effective and acceptable to service users. Where necessary, adjust services to meet local need more effectively. The following outcomes should be reported:
 - number of quit attempts
 - percentage of successful quit attempts at 4 weeks
 - percentage of quit attempts leading to an adverse or unintended consequence (such as someone switching to, or increasing, their use of smoked tobacco or areca nut-only products).

Providing brief advice and referral: dentists, GPs, pharmacists and other health professionals

Primary and secondary dental care teams (for example, dentists, dental nurses and dental hygienists), primary and secondary healthcare teams (for example, GPs and nurses working in GP practices). Health professionals working in the community, including community pharmacists, midwives and health visitors should take action to:

- Ask people if they use smokeless tobacco, using the names that the various products are known by locally. If necessary, show them a picture of what the products look like, using visual aids. (This may be necessary if the person does not speak English well or does not understand the terms being used.) Record the outcome in the patient notes.
- If someone uses smokeless tobacco, ensure they are aware of the health risks (for example, the risk of cardiovascular disease, oropharyngeal cancers and periodontal disease). Use a brief intervention to advise them to stop.
- In addition to delivering a brief intervention, refer people who want to quit to local specialist tobacco cessation services. This includes services specifically for South Asian groups, where they are available.
- Record the response to any attempts to encourage or help them to stop using smokeless tobacco in the patient notes (as well as recording whether they smoke).

See also NICE guidance on brief interventions and referral for smoking cessation and smoking cessation services for more information.

Specialist tobacco cessation services in areas of identified need

Providers of tobacco cessation services. This may include those working in general practice, dental practices and pharmacies should take action as part of a comprehensive specialist tobacco cessation service to ensure:

- Staff provide advice to people who use smokeless tobacco (or recommend that they get advice to help them quit).
- Staff know the local names to use when referring to smokeless tobacco products.
- Staff can advise people on how to cope with the potential adverse effects of quitting smokeless tobacco. This includes, for example, knowing how to refer people for help to cope with oral pain, as well as general support to cope with withdrawal symptoms.

- Staff offer people who use smokeless tobacco help to prevent a relapse following a quit attempt. If possible, they should also validate the quit attempt by using a cotinine test (saliva examination) and monitor for any possible increase in tobacco smoking or use of areca nut.
- Services reach people who may not realise smokeless tobacco is harmful, or who may not know that help is available should they need it.
- Services reach people who may find it difficult to use existing local services because of their social circumstances, gender, language, culture or lifestyle. For example, a home outreach service might be considered for older people or women from South Asian groups.
- Staff check whether smokeless tobacco users also smoke tobacco and, if that is the case, provide help to quit them both.

Training for practitioners in areas of identified need

Commissioners of health and dental services, commissioners of health education and training services should take action to:

- Ensure training for health, dental health and allied professionals (for example, community pharmacists) covers:
 - the fact that smokeless tobacco may be used locally – and the need to keep abreast of statistics on local prevalence
 - the reasons why, and how, members of the South Asian community use smokeless tobacco (including the cultural context for its use)
 - the health risks associated with smokeless tobacco
 - the fact that some people of South Asian origin may be less used to a 'preventive' approach to health than the general population
 - the local names used for smokeless tobacco products, while emphasising the need to use the term 'smokeless tobacco' as well when talking to users about them.
- Training should also ensure practitioners:
 - can recognise the signs of smokeless tobacco use
 - know how to ask someone, in a sensitive and culturally aware manner, if they use smokeless tobacco
 - can provide information in a culturally sensitive way on the harm smokeless tobacco causes. (This includes being able to challenge any perceived benefits – and the relative priority that users may place on these benefits)
 - can deliver a brief intervention and refer people to tobacco cessation services if they want to quit

Comments from Asylum Seekers

- Everyone confirmed that they are registered with a GP
- Some have used a walk in centre in the past, however feel that the waiting time is too long so they go to the one in Newcastle (Westgate Road) which is quicker.
- Come into country three months ago – had to wait three months to get my father seen who has a heart problem.
- Hand injured – took a long time to get appointment at Freeman hospital – hand got better before appointment came in the post.
- When you wait at the QE for 4 hours there is no interpreter – you don't get an update. Had to wait for husband coming from work to interpret problem which caused a delay in being seen.
- Interpreter must have knowledge about human body (especially for women)
- Language barriers – paper and face to face. Letters can be complicated, too many words to read – need to be shorter and clearer.
- Need to be taught key words for health issues e.g. headache so we can communicate this.
- Nobody was aware of the NHS 111 number – PM explained that this is for non-emergencies but that they would still need to ring 999 for an emergency. Issues were raised about not being able to understand the person on the telephone (the asylum seeker not being able to understand the worker). Clear, simple words needs to be used and the pace needs to slow down.
- One participant mentioned that her father had heart problems. They had been in the country for 3 months but her father had not been seen for this yet. However she confirmed that she had an imminent appointment at the hospital for her father.
- Project worker commented that there is a delay in people getting diagnosed with serious illnesses or conditions e.g. type 2 diabetes, however once Asylum Seekers receive 'Leave to Remain' they then get their health issues looked at and people get diagnosis.
- Participants felt that they have to wait too long for appointments with their GP.
- Some participants confirmed that they had been given a health check and that improvements to their health had been made.
- There were some concerns that GPs weren't doing regular health checks.
- Mental health issues – concerns were raised by project worker and participants that GPs were prescribing medication only and not referring people for counselling. They felt that it was difficult to get one to one therapy.
- Only one person in the group had heard of talking therapies. However, she was told that her issues were not for this service. Talking therapies could present problems as initial consultations with talking therapies can be over the telephone (comment made by PM – facilitator). Participants were not aware that they can self-refer to talking therapies.
- Asylum seekers need a support worker – someone they can trust and give information to (project worker highlighted the need for this).
- Is there an anonymous reporting line for mental health issues?
- It was raise by project worker and participants that you have to keep repeating the same traumatic story to GPs as they cannot always see the same one. This was highlighted as causing more distress to asylum seekers and not helping mental health issues.
- One participant stated that she was worried about raising issues of racism in case of repercussions or her name being mentioned. "You wonder, are you in the right place or the wrong place".
- Two participants mentioned that they had tried to commit suicide 3 times. The project worker mentioned that this can be due to them constantly being made homeless when they arrive in the country, having an effect on mental health.
- One participant mentioned that she attends Prince Consort Road Medical Centre and that they meet her needs as an Asylum Seeker and a patient – a nice place to go and feel comfortable going.
- Two participants mentioned a positive experience at the Q. E. Hospital. They both had needed emergency services for themselves or a relative and had both had a positive experience.
- Most in the group confirmed that they would be happy to complete a survey if they were given one (they would help each other).
- It came across that some participants weren't clear who to contact in an emergency.

- Some commented that time is restricted with GPs. Others mentioned that they should book a double appointment.
- Some participants had been given a health check by their GP and conditions such as high cholesterol had been improved, however others didn't know what this was.
- Some knew what diabetes was as it was common in their country, others did not understand this condition.
- Project worker felt that things happen to this group of people/barriers are there in accessing services which aren't there for others.
- None of the participants had access to a computer and some didn't even have a TV (depending on where they were living)
- Asylum seekers may be sharing rooms with others who have nightmares which affects their mental health, rooms may also be damp and they can also have fleas.
- Comments from project worker – Asylum Seekers need support workers to help with other issues including health. Someone they trust and have confidence in talking to. This person also needs to be someone who knows systems and aware of guidelines/procedures for asylum seekers.

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TITLE OF REPORT: Gateshead Cancer Locality Group Work Programme

Purpose of the Report

- To seek the views of the Health & Wellbeing Board on the work programme being developed by the Gateshead Cancer Locality Group (GCLG).

Background

- The GCLG is a multi-agency approach to improving cancer outcomes in Gateshead. The group has been meeting in its current form for about three years. It has successfully evaluated its first work plan from 2015/6. During this time the World Class Outcomes for Cancer document was produced and adopted as the National Cancer Strategy.

This Strategy contains 93 actions in six priority areas (figure 1) to be delivered at a local, regional and National level. These 93 have been considered in the North East by the Northern Cancer Network (soon to become the Northern Cancer Alliance) as well as all the cancer locality groups.

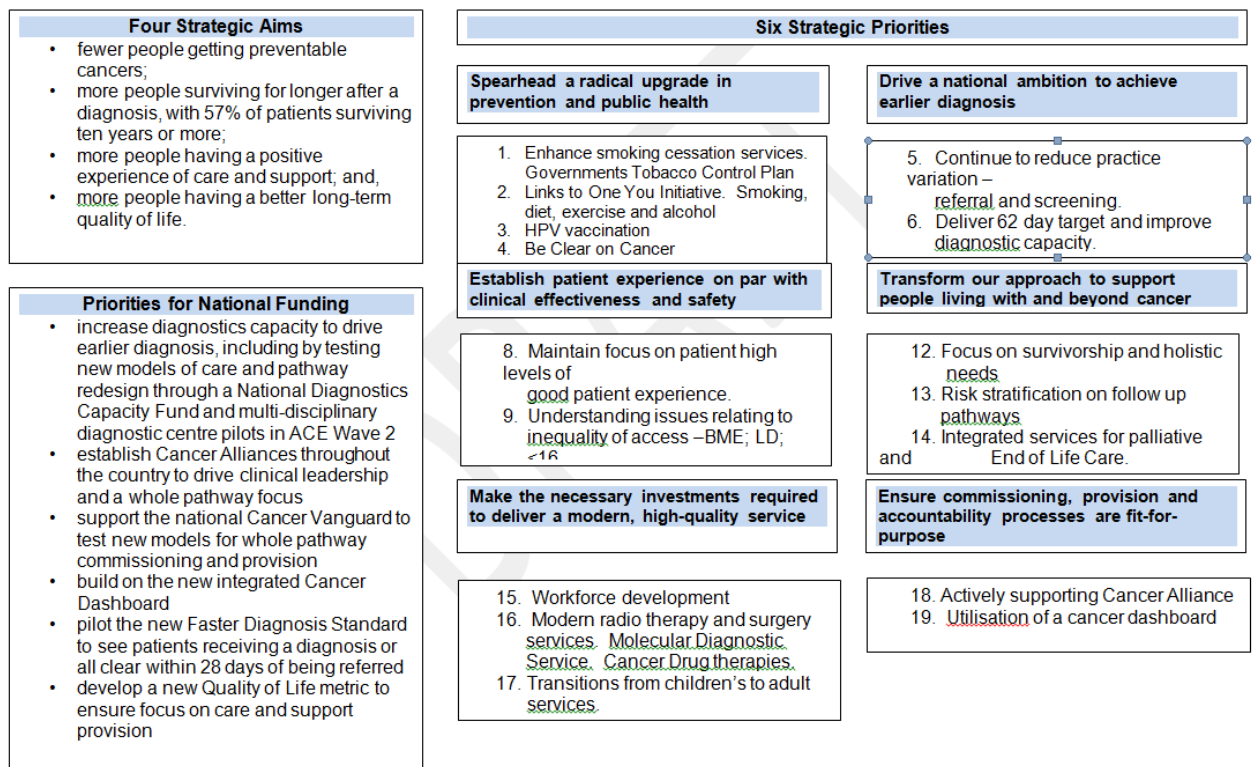


Figure 1. The six priority areas from World Class Cancer Outcomes –National cancer Strategy (2015)

GCLG produced a draft of how at a local level it could respond to this new national guidance. The aim of this draft was to identify potential projects that could be adopted by GCLG that would be enhanced by a multi-agency approach to cancer. This is in addition to the targeted work that the members of the GCLG may be undertaking within their own organisation such as delivering NHS waiting times or delivering existing projects relating to improving peoples understanding about why they should make use of screening programs available.

This draft document was used for the basis of discussions within a workshop held on 27th September. This highlighted the difficulties facing Gateshead with regard to cancer (fig2.).

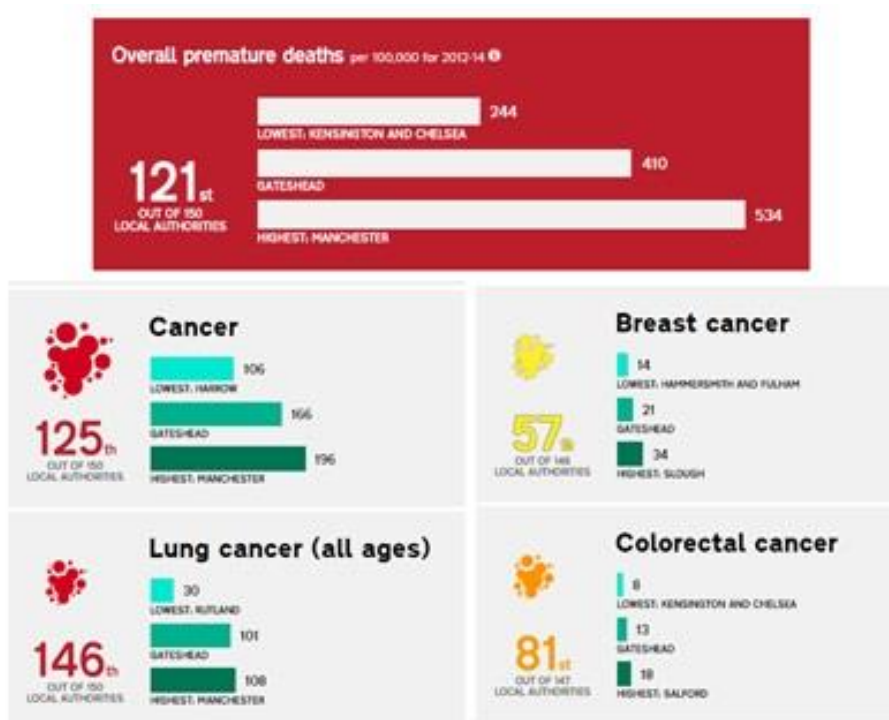


Fig 2. The relative ranking of cancer and premature death in Gateshead compared to 149 other Local Authority areas.

The GCLG is led by the Newcastle Gateshead CCG and as such takes its lead from the CCG's performance targets around Cancer. Figure 3 highlights the relative position between the CCG and England.

Cancer early diagnosis	Cancer Patient Experience	62 day cancer	1 year survival
2014 CCG: 51.4% National 45.7%	2015 CCG 8.9 National N/A	Q1 16/17 CCG: 85.8% National 82.2%	2013 CCG: 68.4% National: 70.2%

Fig 3. Relative CCG and National performance regarding cancer outcomes 2016/17.

Despite good performance on 3 of the indicators, the North East has historically high rates of cancer, due to a range of factors including its industrial heritage, high levels of deprivation and lifestyle issues like smoking which has a detrimental impact on survival rate (lowest quartile nationally) and brings the rating down to "Needs improvement". Actions for CCG on cancer include:

- National Institute of Clinical Excellence (NICE) suspected cancer pathways guidelines currently being rolled out to practices, training of practices on new referral guidelines is underway.
- Straight to test implementation for some pathways at NHS Foundation Trusts.
- Public Health England (PHE) promotion of screening campaigns.
- Bowel Screening in Practice Engagement Programme (PEP) to encourage early presentation before symptoms are experienced.
- Long term work on a tobacco control and stop smoking strategy.

Two areas have been identified by the GCLG that would benefit from a multi-agency approach:

- a) Smoking. Reducing the prevalence of smoking must be one of our priorities if we are to reduce the incidence of cancer. The Director of Public Health (DPH) Annual Report will highlight both the good progress made to date, and the challenges still faced in reducing the harm that tobacco causes. The Local Authority is already leading work to produce a ten year plan for tobacco control, with the aim of reducing prevalence to 5% by 2025. This will require a cross-cutting approach embracing compliance (e.g. tackling illegal tobacco and enforcing smoke-free legislation), targeted work with specific groups with high smoking prevalence rates (such as pregnant women, mental health service users and low income groups/communities) and stop-smoking services.
- b) 1 –year survivorship. There is a complex interaction between early detection, where the disease has less chance to develop; through high quality treatment; and support with individual patient responsibility post-treatment. A person shares a number interactions with many agencies represented in the GCLG and a number of projects need to be aligned to deliver the maximum impact. Key areas to focus on with regard to improvements are:
 - Ensuring that people who are invited for breast, cervical and bowel screening are able to make this choice easily. This includes receiving appropriate information as well as well as receiving regular encouragement e.g. 'Every Contact Counts'.
 - Ensuring that people called for screening and follow up get appropriate reminders from health services –primary and secondary care.
 - Ensuring that people living with and beyond cancer are provided with information and encouraged to adopt a healthy lifestyle following their cancer treatment. This requires consistent messages regarding smoking; diet and exercise; and alcohol to be available in health, Local Authority and community settings.
 - Regular information is supplied to Gateshead residents regarding cancer e.g. Be Clear on Cancer campaign; and opportunities to stop smoking.

Inequalities.

Cancer is not experienced equally across Gateshead. Apart from breast cancer the highest incidence of disease is experienced in the most deprived wards. So the discussion regarding GCLG priorities will be informed by this information. In reality, this means that some people have been making the choice between attending for their treatment and staying in their zero hours contracted job. Or a carer choosing between attending their own appointment, or that of the person they care for.

Proposal

3. It is proposed that following the workshop on 27th September (where staff from organisations represented on the Health and Wellbeing Board were present) that the GCLG develops targeted activities to address the improvements required to meet the National Cancer Strategy (Fig. 1). The group will continue to meet every six weeks to ensure delivery of the projects and improvements in cancer outcomes in Gateshead.

Recommendations

4. The Health and Wellbeing Board is asked to consider the information in the report and endorse it and the activity of the Gateshead Cancer Locality Group.

Contact: Darren Archer, Senior Commissioning Manager, North of England
Commissioning Support (Darrenarcher@nhs.net) on behalf of Dr Sarah Loudon,
Clinical Lead and Chair GCLG, Newcastle Gateshead CCG (sarah.louden@nhs.net).



TITLE OF REPORT: Strategic Review of Carers Services

Purpose of the Report

1. To inform the Health & Wellbeing Board on the current position of the strategic review of services in Gateshead for unpaid Carers.

Background

2. In response to the implementation of the Care Act 2014 Gateshead Integrated Commissioning Group agreed for Gateshead Council to take the lead on the review of Carers services in Gateshead.
3. The review provides an exciting opportunity for both Gateshead Council and Newcastle Gateshead Clinical Commissioning Group in taking an innovative approach to the integrated commissioning of carers services across Gateshead.
4. We are moving from jointly commissioned services to an integrated commissioned service between the Clinical Commissioning Group and Local Authority. We hope the learning from this work will support other areas and act as an exemplar as we move forward on our integration agenda.
5. We will engage with all carers incorporating both young and adult carers, providers and stakeholders to co-produce a new person-centred, outcome focused model built around the needs of Carers as well as establishing a streamlined pathway and improved process for carers accessing services.
6. We have engaged with Commissioned Providers to understand the current offer for carers. Understanding how carers access services, what is available, how often and the challenges encountered. We also considering the future offers for Carers, ensuring those delivering the services are pivotal to re-designing it.
7. A Health Needs Assessment for Carers has been completed by Public Health and will be shared with Providers and carers at a number of upcoming events and Partnership Boards.
8. Engagement activity has commenced and future sessions are being arranged. This includes:
 - Newcastle Gateshead CCG Local Engagement Board
 - On-line Carers survey
 - Engagement with Carers, Commissioned Providers, Care Management Teams and Stakeholders

Proposed Next Steps

9. Our next steps will include evaluating our findings from engagement activity and Health Needs Assessment to assist us to:

- Determine outcomes which will deliver a better offer for Carers
- Design models of future care and support services
- Consult on suggested models of future care and support services
- Utilise this work as an exemplar to integrate health and social care services in line with our strategic direction

Contact: Elizabeth Saunders, Interim Service Director, Commissioning and Quality Assurance 0191 433 2352
Jane Mulholland, Director of Operations and Delivery, 0191 2172982

20th January 2017

TITLE OF REPORT: Performance Report for the Health & Care System

Purpose of the Report

1. This paper provides an update on performance within health and social care to enable the Health and Wellbeing Board to gain an overview of the current system and to provide appropriate scrutiny.

Background

2. An initial Performance Report was considered by the Board on 17 July 2015. That report proposed a suite of indicators to form the basis for a Performance Management Framework for consideration by the Health and Wellbeing Board on a regular basis.
3. The report focused on metrics and did not consider other aspects such as financial performance or monitoring of action plans as these are addressed through other processes. The Health and Wellbeing Board considered the suggested indicators to be appropriate and a reporting schedule was agreed.

Update

4. Because of the diverse range of indicators included in the Framework, the frequency with which metrics are updated varies. The latest available data for each indicator is reported.
5. Agency performance leads have highlighted metrics that are worth further consideration by the Board. This could be because they represent a cross cutting issue or have been identified as an area of significant improvement or key risk.

Overview of Current performance

6. Tables providing fuller details of performance are provided as appendix 1. Indicators highlighted for this report are:

Public Health

7. For most of the Public Health Strategic Indicators, Gateshead is currently considered to be significantly worse than the England averages. However, some improvements have been achieved.
8. The indicator for LW4 Reduce Excess weight in 4-5 year olds has reduced from 23.1% in 2014/15 to 22.3% in 2015/16. Gateshead is now considered to be similar to the England average of 22.1%. The same measure for 10-11 year olds has worsened, from 34.0% in 2014/15 to 37.9% in 2015/16. This is considered to be significantly worse than the England average of 34.2%.
9. The percentage of people who are dissatisfied with life measured via indicator LL4 has improved compared to the last report, down from 6.0% in 2014/15 to 4.1% in 2015/16. Gateshead is currently better than both the England value of 4.6% and the North East value of 5.3%. This is provisional and has not yet been verified via Public Health England which will be done in February 2017. If the result remains then Gateshead's 2020 target of 4.8% will have been reached.
10. LW2 percentage of mothers smoking at the time of delivery has decreased from 15.1% in 2014/15 to 13.2% in 2015/16. Gateshead is still significantly worse than the England average of 10.6% but is significantly better than the North East average of 16.7%. The Gateshead target for 2020 has been set at 9.9%.
11. LW19 Reduce Mortality from Causes Considered Preventable (Rate per 100,000) has improved from 235.3 per 100,000 (2012-14, 14/15) to 232.7 per 100,000 (2013-15, 15/16). Gateshead is still significantly worse than the England value of 184.5 and is considered similar to the North East value of 227.5. This is projected to continue to decrease over the next 4 periods of data and will need to reduce by 21.5% to reach the 2020 target of 182.7 per 100,000.
12. Indicators LW15, LW16, LW17, LW18, LW22, LW23, LW24 and LW25 have not changed since the previous report.

Gateshead Better Care Fund Plan:

13. Challenging targets were set and performance is mixed so far for 2016/17.
14. Permanent admissions of older people to residential or nursing care. For April 2016 to September 2016, there were 161 permanent admissions (417.1 per 100,000 population) compared to a plan of 388 admissions (1005.1 per 100,000 population) for all of 2016/17 under the BCF definition. Gateshead was the best performing council in the North East region, reported via the 6 monthly ADASS Regional Performance Report and so far this year we have seen an improvement in admissions compared to the same period in 2015/16 (188 admissions).
15. Older people still at home 91 days after hospital discharge. Performance for April to September 2016 was below plan with 79.2% against a planned 87.5%. Performance is based on those that were discharged from hospital during January to June and followed up 91 days later during April – September. Actions are being taken to ensure that the balance between successful enablement and the focus on those people for whom the service can make the most difference is achieved, which will reduce the number of those who do not remain at home after 91 days.
16. Reduction in non-elective admissions. Quarter 2 performance in Non Elective activity is currently above planned levels by circa 841 admissions or 7%, however CCG QIPP schemes and the Care Homes Vanguard are expected to bring activity within planned levels by the year end.
17. Delays in transfer of care were above trajectory during Q2 of 16/17 with 472 days per 100,000 above the planned value of 536. For the period July to September 2016, there were 1,625 days lost to delays in transfer of care. This equates to 1008 days per 100,000 population aged 18+. There has been an overall increase since April 2016 in delays in transfer of care for patients awaiting care packages in their own homes and those awaiting further NHS Non-Acute care.
18. The locally selected Patient Experience Measure which measures the patients with a long term condition (LTC) answering 'yes definitely' to the question who have had enough support from local services or organisations has shown an improvement in the recent GP survey (44%) compared to the 2015/16 level (43%). Currently 2 surveys are conducted each year. The aggregated results of the last 2 surveys are then published twice a year in July and Jan. The Q2 return relates to the surveys conducted in Jan to March 2016 and July to September 2015 (aggregate published July 2016). The survey is moving to a single collection running between January and March 2017 with publication at some point next year.

CCG Assurance - CCG Improvement and Assessment Framework 2016/17

19. NHS England has introduced a new Improvement and Assessment Framework for CCGs (CCG IAF) from 2016/17 onwards. The *Five Year Forward View*, and the Sustainability and Transformation Plans (STPs) for each area, have the “triple aim”: (i) improving the health and wellbeing of the whole population; (ii) better quality for all patients; and (iii) better value in a financially sustainable system. The new framework aligns key objectives and priorities and has been designed to supply indicators for adoption in STPs as markers of success.
20. The Framework covers indicators in 4 domains: Better Health, Better Care, Sustainability and Leadership.
21. The Forward View and the planning guidance set out national ambitions for transformation in a number of vital clinical priorities such as mental health, dementia, learning disabilities, cancer, maternity and diabetes. CCGs are to be given annual “Ofsted style” ratings for each of these areas using a selection of indicators taken from the CCG IAF.
22. A summary of the baseline assessment for the 6 clinical priorities is shown in the appendices which will allow the CCG to focus and provide vision for local actions and planning. An action plan has been developed for all areas detailing, where appropriate, more up to date actions and data.
23. Newcastle Gateshead CCG were awarded an outstanding rating in 2015/16

Newcastle Gateshead CCG Quality Premium

24. The Newcastle Gateshead CCG 2015/16 quality premium (QP) is intended to reward CCGs for improvements in the quality of the services that they commission and for associated improvements in health outcomes and reductions in inequalities in access and in health outcomes.
25. Newcastle Gateshead CCG achieved 100% for its 2015/16 Quality Premium indicators before a reduction was applied for non-compliance with the NHS constitution indicators A&E 4 hour waits and NEAS Category A response times.
26. The 2016/17 quality premium is based on a set of measures that cover a combination of national and local priorities as detailed in appendix 1. Areas which are currently at risk are as follows and appropriate actions are being implemented:
 - Increase in the proportion of GP referrals made by electronic referral
 - % of people aged 60-69 who were screened for bowel cancer in the previous 30 months
 - % of asthma patients who have had a review in the preceding 12 months
 - % of COPD patients who have had a review in the preceding 12 months

NHS Constitution

27. The NHS constitution establishes the principles and values of the NHS and sets out the rights for patients and the public including the rights patients have to access services.

Key constitution indicators have been outlined in appendix 1 and the risks at the end of 2016/17 Q2 were as follows:

- Diagnostics has been a national pressure and through 2016/17 we have experienced pressures at both Newcastle Upon Tyne Hospitals (NUTH) and Gateshead Health. Gateshead Health has since recovered from November 2015; however pressures at NUTH in MRI and sleep studies have put CCG performance at risk. Recovery actions at NUTH are expected to show improvements by the end of Q1 2017/18.
- NEAS 'Category A' Response times have been under pressure since September 2015. A recovery action plan is currently in place.

Children's Strategic Outcome Indicators

28. Academic outcomes for children in Gateshead have been strong this year. Once again the proportion of 5 year olds attaining a good level of development has risen and is now just 1% below the national average. At Key Stage 1 Gateshead children outperformed the national average in all assessments, in terms of the proportion of children reaching 'the expected standard or above' now that levels are no longer used. At Key Stage 2, 61% of children achieved the expected standard or above, compared to 53% nationally, which gives Gateshead a rank of 14 out of 153. At Key Stage 4 the performance measures have also changed. Gateshead's provisional 'Attainment 8' score is higher than the national figure for all schools, though the 'Progress 8' figure is slightly below the national average. (The 5A* to C with English and maths is still available, and Gateshead's is 58.8% compared to the national figure of 53.0%).
27. Overall performance for children's social care remains positive, although increasing demand and ongoing reductions continues to impact on high numbers of children with child protection plans and the number of Looked After Children, which both remain higher than the average nationally and regionally. Numbers of children subject to a child protection plan or children who are looked after continued to increase during 2016. At the end of the September 2016, there were 373 children subject to a child protection plan. The rate per 10K is higher than the regional average (59.6) and national average (43.1), Gateshead's statistical neighbour average stood at 52.3 (CIN census 2015/16).
29. Whilst the numbers of looked after children increased during the summer months in 2016 (peaking at 383 in July), by the end of September the numbers had decreased to a similar number that was reported in March 2016, 343 as at 31st March, compared to 349 as at 30th September. Despite this reduction our figures continue to remain higher than the regional average (84) and the national average (60) as reported at 31st March 2016 in the 903 LAC return. In terms of qualitative indicators the picture is mixed, with some performance on key deliverables being maintained or improving (such as the percentage of looked after children remaining in the same placement) whilst others like children subject to a plan for a second or subsequent time continue to pose a challenge.

Adult Social Care Outcome Indicators

30. Please also see the Better Care Fund section.
31. Performance is variable. The proportion of Clients receiving self- directed support is within 1% of target and performance has improved compared to the same period last year. The proportion of carers receiving self-directed support is currently achieving target.
32. Clients in receipt of Direct Payments have improved compared to 2015/16 performance of 19.3% to 21.5% for April to September 2016/17 (the 2015/16 North East average was 25.0% and the England average was 28.1%).
33. 27.6% of carers received direct payments, which is significantly below the 2015/16 North East and England averages for this indicator (47.9% and 67.4% respectively), but showing improved performance compared to the same period in 2015/16. Further work is needed to understand the difference between these averages and a target has not been set at this stage.
34. Performance is on track to achieve target for the number of adults with learning disabilities in paid employment. We have seen a significant improvement on April to September 2015/16 performance (5.5%) compared to April to September 2016/17 (9.1%). However, the target for adults with learning disabilities living in their own home which is 78% is not on track to be achieved with performance of 43.2% for April to September 2016/17. This is lower compared to April to September 2015/16 outturn of 46.5%.
35. There were 1.6 permanent admissions for people aged 18 to 64 per 100,000 population during April to September 2016/17. This is a significant improvement compared to the same time last year of 7.3. Current performance is also better than the latest available North East regional (15.9) and England (13.3) averages for 2015/16.
36. The data for ASCOF 1F & 1H, the proportion of adults with secondary mental health services in paid employment and living independently has not yet been released by NHS Digital due to changes made to the data set. The extent of which means that the new data set is still under review and will be released once verified.

Recommendations

37. The Health and Wellbeing Board is asked to consider current performance and comment on any amendments required for future reports.

Contact: Elizabeth Saunders, Gateshead Council

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Gateshead Local Authority Public Health Strategic Indicators (Compared to England Value)

Significantly better than the England Average ●
 Not significantly different to the England Average ●
 Significantly worse than the England Average ●
 North East Average ◆

Indicator	Data Period	Count	Gateshead Value	N/E Average	England Average	England Worst	England Range	England Best
(LW19) Reduce Mortality From Causes Considered Preventable (Rate per 100,000)	2013-15	1331	232.7	227.5	184.5	320.5		130.5
(LW13) Stabilise the Rate of Hospital Admissions, per 100,000 for Alcohol Related Harm	2015/16	2004	1016	852	651	1163		324
(LL4) Decrease the Percentage of People who are Dissatisfied with Life (%)	2015/16	-	4.1%	5.3	4.6	8.5		2.8
(LW24) Health Inequalities - Reduce the Inequalities in Life Expectancy across Gateshead (Male) (SII Years)	2012-14	-	9.2	-	-	16.6		2.5
(LW25) Health Inequalities - Reduce the Inequalities in Life Expectancy across Gateshead (Female) (SII Years)	2012-14	-	7.8	-	-	12.2		1.8
(LW20) Healthy Life Expectancy at Birth (Male) (Years)	2013-15	-	57.0	59.6	63.4	54.0		71.1
(LW21) Healthy Life Expectancy at Birth (Female) (Years)	2013-15	-	59.1	60.1	64.1	52.4		71.1
(LW22) Gap in Life Expectancy at Birth Between each Local Authority and England as a whole (Male) (Years)	2012-14	-	-1.7	-1.5	0.0	-4.8		3.8
(LW23) Gap in Life Expectancy at Birth Between each Local Authority and England as a whole (Female) (Years)	2012-14	-	-2.0	-1.5	0.0	-3.4		3.5
(LW4) Reduce Excess Weight in 4-5 and 10-11 year olds (4-5 yo) (%)	2015/16	-	22.3%	24.5	22.1	30.1		14.3
(LW4) Reduce Excess Weight in 4-5 and 10-11 year olds (10-11 yo) (%)	2015/16	-	37.9%	37.0	34.2	43.4		22.9
(LW15) Gap in employment rate between those with a learning disability and overall employment rate (Persons)	2014/15	-	64.6 (% points)	64.0	66.9	79.8		44.0
(LW17) Gap in employment rate for those in contact with SMH services and overall employment rate (Persons)	2014/15	-	68.5 (% points)	63.6	66.1	77.5		54.2
(LW18) Excess under 75 mortality rate in adults with serious mental illness (Indirectly Standardised Ratio)	2013/14	-	408.2	428.7	351.8	587.7		135.4
(LW2) Prevention of ill Health: Prenatal Outcomes (% of mothers smoking at time of delivery)	2015/16	293	13.2%	16.7	10.6	26.0		1.8
(PG20) Proportion of Children in Poverty: Reduce Child Poverty Rate	2014	8840	22.2%	24.6	19.9	41.9		6.8
(LW16) Equalities Objective - Hospital Admissions for self-harm, rate per 100,000 (10-24 yo)	2014/15	8195	531.3	477.7	398.8	1388.4		105.2

Gateshead Better Care Fund National Metrics

Indicator	CCG / Provider / LA	Latest Data Period	Month Actual	Actual to Date	Target to Date	2016/17 Target	Risk to Year End
Permanent admissions of older people (65+) to residential and nursing care homes, per 100,000 population	Gateshead Local Authority	2016/17 Q2	266.8	417.1	1005	1005	No current risk
Proportion of older people (65+) who were still at home 91 days after discharge from hospital into reablement/rehabilitation services	Gateshead Local Authority	2016/17 Q2	79.2%	79.2%	87.5%	87.5%	Risk
Estimated diagnosis rate for people with dementia (All Ages)	Gateshead Local Authority	2016/17 Q2	71.3%	71.3%	70.0%	70.0%	No current risk
Delayed transfers of care (delayed days) from hospital per 100,000 population (average per month) NHS and Social Care Attributed delays	Gateshead Local Authority	2016/17 Q2	1008	1893	1500	2570	Risk
Non-Elective Admissions (average per month)	Gateshead Local Authority	2016/17 Q2	5462	10776	11530	22979	No current risk
Patient Experience Measure: Patients with a LTC who have had enough support from local services or organisations answering yes definitely	Gateshead Local Authority	2016/17 Q2	44.0%	44.0%	48.0%	48.0%	Risk

Improvement and Assessment Framework Clinical Priorities Baseline assessment 2016/17

Clinical Priority Area	Indicator ratings			
Cancer	Cancer early diagnosis	Cancer Patient Experience	62 day cancer	1 year survival
	2014 CCG: 51.4% National 50.7%	2015 CCG 8.9 National 8.7	Q1 16/17 CCG: 85.8% National 82.2%	2013 CCG: 68.4% National: 70.2%
Dementia	Dementia Diagnosis		Care plan review in 12 months	
	Aug `16 CCG 75.8% National 67.3%		2014/15 CCG:80.7% National 77.03%	
Diabetes	% Diabetes patients received all the NICE recommended treatment targets	Attended a structured education course	% GP practices participated in national Diabetes audit	
	2014/15 CCG: 39.6% National 39.8%	2014/15 CCG 9.2% National 5.7%	2014/15 CCG 41.5% Green 40.2%	
Learning Disabilities	Rate of inpatients for each TCP area. CCGs are then assigned the TCP score		% LD patients having an annual Health check	
	Q1 16/17 CCG/TCP 87 National NA		2014/15 CCG 46%; national 47%	
Maternity	Score out of 100 for womens experience of maternity services	Score out of 100 for womans choice of maternity services	Rate of still births	Maternal smoking at time of delivery
	2015 82.5 CCG National N/A	CCG: 67.4 National N/A	2014/15 CCG 5.9 National 7.1	Q1 16/17 14.7% CCG National 10.2%
Mental Health	IAPT: Moving to recovery		People with first episode psychosis starting treatment within 2 weeks.	
	June 16 CCG: 47.5% National: 48.9%		July 16 CCG: 91.1% National 72.%	

Newcastle Gateshead CCG Quality Premium 2016/17

Indicator	CCG / Provider / LA	Latest Data Period	Month Actual	2016/17 Target	Risk to Year End
Improved antibiotic prescribing in primary and secondary care	NHS Gateshead CCG	2014	Sept 16	2151.3	No current risk
Cancers diagnosed at early stage	NHS Newcastle Gateshead CCG	2015	51.4%	4% improvement compared to 2015	N/A
Increase in the proportion of GP referrals made by e-referrals	NHS Newcastle Gateshead CCG	Sep-16	Sept 16	60.2%	Risk
Overall experience of making a GP appointment	NHS Newcastle Gateshead CCG	July 16	July 16	75.6%	N/A
% of people aged 60-69 who were screened for bowel cancer in the previous 30 months	NHS Newcastle Gateshead CCG	Sep-16	61.7%	66.4%	Risk
% of asthma patients who have had a review in the preceding 12 months	NHS Newcastle Gateshead CCG	Aug-16	60.8%	73.2%	Risk
The percentage of patients with COPD who have had a review in the preceding 12 months	NHS Newcastle Gateshead CCG	Aug-16	72.5%	82.1%	Risk

NHS Constitution

Indicator	CCG / Provider / LA	Latest Data Period	Performance	Target	Risk to Year End
18 Week Referral to Treatment (Incomplete Pathways)	Newcastle Gateshead CCG	Sept-16	93.2%	92%	No current risk
RTT 52 weeks for treatment	Newcastle Gateshead CCG	Sept-16	0	0	No current risk
A&E 4 Hour Waits	Newcastle Gateshead CCG	Sept-16	96.6%	95%	No current risk
62 days Referral to treatment for suspected Cancer	Newcastle Gateshead CCG	Spet-16	87.3%	85.0%	No current risk
Red Category 1 Ambulance Calls with < 8 Minute Response Time	Newcastle Gateshead CCG NEAS	Oct-16	75.4%	75.0%	Risk
			66.2%		
< 6 weeks for the 15 diagnostics tests	Newcastle Gateshead CCG	Sept-16	1.1%	1.0%	Risk
	GHNT	Sept-16	0.8%	1.0%	No current risk
	NuTH	Sept-16	1.60%	1.0%	Risk

Children's Strategic Outcome Indicators

Indicator Description	Current month previous year (Apr-Sep 2015)	Performance Apr-Sep 2016	Year End Target	Traffic Light	Trend (Compared to same period last year)
PG21 - Readiness for school: Children achieving a good level of development at age 5 (Early Year Foundation Stage scores) – New Definition	57%	63.7%	59%	Met Target	↑
F04 -Educational attainment primary (% pupils achieving level 4 in Reading, Writing and Maths at Key Stage 2) Increase the % of children attaining the expected standard at the end of KS2 (New - used from summer 2016)	80% (academic year 2013/14)	82%	82%	Met Target	↑
F05 -Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths (final year 2016 with 2017 first year of the new 1-9 grade)	58.5%	58.1%	59%	Not Met Target	↓
Rate of children's services referrals per 10,000 (cumulative indicator)	224.4	209.3	450	Not Met Target	↓
F08 - Number of Children with a Child Protection Plan per 10,000	55.1 per 10,000 (221 CYP)	93.7 per 10,000 (374 CYP)	60 per 10,000	Not Met Target	↑
Children who are subject to a second or subsequent child protection plan	9.9%	19.5%	Less than 15%	Not Met Target	↑
Number of looked after children per 10,000	84.8 per 10,000 (341cyp)	87 per 10,000 (349 CYP)	Less than 84.9 per 10,000	Not Met Target	↓
F10 - % of Looked After Children living continuously in the same placement for 2 years	81.1%	87.8%	78%	Met Target	↑

Adult Social Care Strategic Outcome Indicators

Indicator Description	Current month previous year (Apr-Sep 2015)	Performance Apr-Sep 2016	Year End Target	Traffic Light	Trend (Compared to same period last year)
ASCOF 1C (part 1A) Proportion of Clients receiving self-directed support	89.6%	91.3%	92.0%	Not Met Target	↑
ASCOF 1C (part 1B) Carers receiving self-directed support	96.6%	90.3%	90.0%	Met Target	↓
ASCOF 1C (part 2A) Proportion of clients receiving direct payments	19.3%	21.5%	23.4%	Not Met Target	↑
ASCOF 1C (part 2B) Proportion of carers receiving direct payments	23.5%	27.6%	-	-	↑
ASCOF 1E Proportion of adults with learning disabilities in paid employment	5.55%	9.1%	12.0%	Not Met Target	↑
ASCOF 1G Proportion of adults with learning disabilities living in their own home or family	46.5%	43.2%	78.0%	Not Met Target	↓
ASCOF 2A(i) 18-64 Permanent admissions to residential & nursing care homes (rate per 100,000 population)	7.3	1.6	8.2	Met Target	↓